

## Brief

# One-stop IT management



## HP Touchpoint Manager

Help boost productivity with HP Touchpoint Manager—a powerful, cloud-based app that simplifies everyday IT management tasks across different devices, brands, and operating systems.



**79%** of global CIOs see mobility as a revenue generator<sup>2</sup>

Mobility is transforming the workplace—requiring organisations to support more remote workers, field agents, and devices than ever before. This can present challenges for IT managers, especially when resources are limited.

HP Touchpoint Manager gives organisations a one-stop solution for managing users, data, and devices—regardless of brand or operating system<sup>1</sup>—from a simple-to-use dashboard. There is no logging in and out of different applications, so you can solve problems quickly and easily.

### One solution, all devices

Manage different devices from different brands and operating systems all with the HP Touchpoint Manager app, and perform device maintenance tasks quickly and easily.<sup>1</sup> IT managers and end users alike can use the agent-based wizard to easily enrol iPhone® and iPad® devices, as well as other devices running on Microsoft® Windows and Android™.

### Cloud based and intuitive

Access your device-management and user-support tools from virtually anywhere you have network access to solve issues in real time with remote control.<sup>3</sup> HP Touchpoint Manager gives IT the ability to enforce security policies across groups, remotely secure devices,<sup>1</sup> and detect and respond to threats in the office or on the go—helping improve both IT effectiveness and employee productivity.

### Outstanding value and flexibility

Unlike point solutions, HP Touchpoint Manager covers it all so you can avoid the extra licensing expenses of multiple solutions and hiring costly external IT. You only pay for what you need—subscription-based pricing makes your software a variable expense, so you can quickly adjust to changing market, IT, and workforce needs. You also get frequent updates with new functionality at no additional cost.

### Solve problems quickly and easily

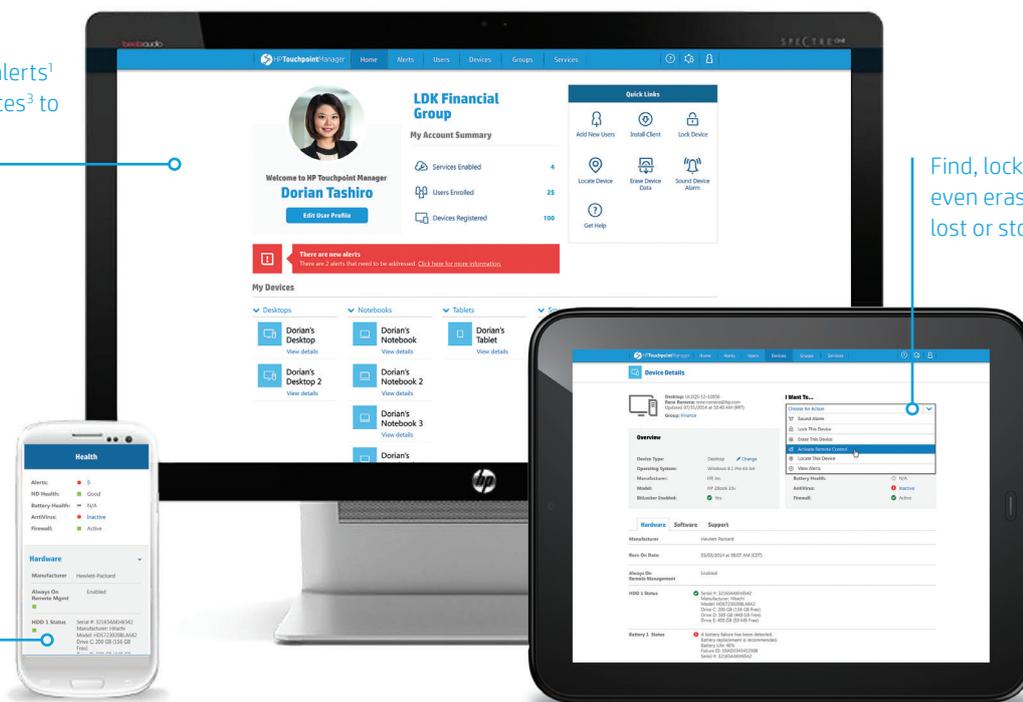
HP Touchpoint Manager is your one-stop manageability solution to boost productivity and meet your business and IT needs—today and into the future. A cloud-based app with simple, intuitive tools, HP Touchpoint Manager is designed to work for everyone, not just IT professionals.

**Apple®** **Windows®** **Android™**

**Cross-platform support**  
Easily manage users and devices across common brands and operating systems, including full support for Windows 10.

Receive real-time status alerts<sup>1</sup> and remotely access devices<sup>3</sup> to help troubleshoot issues

Track device inventory and monitor the health of components to optimise device lifecycle management<sup>4</sup>



Find, lock, and even erase data on lost or stolen devices<sup>4</sup>

## HP Touchpoint Manager features

### Basic features

- Find Device<sup>4</sup>
- Firewall Policy
- Groups
- Hard Disk Health
- Knowledge Base
- Lock Device<sup>4</sup>
- Mobile Device Security Policy
- Proactive Alerts
- Remote Alarm<sup>4</sup>
- Smart Battery Health Monitor<sup>4</sup>
- User and Device Inventory
- Virus Protection Policy
- Wipe Device<sup>4</sup>

### Pro features

*Includes all HP Touchpoint Manager Basic features, plus:*

- Mobile Application Deployment
- Password Recovery
- Phone and Chat Support
- Remote Control<sup>3</sup>
- Wi-Fi Provisioning

**Learn more at**  
[hp.com/go/touchpoint](http://hp.com/go/touchpoint)

     
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<sup>1</sup> HP Touchpoint Manager requires purchase of a subscription and supports Android™, iOS and Windows 7 or higher operating systems and PCs, notebooks, tablets and smartphones from various manufacturers. Not available in all countries see [hp.com/touchpoint](http://hp.com/touchpoint) for availability information.

<sup>2</sup> Accenture 2013 CIO Mobility Survey.

<sup>3</sup> Supported on devices with Windows 7 Service Pack 1 (SP1) or higher, Windows 8, Windows 8.1 or Windows 10 (Intel®-based x86/x64) operating systems.

<sup>4</sup> Subject to various environmental features including that the lost product be powered on and have internet access. The service is not a guarantee.

