



HP Custom System Settings Services

HP Configuration Services

HP Custom System Settings Services include:

- HP BIOS Settings Service
- Intel® vPro™ Setup and Configuration Service
- HP BIOS Revision Control Service
- HP Customer Logo Setting Service

Standardize your global PC settings

Services overview

With HP Custom System Settings Services, you can custom configure device BIOS and settings that are different from the factory default values so that they can meet your organization's IT and security requirements. You can select multiple settings to customize, and HP will apply those settings at the factory during the device build process. These services are available globally on most HP commercial notebooks, workstations, thin clients with an operating system, desktops, and retail point-of-sale (RPOS) solutions.

Specifications

HP BIOS Settings Service

As part of HP's factory-build process, this service enables the Customer to modify the factory default BIOS settings to parameter settings they specify. The Customer works with their HP team to finalize the configuration and setting requirements before new device orders are sent to the factory. HP will apply those configurations and settings during the manufacturing process. Configuring device BIOS settings at the factory will save the Customer time and resources.

This service:

- Allows configurable parameters to be set for a specified platform
- Requires settings to be validated via the target platform before submission to HP
- May require a parent setting to be established before child settings can become available for some setting types
- Is not available on BIOS that was not developed by HP

Intel vPro Setup and Configuration Service

With the Intel vPro Setup and Configuration Service, HP will configure the Customer's Advanced Management Technology (AMT)-capable device according to Intel vPro parameters and supported features. HP's global technical expertise and factory capability enable the highly complex vPro environment to be customized in the factory so that customers can save time and resources.

This service:

- Applies to vPro-enabled systems (e.g., HP notebooks, HP Compaq dc7900 Convertible Minitower PC, and HP Compaq 8000 Elite Desktop PC series)
- Includes setting the pre-shared key (PSK) and management engine (ME) administrator passwords
- Requires that the Customer provide one set of keys (one password and two keys) per order

HP BIOS Revision Control Service

With this service, HP will configure BIOS settings to the Customer's specifications for compatible HP devices, allowing older BIOS versions to be installed on newer devices. HP BIOS Revision Control Service provides BIOS consistency by allowing customer-selected BIOS revisions to be applied to newer devices, thus helping to ensure the stability of their business applications. The revision of the BIOS may change under certain circumstances. Examples may include hardware, security, safety, or regulatory changes. A given BIOS revision supports a given level of hardware. The introduction of new components, production roll, and so on, may require a new BIOS revision, including new processor or new processor stepping, and a new motherboard revision (chipset roll).

Identified security, safety, or regulatory vulnerability in a given BIOS requires a new BIOS. This type of roll cannot be planned and requires that the BIOS be updated in a very short timeframe (generally within a couple of weeks).

This service:

- Provides the Customer with a BIOS revision they have specified
- Provides BIOS settings to a particular revision for the defined platform configuration
- Is available on HP-developed BIOS only

HP Customer Logo Setting Service

As part of HP’s factory-build process, HP can modify the device BIOS or firmware to include the Customer’s logo for visibility during the boot process. The Customer must provide the logo to HP, and HP will ensure that the logo is configured and visible during the boot process.

This service:

- Is available on HP-developed BIOS only
- Enables the PC system BIOS to boot up with the Customer’s logo
- Requires that the Customer provide a logo in format and size specifications appropriate for each platform type as identified by HP
- Is not available on non-HP BIOS or third-party BIOS

Roles and responsibilities

Table 1 provides a brief overview of the roles and responsibilities that will help ensure a successful Custom System Settings Service.

Table 1. HP and Customer roles and responsibilities

Activity	HP	Customer
Provide a process for collecting the Customer’s requirements	•	
Define and submit requirements and specifications		•
Validate the capabilities and functionality of settings	•	
Complete testing and obtain the Customer’s acceptance	•	
Provide final acceptance of and approval for implementation prior to deployment		•

Setup and timeframe

Table 2. Setup and lead time (in business days) for HP Custom System Settings Services

Service	Worldwide	The Americas	Europe, Middle East, Africa	
			Africa	Asia Pacific
HP BIOS Settings Service	12	11	12	11
Intel vPro Setup and Configuration Service	12	11	12	12
HP BIOS Revision Control Service	12	11	12	12
HP Customer Logo Setting Service	10	9	10	9

Ordering information

All HP Custom System Settings Services must be ordered with HP hardware. To ensure that all settings are validated, communicated to the factory, and ready for implementation on devices during the manufacturing process, customers must provide HP with complete requirements using the process provided by HP and allow for appropriate setup time before orders can ship with the custom settings applied.

These services can be ordered using the following part numbers:

- AY103AV for HP PC BIOS Settings Service
- AY106AV for Intel vPro Setup and Configuration Service
- AY108AV for HP PC BIOS Revision Control Service
- AY122AV for HP Customer Logo Setting Service

For more information

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