



HP GSS EMEA Sign & Display Care Center

Welcome

Thank you for choosing Hewlett Packard S&D Services & Support to meet your printing needs.

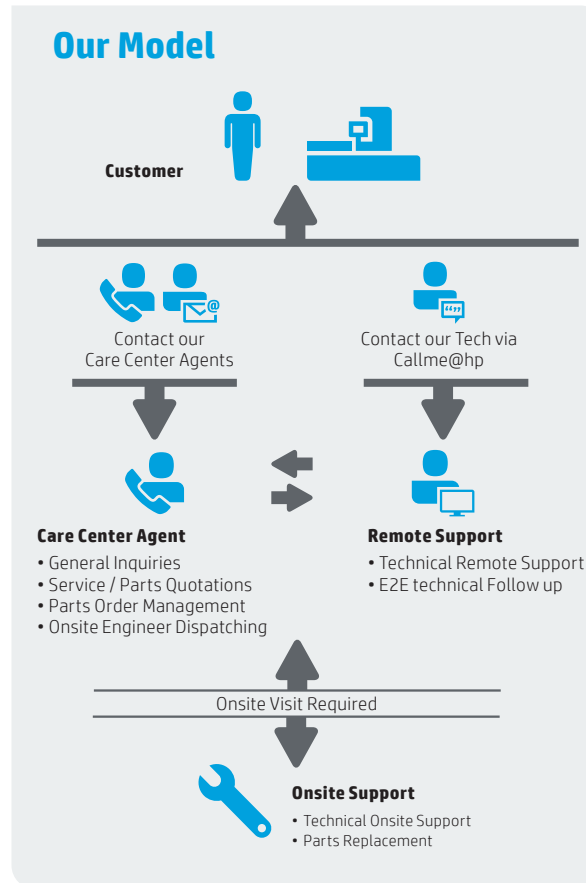
The Care Center is at the heart of the HP Sign & Display Customer Support Organization, and your contact point for resolving any technical issues and accessing our comprehensive support. If you have a technical problem, our Technical Specialist will be happy to assist you. Just call the number corresponding to your country, and they will attempt to resolve the issue by phone. Following remote support, an engineer may be dispatched on site.

Our entire customer care structure is geared to one very fundamental goal: to ensure we enhance your productivity and you enjoy maximum uptime and productivity from your HP printing solution.

We look forward to enjoying a long and fruitful relationship.

Yours Sincerely

EMEA Services & Care Center Management



Care Center Contact Details

PrintCare | Callme@hp For fast and direct contact to our technical Support professionals, use the Callme@hp option using the PrintCare tool on your HP Scitex press¹.

Phone & Fax For new service support requests and updates on your open service calls and parts orders you can call using the local phone numbers. Our Care Centre agents are at your service.

General	+32 (0)2 200 89 31
United Kingdom	02 035642044
Belgie / Belgique	02 2008931
España	900 814582
Italia	800 870506
Deutschland	069 380789569
France	0805 540838
Israel	1 809 388 034
FAX ALL COUNTRIES	+32 (0)2 2901544

E-mail iid.emea.support@hp.com
For non-urgent issues / questions, you can contact us using e-mail. Emails are monitored by our Care Center agents that will be happy to assist you.

Please do not forget to attach your Press serial number and contact details to the email.

Care Center opening hours Mon – Fri from 9-18² CET
Parts can be ordered until 17:00³ CET

¹ Callme@hp requires Printcare to be installed on your press and requires your press to be connected. Latest Presses are provided with PrintCare features (TJ8xxx / FB7xxx / FB10xxx). If you have any questions, please contact our care center to check if your press can be connected.

² Our Care Center Office is open between 8-19 CET, Remote Technical Support is available between 9-18 CET.

³ Cut-off time may vary according to country.

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