



# HP PageWide Web Press Upgrade Service

Boost your press' performance and your return on investment



Quickly take advantage of the new features and capabilities available for your HP PageWide Web Press

Is your press set up to do the maximum it can for your business? Upgrading your press to the most advanced performance level available is an effective way to boost the return on your original investment. With the HP PageWide Web Press Upgrade service, you can take advantage of the latest software and hardware components developed for your press model and quickly get up to speed with the new capabilities.

#### Take your press performance to a new level

The HP PageWide Web Press Upgrade service enables you to reap the benefits of a new level of performance from your press in the shortest time possible. Working at your site, HP will install the most advanced new hardware, software, and firmware available for your press model and train your operators to utilise the new capabilities, including sharing best practices. Depending on the starting version of your press and the components contained in the upgrade, HP may provide additional onsite training on production optimisation and review press performance and efficiency.

Contact your HP representative to learn more about the HP PageWide Web Press Upgrade service, and to discover the most up-to-date advances available now for your press.

## Increase your productivity

Upgrading your press enables you to leverage the latest features and capabilities to boost your productivity. Experienced HP technical experts will analyse your current press performance, conduct a refresher training session for your operators, and share best practices to help you achieve more. You will be able to measure the immediate improvements of major feature upgrades using press efficiency reports generated before and after the training.

## Enhance your business sustainability

Do more with your press, and do it better. With your press working at a higher performance level, you can leverage the new capabilities to help drive business growth, protecting your press investment for sustainable return long into the future.

## Accelerate your access to press advances

Get priority service that enables you to access upgrades faster. With the professional installation and onsite, hands-on training, you can quickly begin utilising new features and capabilities.

## Tiered service levels to fit your press status

The HP PageWide Web Press Upgrade service is structured to enable you to update your press from its current status to the most advanced performance level available. Each service level includes installation, training and support needed to enable you to quickly benefit from the upgrades.

## Service Levels and Coverage

	<b>PWP Level 1 Press Upgrade Service</b>	<b>PWP Level 2 Press Upgrade Service</b>	<b>PWP Level 3 Press Upgrade Service</b>	<b>PWP Level 4 Press Upgrade Service</b>
<b>Service SKU</b>	G4S24A	G4S25A	G4S29A	G4S26A
<b>WW Ref List Pricing</b>	\$4,000	\$11,000	\$14,000	\$20,000
<b>Service deliverables (Scope of what can be covered)</b>	<ul style="list-style-type: none"> <li>• Software and PCR installation - PCR: Single level increments</li> <li>• Customer training: Up to 2 hours</li> </ul>	<ul style="list-style-type: none"> <li>• Software and PCR installation - PCR: Multiple level increments</li> <li>• Customer training: 8 hours - 4hrs of training on new SW features - 4hrs productivity optimisation, including review of current press performance</li> </ul>	<ul style="list-style-type: none"> <li>• Software and PCR installation - PCR: Multiple level increments</li> <li>• Hardware installation - Major feature upgrades or compute stack reconfiguration</li> <li>• Customer training: 8 hours - 4hrs of training on new SW features - 4hrs productivity and efficiency optimisation, including review of current press performance and press efficiency reporting - pre and post refresh training</li> </ul>	<ul style="list-style-type: none"> <li>• Software and PCR installation - PCR: Multiple level increments</li> <li>• Hardware installation - Major feature upgrades or compute stack reconfiguration</li> <li>• Customer training: 8 hours - 4hrs of training on new SW features - 4hrs productivity and efficiency optimisation, including review of current press performance and press efficiency reporting - pre and post refresh training</li> </ul>
<b>Onsite resources</b>	1 HP resource	2 HP resources	3 HP resources	3 HP resources
<b>Relative complexity of upgrades</b>	Low	Medium	Medium	High
<b>Duration</b>	2 days	4 days	3 days	5 days

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