Reduce errors, increase trust

HP Government Case Processing Accelerator

What if you could...
- Enhance the services you offer citizens and increase public trust in your agency?
- Digitize and upload data and documents to your EDMS/ECM in minutes versus days?
- Reduce the costs and errors associated with manual routing and centralized scanning?
- Confidently meet security and compliance requirements?
- Support your agency sustainability initiatives?

Reduce errors in your document processes and increase public trust in your agency

Hard copy documents remain a critical part of a government agency's information infrastructure, and these documents must be efficiently managed for secure archival and retrieval. Many agencies ship their documents to central scanning facilities for entry into Electronic Document Management Systems (EDMS) and Enterprise Content Management (ECM) systems. This manual delivery system is fraught with problems, including lost documents, scanning errors, delays in critical processes, and unnecessary routing expenses. These mistakes eat up the savings potential of EDMS/ECM investments and—worse—erode the trust of your constituents and the public alike. A solution is required that keeps sensitive documents safely in-house by capturing them right at the source.
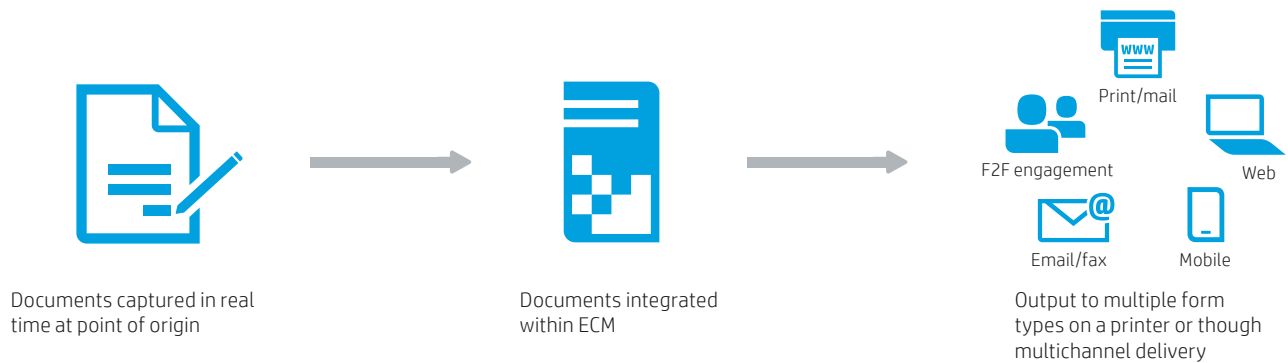
HP solution at a glance

The HP Government Case Processing Accelerator, powered by HP multifunction printers (MFPs), keeps sensitive information where it belongs: in the hands of those who have been entrusted with it. Our solution allows caseworkers to capture and upload critical case-related information and documents at the source, in real time, helping to reduce processing times, error rates, and lost documents.

Once a document is captured, the caseworker can verify that the information is complete and correct before submitting the data for integration with the case management system or other business applications. The solution can automatically recognize a document's attributes and extract important data from specific fields for instant updates in existing business applications. An authorized user across the agency can retrieve, view, and use the information just minutes after the document is captured and processed. This in turn can increase productivity, reduce operating costs—and best of all—enhance the services you provide to your constituents.

HP Government Case Processing Accelerator
Distributed capture model makes case data available faster to caseworkers

Documents captured in real time at point of origin

Documents integrated within ECM

Print/mail

F2F engagement

Web

Email/fax

Mobile

Output to multiple form types on a printer or though multichannel delivery

Why HP?

For more than 50 years, HP has partnered with hundreds of government agencies in countries all around the world, supplying the technical expertise required to better serve their constituents. We've been recognized for our leadership in managed print services by independent analysts such as Gartner,[1] IDC,[2] Quocirca.[3] This experience gives us unique insight into clients' needs to reduce costs, drive productivity, and improve your constituents' experience.

We will take the time to understand your specific needs and create a plan to help optimize your fleet, ensure data and document security, and manage your evolving organization.

Get started

Contact your local HP representative to:

• Set up a workshop to assess your specific business needs.

• Establish a plan to implement the best solution for today and into the future.

• Identify an environmental approach that can help your organization save money.

Learn more
hp.com/go/govworkflow

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[1] Gartner, Magic Quadrant for Managed Print and Content Services, December 21, 2015, ID Number G00271944.
[2] IDC MarketScape: Managed Workflow Services 2015 Hardcopy Vendor Assessment — Building on MPDS, (US) doc #US40586715, (Western Europe) doc #EMEA40662015e, (APeJ) doc #AP40437716, (CEMA) doc#CEMA41124310.
[3] Quocirca, Managed Print Services Landscape, 2016; July 2016.

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