Brief

Relax, you're covered even after the warranty expires

Post Warranty HP Care Pack for Commercial Printers

Post Warranty HP Care Packs are the ideal way to protect your investment in HP Commercial Printers. They let you extend existing warranties or HP Care Pack services to cover you against unexpected repair bills.

Benefits Summary[1]

- Get peace of mind
- Extend the useful life of your printer
- Receive HP expert support
- Avoid the cost of unexpected repairs
- Budget confidently

Relax, you're covered

Now you can avoid the delays, costs and hassle of fixing a problem after your warranty has expired with Post Warranty HP Care Packs. You can extend or upgrade your existing warranty or HP Care Pack coverage for a fixed cost.

Rest easy knowing that your printer will continue to be supported by the experts.

Extend your coverage

Post Warranty HP Care Packs let you extend an existing product warranty of HP Care Pack service after it would normally expire.

You can also upgrade and extend warranty coverage to a higher service level[1]. Available with a one-year term but you can continue to renew your coverage as long as the printer is still supported by HP.

Get the benefit

The key benefit of Post Warranty HP Care Packs is peace of mind. You can relax, knowing that you are covered against the cost of repairs if your printer goes wrong.

Continue to get access to HP expert technical support so you can resolve problems quickly and easily.

You can upgrade or extend your existing coverage, for example by switching from collect and return to onsite support.[2]

HP Care Packs let you extend the useful life of your printer confidently because you get predictable support costs. Now you can budget effectively and choose if or when you want to replace your hardware.

Purchase conditions

Buy and register your Post Warranty HP Care Pack no sooner than 90 days before and no later than 30 days after you existing cover expires.

Please note that you cannot buy Post Warranty HP Care Packs at the same time as you buy new hardware and you cannot buy two more of them for the same product.

Your printer must be in good working condition when you buy the HP Care Pack and you must register no later than 10 days after you buy it.

Check availability

Post Warranty HP Care Packs are available for all commercial LaserJet, OfficeJet Pro X series and Designjet printers. To check availability for a specific product, visit HP Care Pack Central[2] and enter the product number.

Order information

To order a Post Warranty HP Care Pack contact your local HP sales representative or channel partner.

Learn more at
hp.com/go/carepack

Sign up for updates
hp.com/go/getupdated

Share with colleagues

Rate this document

1. For full feature description, refer to the service description corresponding to the HP Care Pack service level purchased.

2. To know what HP Care Pack services exist for your product, please visit Care Pack Central. Service levels and response times for HP Care Pack services may vary depending on your geographic location. Restrictions and limitations apply. For details, visit hp.com/go/cpc

© Copyright 2014 Hewlett-Packard Development Company, L.P. The information contained herein is subject to change without notice. The only warranties for HP products and services are set forth in the express warranty statements accompanying such products and services. Nothing herein should be construed as constituting an additional warranty. HP shall not be liable for technical or editorial errors or omissions contained herein.

4AA5-0879ENW, June 2014