

Data sheet

HP Pole Display

Point of Sale



May 2017

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Pole Display

A high performance point of sale display that works in your point of sale environment to keep your customers informed.

Substance and style

The HP POS Pole Display is an adjustable customer display that provides clear, easy-to-read information. Built to be mounted or adjusted to work in your unique environment, the HP POS Pole Display features a Vacuum Fluorescent Display (VFD) that delivers communications to customers at a high data transfer rate.

Clear communication

Customers can easily read product information during checkout with the illuminated text of the display. The HP POS Pole Display supports four different height configurations allowing you to customize this display to suit your POS environment. Flexible positioning allows for tilt and swivel adjustment of the VFD so that the display is clearly visible to the customer and the store associate.

Industry standard support

HP has you covered with industry standard support you can rely on. The HP POS Pole Display is designed with industry standard interface, command modes and drivers to ensure compatibility with your POS system.

Designed to withstand the forces of nature

Your environment is rough on your equipment. To prevent damage from wet counter surfaces, the HP Pole Display electronics are contained in the display panel. A smart design that ensures long life for your equipment. The display kit also contains an optional circular mini-base for stability in small spaces.

Industry leading warranty & support

The HP POS Pole Display is backed by a 3-year limited warranty that includes Advanced Exchange¹. You can also select from a range of HP Care Pack Services to extend your protection beyond the standard warranties².

1 Advanced Exchange part is shipped via a carrier or courier to the Customer's location free of freight charges. HP will ship the replacement product in a container suitable for returning the defective product to HP. Instructions and a prepaid shipping label for the return of the failed product will be included in the replacement product's shipping container.

2 Service levels and response times for HP Care Packs may vary depending on your geographic location. Service starts on date of hardware purchase. Restrictions and limitations apply. For details, visit hp.com/go/lookuptool.

HP Point of Sale Display Pole



Display type	Vacuum Fluorescent Display			
Brightness	350 – 700 cd/m ² (max)			
Character number	2 x 20			
Character font and type	5 x 7 dot matrix, cursor; 95 Alphanumeric, 32 International Characters			
Character size and Dot size (X * Y)	5.5(W) x 9.03(H) mm; 0.86 x 1.05 mm			
Supported character sets	<i>Supported Code Pages:</i> 437 English (US) 1252 International English 1252 French 1252 German 1252 Danish 1252 Swedish	1252 Italian 1252 Spanish Japan – Katakana 865 Norwegian 866 Slavonic/Russian 852 Bosnian 852 Croatian 1252 Czech	1252 Dutch 1257 Estonian 1252 Faroese 1252 Finnish 1252 Flemish 1253 Greek 1255 Hebrew 852 Hungarian	1252 Icelandic 1252 Indonesian 1257 Latvian 1257 Lithuanian 852 Polish 852 Slovene 852 Slovak
Viewing angle	90 degrees Max			
Horizontal rotation	355 degrees Max			
Panel dimensions (HxWxD)	86 x 225 x 50 mm			
Support pole dimensions	3 pole sections included: 130mm each. Can also be used with no pole sections, mounting the panel directly onto the base			
Rectangular base dimensions	217mm (W) x 106mm (D) x 20 mm (H); Optional circular base 70.96 x 65.48mm (W) x 35 mm (H)			
Cable length	4.6 ft (1.4 m) maximum length at shortest height			
Color	Carbonite			
Total Weight	1,050 g			
Interface and connection	USB Type A			
Power	Voltage (typical): 5V; Current consumption (typical): 0.5 A; Product category: Class III			
Drivers	Microsoft Windows native, OPOS, JPOS			
Operating system compatibility	Windows 10 IoT Enterprise for Retail (64-bit) Windows 10 Pro (64-bit) Windows 8.1 Professional (64-bit) Windows Embedded Industry 8.1 Pro Retail (64-bit)	Windows 7 Professional (32-bit and 64-bit) Windows Embedded POSReady 7 (32-bit and 64-bit) Windows Embedded POS Ready 2009		
Reliability	MTBF = 30,000 hours			
Agency Certifications	CE, FCC Class B, Canadian ICES-003 Class B, MIC, RoHS, WEEE, C-Tick, WHQL			
Option kit contents	HP POS Pole Display, and the Options Warranty Manual			
Warranty	Three (3) year limited warranty with advance exchange when purchased from HP. Additional HP Care Pack Services options are available to extend warranty coverage. To choose the right level of service for your HP product, use the HP Care Pack Services Lookup Tool at hp.com/go/lookuptool . Additional HP Care Pack Services information by product is available at hp.com/hps/carepack .			

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1. Bright 2x20 Vacuum Florescent Display
2. Tilt and swivel display
3. Four mounting options using pole sections included in kit
4. Rectangular and small footprint circular base included in kit



Learn more at
hp.com/go/POS

