

Brief

Built-in support for your HP PC and printer



HP Support Assistant



Connected, contextual support—the way you want it

Get immediate answers to your everyday support questions about your PC and printers anytime with HP Support Assistant, a free self-help tool that's built right into your computer.¹ What's more, HP Support Assistant does not require any setup or installation. Optimized to provide an enhanced support experience, it's ready to go the first time you turn on your computer, and is automatically updated over the life of your computer. HP Support Assistant can be installed on PCs from other manufacturers for easy access to support resources and tools for HP printers. When you need a little hands-on help, you can directly connect to HP Support. HP Support Assistant comes pre-installed on every new HP PC with Microsoft® Windows® 7, Microsoft Windows® 8, or Microsoft Windows® 10, and is available for download for PC models from other manufacturers.

Four smart reasons for choosing HP Support Assistant

Maintain your HP PC and printers with ease

- Quickly find support solutions in an easy-to-use, modern interface.
- Stay informed with alerts and support status right from your taskbar.

Keep your PCs and printers running at their best

- Receive software and driver updates from HP.
- Enjoy overall health monitoring of your computer and get suggestions on maintenance of your PC and printer performance.
- Troubleshoot problems on your own using built-in diagnostic tools and resources.
- Receive recommendations to enhance your experience.

¹ For more information, visit hp.com/go/hpsupportassistant. Link will vary outside of the US. HP Support Assistant is available only on Windows-based PCs.

² HP does not charge for the use of HP Support Assistant, but may charge for technician assistance on out-of-warranty products.

Save time with one-stop support

- Get answers and solutions your way with a choice of help options—access help tools or contact the HP Customer Support team.
- Send PC data to a technician for faster resolution.

Benefit from the advantage of support for the long run

- Enjoy HP Support Assistant for the life of your PC.²

Get the most out of your PC using HP Support Assistant

With HP Support Assistant, it's easy to maintain your PC and printers and resolve problems with updates, diagnostics, and guided assistance. HP Support Assistant makes it easier than ever to own and use your PC and printer.

Learn more at
hp.com/go/hpsupportassistant



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