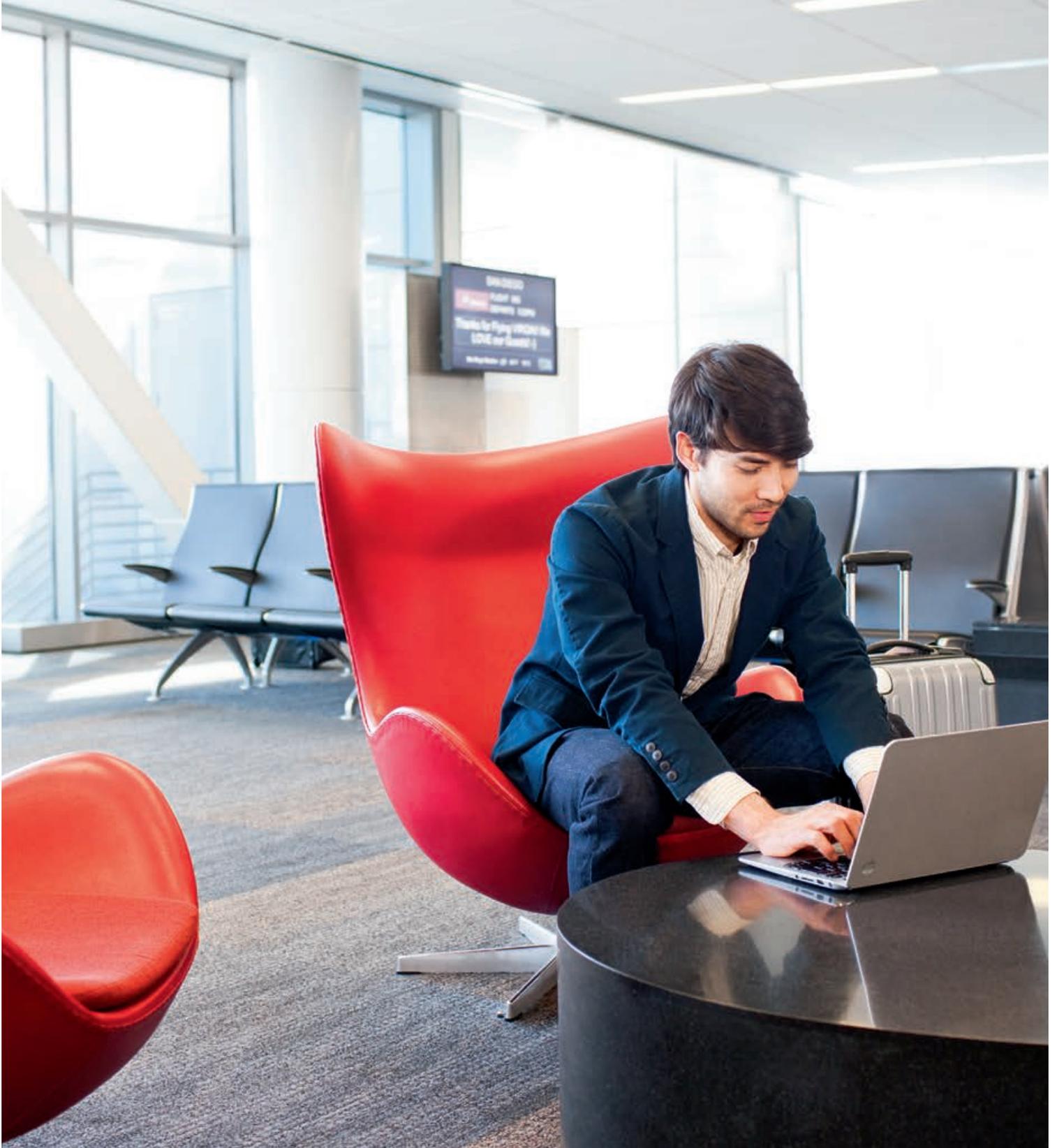


Brochure

Go the distance. No worries.



HP Travel Coverage for Notebooks



HP Travel Coverage for Notebooks

Go the distance. No worries.

Key features

- Support while you travel
- Convenient onsite support at your destination
- Predictable, reliable response times
- Coverage in more than 80 countries
- Optional Defective Media Retention (DMR)
- Optional Accidental Damage Protection

Business benefits

- Maximize user productivity
- Reduce downtime
- Protect business assets
- Peace of mind
- Protect against accidental damage (optional)
- Protect your sensitive data with DMR (optional)

Regular business travelers depend on their notebook. They need the reassurance that, if their computer breaks down or they have a technical problem, they can get help in their own language and, if necessary, get next-business-day repairs, almost anywhere in the world.

Support and reassurance for travelers

You've arrived at the hotel after a long flight and you start adding the final touches to your presentation for tomorrow's big meeting but then there's a problem with your notebook. What do you do?

It's not a happy scenario. But it's worse if you're far from home, in a different time zone or in a country where you don't speak the language.

This is where HP Travel Coverage comes in. You can get the support you need, in your own language, so you can get back to work as quickly as possible.

Remote support and diagnosis

With HP Travel Coverage, you can call HP and our expert technicians will give you technical support in your own language and work with you to troubleshoot, remedy and resolve the situation. They can use remote diagnostic tools and software to help identify problems. If they can fix it over the phone, then you can be back in action very quickly.

Onsite hardware support

If there is a hardware problem that can't be fixed over the phone, an HP-authorized representative will provide next-business-day onsite support to fix the problem or, at HP's discretion, replace the product instead of repairing it. Alternatively, HP can dispatch parts that will let you replace a faulty component yourself. In each case, HP pays for the parts and labor.

Optionally, you can add Accidental Damage Protection Service for insurance against accidents like drops, knocks or spills and the Defective Media Retention Service so you can keep any damaged storage media (for example, because it might contain confidential information).

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* Service levels and response times for HP Care Packs may vary depending on your geographic location. Service starts on date of hardware purchase. Restrictions and limitations apply. For details, visit hp.com/go/carepack.

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