# Let HP lighten your image load

## HP Configuration Services: Imaging and Application Services

Let HP take care of your PC imaging at the factory—so you can focus on your business



## Hit the ground running

Preparing computing systems for deployment can be a complex, time-consuming task for your IT team. There's a better way to get the job done: Let HP do the work for you in the manufacturing process. HP can serve as your single point of contact for building, modifying, and loading your PC images at the factory— even for multiple platforms—so your systems arrive tailored to your needs and ready to use.

HP provides several service choices to afford you flexibility and peace of mind, enabling your devices to arrive tailored to your specific needs. Imaging and Application services are available globally on most HP commercial notebooks, workstations, thin clients requiring an OS, desktops, and retail point of sale (RPOS) solutions.

HP offers the following services for imaging PC devices:

- PC Image Load Service
- PC Image Modification and Load Service
- PC Image Build and Load Service
- Multi-Platform PC Image Service
- PC Applications Load Service
- Backup Media Design and Replication Service

## A range of options for covering your PC imaging needs

As your single point of contact, HP can help you avoid the time, cost, and complexity of creating, modifying, and loading PC images and applications on your HP hardware by taking care of it for you at the point of manufacture. The PC Image Load Service provides installation of the PC software image you provide on HP PC products at the factory. The PCs arrive at your door ready to deploy and use.

If you need your PC software image modified, we can help there, too. Through the PC Image Modification and Load Service, our experts will modify an image you supply according to your requirements and validate that image. With this service, you save on the costs and time of redesigning and shipping an image to us. Once we modify, test, validate, and receive your signoff on the modified image, we will install the image on your devices before they leave the factory. When they come to you, they are business-ready.

When you are starting from scratch, we can build a PC image for you through the PC Image Build and Load Service. As with the other imaging services, you get a custom-tested and validated image already loaded on your devices when they arrive on-site.

Do you need a PC master image for multiple HP PC platforms? The Multi-Platform PC Image Service delivers a custom-built PC software image ready for multiple PC platforms, providing you with a "one fit for all" software image to reduce the cost and technical complexity of supporting multiple images. HP service supports images in excess of 20 GB, and archives the image for later use.

We provide a dedicated, single point of contact to work with you collaboratively and verify we are meeting your unique requirements.

## Ready to use out of the box

To enhance the imaging services we offer, HP also helps you reduce cost and complexity of PC deployments with the PC Applications Load Service, which provides software application installation on the PC software image. In short,

you get your apps, loaded onto your new HP PC devices, so they're ready to go immediately, reducing time and integration costs of loading applications after delivery.

## A backup you can count on

Why go through the effort of customizing your PC images and software only to realize you need to reload it? The Backup Media Design and Replication Service provides a restorable image on DVD or USB media that is built and replicated in the factory to precisely align with your customized device. One copy of the backup media is shipped with each PC product. This service helps reduce productivity loss by enabling quicker recovery in case of image damage.

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