

Relax, we've got you covered

Avoid unexpected repair costs with HP Accidental Damage Protection





Avoid unexpected repair or replacement costs and don't let accidents slow you down

Did you ever drop a notebook? Spill coffee on a keyboard? Fold, spindle or mutilate some essential component? Well, don't worry. With HP Accidental Damage Protection, you're covered.



Key features

- Coverage includes parts and labor
- Available for up to 5 years
- Standard Business Hours Coverage
- Remote Problem Diagnosis and Support
- Available with different service levels*

Business benefits

- Reduce downtime
- Enhance productivity
- Extend the life of your PC assets
- Minimize unplanned costs

Relax, repair or replace

Modern notebooks are tough – some HP models are built to US military standards – but there's always the risk of an accident. And when that happens, it can be very expensive. For example, a simple coffee spill could require a completely new motherboard and a drop might crack the LCD display.

With HP Accidental Damage Protection, you can relax because you are covered against this kind of problem. And you get the reassurance that the people who built your computer will repair it. Phone support, parts, labor, shipping, repairs or replacement (as appropriate) are all included.

You can buy the cover with different service levels: Pick Up and Return* (by default), Next Business Day Onsite*, Next Business Day Exchange* and even Next Business Day Hardware Support for Travelers* for coverage when you're away from home.

Peace of mind as standard

HP Accidental Damage Protection is the perfect add-on to HP's standard or extended product warranties. It includes:

- Protection against drops, spills, power surges and accidental damage.
- Includes parts and labor plus phone support from certified HP representatives
- Convenient door-to-door pick-up-and-return or, optionally, next business day onsite coverage*.
- Repairs and support you can count on, from the company that made your computer in the first place.

In other words, it covers you against the unexpected but expensive costs of an accident as opposed to a hardware failure or manufacturing defect.

As you'd expect, it doesn't include cosmetic damage, theft, loss, normal wear, consumables, intentional acts of damage, fire, damage caused by a vehicle accident and other exclusions specified by HP.

Learn more at hp.com/go/carepack.

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*Service levels and response times for HP Care Packs may vary depending on your geographic location. Service starts on date of hardware purchase. Restrictions and limitations apply. For details, visit hp.com/go/carepack.

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