

# Track, Recover, Erase

Reduce the business impact of lost  
or stolen notebooks and tablets with  
PC Tracking & Recovery Services





# Reduce the business impact of lost or stolen notebooks

Losing a laptop is a pain but it doesn't have to be a disaster. Every year hundreds of thousands of notebook PCs go missing. The loss of the hardware is made worse by the risk that criminals have access to the data stored on the computers. HP's Tracking and Recovery Service can reduce that risk.



## Key features

- Report missing notebooks online
- Locate them as soon as they connect to the internet
- Request remote data wipe to delete your files
- Location details are passed to the police to help recover the device

## Business benefits

- Greater chance of recovering PC
- Reduced risk of data loss
- Improve legal and regulatory requirements
- Reduced business impact from inevitable laptop losses

## Defend your devices and data

Take a simple step to protect the data on your mobile devices and to increase the chances of recovering missing assets. Not only will it save money, it'll reduce the risk of expensive law suits, fines, regulatory and public scrutiny and the career-limiting effects of disclosing sensitive information.

IT professionals can use HP Tracking and Recovery Service to track and recover stolen laptops, delete data remotely in order to protect confidential information, detect unauthorized software or missing hardware and to ensure regulatory compliance.

## Report, Recover, Erase

Laptop theft and loss is inevitable. Data loss is not. And it's important to do everything you can to increase the chances of recovering lost PCs.

HP Tracking and Recovery Service makes it easy to report missing devices, increasing the chance that police will identify and return recovered devices. It also lets you track a missing notebook's location, increasing the chance of recovery. Finally, you can request a remote wipe to erase sensitive data on the device.

## How it works

- Activate the service, register notebooks online and install a software agent on each protected PC.
- If a notebook goes missing, you can report the loss online, uploading police reports and other information if required.
- You can also request a remote wipe that will delete any data on the device (individual files, directories, user data or the entire disk – your choice).
- As soon as the device connects to the internet, the agent software reports its location and, if requested, wipes the data on the computer.
- You can also use the agent to collect user, hardware and software information to help you track and manage remote assets.

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