



# HP ElitePad Mobile Retail Solution

Mobile commerce made easy



Deliver great customer service and improve operational efficiency with a mobile solution driven by a Windows® tablet that works seamlessly with your installed applications. The durable case helps protect your tablet, accepts a range of third-party payment entry devices,<sup>1</sup> and easily docks for an instant fixed POS workspace.



Note: Shoulder strap and PED (PIN entry device) sold separately.

### Tailored for your business

Deploy the solution in customer- and associate-facing activities across your business. Assist customers on the go, or enable self-service functionality by mounting the solution on a pole or wall, or docking in a fixed POS.<sup>1,2</sup>

### Pick your payment type

Add your choice of third-party payment devices<sup>1</sup> for capturing all major payment methods including MSR, EMV and NFC. Cradle areas offer compatibility with a range of vendors. Add an optional tether cable<sup>1</sup> to connect the case and your device for even more flexibility.

### Service on the go

Take POS to your customers—the hand strap makes it easier to handle. Carry as a crossbody with the optional shoulder strap<sup>1</sup> and keep your hands free so you can give your customers your complete attention.

### Expand what you can do

Use the mobile solution on the go, or create a traditional fixed POS and connect to your suite of peripherals with the HP Retail Expansion Dock for ElitePad.<sup>1</sup> For fixed-position activities and additional port replication, add an optional HP ElitePad Dock.<sup>1</sup>

### See clearly, do more

Enjoy wide viewing angles on the direct-bonded, outdoor viewable, 10.1-inch diagonal, 1920 x 1200 multi-touch panel with a 16:10 aspect ratio.

### Ready to work

Do it all with Windows 10 IoT Enterprise For Retail,<sup>3</sup> a quad-core Intel® Atom™ processor,<sup>4</sup> and 4 GB memory. Retain trouble-free access to the tablet's inputs, ports, and cameras with a case designed exclusively for the HP ElitePad. Rest easy with a tablet that has passed MIL-STD-810G testing.<sup>5</sup>

## HP Retail Case specifications

<b>Dimensions (WxDxH)</b>	28.54 x 2.05 x 19.44 cm (11.24 x 0.81 x 7.65 in)
<b>Weight</b>	Retail Case Only (includes hand strap) 0.31 kg (0.68 lb.) Retail Case w/ Elitepad 0.99 kg (2.18 lb)
<b>Warranty</b>	Each accessory carries a one-year limited warranty. Technical support is available seven days a week, 24 hours a day, by phone, as well as online support forums. Certain restrictions and exclusions apply.
<b>Other</b>	PED (PIN Entry Device, or mobile payment terminal) attach points on both sides of the case, PED security provision (allows user to install a screw into PED mounting plate for tamper-resistance), latch areas for HP Retail Expansion Dock <sup>1</sup> , HP ElitePad Docking Station cutout and 70-pin connector, connection points for Shoulder Strap, attach points for Hand Strap (included), four VESA mount screw holes for fixed usage.

## HP ElitePad 1000 G2 specifications

<b>Operating system<sup>3</sup></b>	Preinstalled : Windows 8.1 Pro Retail 64 Windows Embedded 8.1 Industry 64 Windows 10 Pro, 64-bit Windows 10 IoT Enterprise For Retail, 64-bit
<b>Processor<sup>4</sup></b>	Intel® Atom™ Z3795 (quad-core 1.6 GHz base/2.39 GHz burst SoC BGA)
<b>Chipset</b>	Integrated SoC PCH
<b>Graphics</b>	Integrated: Intel HD Graphics
<b>Display</b>	Internal: 10.1-inch diagonal WUXGA wide-viewing angle outdoor display (1920 x 1200) External: Up to 32-bit per pixel color depth
<b>Memory</b>	Standard: 4 GB LPDDR3 1067 MHz memory
<b>Networking/ communications</b>	Integrated Wireless LAN Broadcom 43241 802.11 a/b/g/n (2x2)+ BT 4 LE SDIO
<b>Audio/multimedia</b>	<b>Audio</b> HD audio 2 Integrated stereo speakers 2 integrated microphones (dual-microphone array) (noise cancelling and beam forming) Combo stereo/headphone/microphone jack <b>Cameras</b> Integrated 2.1 MP/1080p <sup>6</sup> with LED (front-facing) 8 MP with LED flash (rear facing)
<b>Input devices<sup>1</sup></b>	Optional HP Executive Tablet Pen G2
<b>Power</b>	<b>Power Supply</b> External 10-watt HP ElitePad 10W Smart AC Adapter with detachable duck-heads, total length is 5.9 ft (180 cm). <b>Primary Battery</b> 2-cell (30 WHr) Lithium Polymer battery <b>Battery Life<sup>7</sup></b> Up to 13.5 hours
<b>Weight<sup>8</sup></b>	ElitePad Only: Starting at 0.68kg (1.50 lb) ElitePad with Retail Case: Starting at 0.99 kg (2.18 lb) Retail Case (including hand strap): 0.31 kg (0.68 lb)
<b>Dimensions</b>	ElitePad Only: 26.1 x 0.92 x 17.8 cm (10.28 x 0.36 x 7.01 in) ElitePad with Retail Case: 28.54 x 2.05 x 19.44 cm (11.24 x 0.81 x 7.65 in)
<b>Ports/slots</b>	<b>Ports</b> Headphone/Microphone Combo Jack – One System Connector – One <b>Digital Media Slots</b> Micro SDXC card slot Micro SIM slot
<b>Software and Security</b>	<b>Security</b> HP Client Security (incl. Credential Manager and Password Manager) Absolute Data Protect <sup>9</sup> Device Access Manager with Just In Time Authentication (web only) Essential System Updates for Microsoft Windows 8.1 <b>HP Value Add Software</b> HP ePrint Driver HP Manageability HP PageLift PDF Complete HP WallPaper System Default Settings HP PC Hardware Diagnostics UEFI

1. Sold separately.
2. Mounting hardware sold separately from 3rd party vendors.
3. Not all features are available in all editions or versions of Windows. Systems may require upgraded and/or separately purchased hardware, drivers, software or BIOS update to take full advantage of Windows functionality. Windows 10 is automatically updated, which is always enabled. ISP fees may apply and additional requirements may apply over time for updates. [www.microsoft.com](http://www.microsoft.com).
4. Multi-Core is designed to improve performance of certain software products. Not all customers or software applications will necessarily benefit from use of this technology. 64-bit computing system required. Performance will vary depending on your hardware and software configurations. Intel's numbering is not a measurement of higher performance.
5. MIL-STD-810G testing is not intended to demonstrate fitness for U.S. Department of Defense contract requirements or for military use. MIL-STD test results are not a guarantee of future performance under these test conditions.
6. HD content required to view HD images.
7. Testing conducted by HP consisting of full battery discharge while running a series of productivity scripts against the following applications (which may or may not be included with your particular product): Adobe® AcrobatReader 7.0, Adobe® Illustrator® CS2, Adobe® Photoshop® CS2, Apple® Quicktime 7.1, Intervideo® WinDVD® 8, Macromedia® Flash 8, Microsoft® Office® 2003 Pro, Microsoft® Project 2003, and Winzip® 10.0. Prior to testing, the system was fully charged, display brightness was set at 60 nits, wireless was turned off, and auto dim, suspend, hibernate and all other programs, utilities, and services not essential to running the computer system or battery life test were disabled. Battery life will vary depending on the product model, configuration, loaded applications, features, use, wireless functionality and power management settings. The maximum capacity of the battery will naturally decrease with time and usage.
8. Weight will vary by configuration. ElitePad weight includes 2-cell battery, embedded Multi Media Card, and 4 GB memory.
9. HP ElitePad 1000 includes a 4 year license of Absolute Data Protect to locate your device, lock and prevent unauthorized access and remotely delete personal data. License must be activated by customer. See [absolute.com/landing/2012/computrace-hp](http://absolute.com/landing/2012/computrace-hp) for complete details. Absolute Data Protect agent is shipped turned off, and must be activated by customers. Service may be limited, check with Absolute for availability outside the U.S. The optional subscription service of Absolute Recovery Guarantee is a limited warranty. Certain conditions apply. If Data Delete is utilized, the Recovery Guarantee payment is null and void. In order to use the Data Delete service, customers must first sign a Pre-Authorization Agreement and either create a PIN or purchase one or more RSA SecurID tokens from Absolute Software.

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