

Brief

One-stop IT management



HP Touchpoint Manager

Help boost productivity with HP Touchpoint Manager—a powerful, cloud-based app that simplifies everyday IT management tasks across different devices, brands, and operating systems.



Mobility is transforming the workplace—requiring organizations to support more remote workers, field agents, and devices than ever before. This can present challenges for IT managers, especially when resources are limited.

HP Touchpoint Manager gives organizations a one-stop solution for managing users, data, and devices—regardless of brand or operating system¹—from a simple-to-use, cloud-based dashboard. There is no logging in and out of different applications, so you can solve problems quickly and easily.

Focused on the needs of limited IT

Manage your environment from a single interface that keeps pace with rapid changes in applications and operating systems—so you don't have to. Access your device-management and user-support tools from virtually anywhere you have network access.² Enforce security policies across groups, remotely secure devices,^{1,3} detect and respond to threats with alerts, reporting, and geo mapping capabilities that help improve both IT effectiveness and employee productivity. Assign certain IT tasks to designated managed users without granting full IT administrator privileges to free up IT resources.

Quick to deploy, easy to use

With HP Touchpoint Manager, get up and running in less than 5 minutes. No certifications or dedicated personnel are required. The intuitive user interface and default configurations and policy settings mean you can more easily manage IT environments to respond to rapid changes in technology and business requirements.

One solution, all devices

Manage different devices from different brands and operating systems all with the HP Touchpoint Manager app, and perform device maintenance tasks quickly and easily.¹ IT managers and end users alike can easily enroll iPhone® and iPad® devices, as well as devices running on Microsoft® Windows, Windows 10 Mobile and Android™. Devices can be enrolled individually or in large groups with a company-wide PIN to save time.

Outstanding value and flexibility

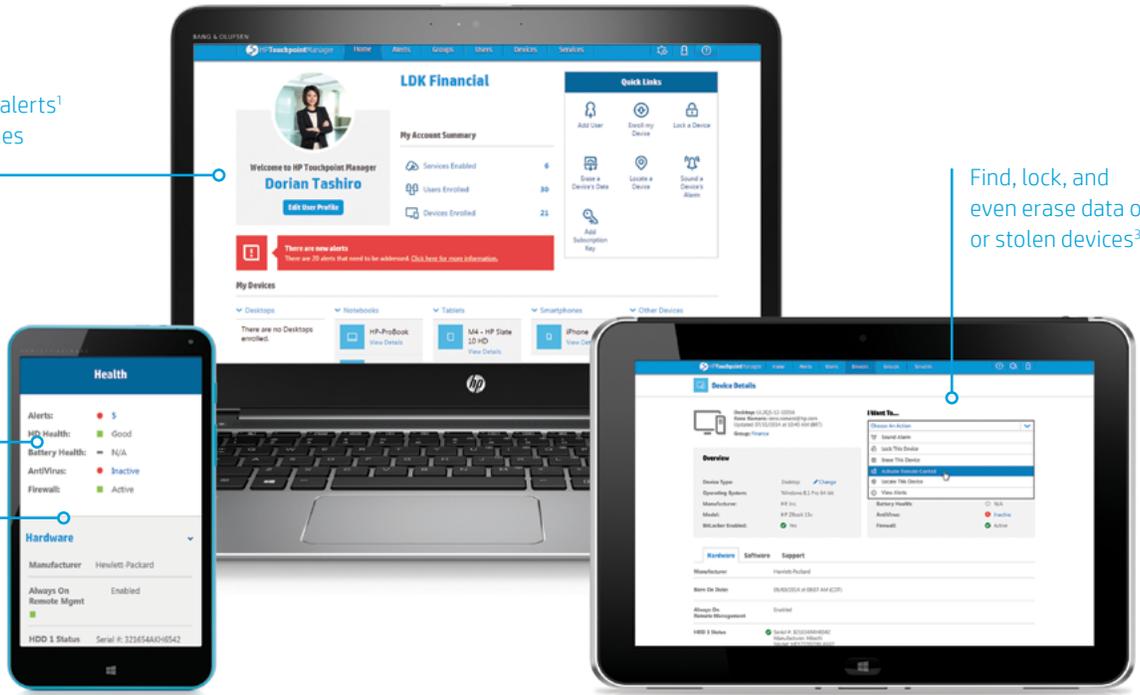
Unlike point solutions, HP Touchpoint Manager covers it all so you can avoid the extra licensing expenses of multiple solutions. There are no deployment costs and no additional hardware is required.

Cross-platform support
Easily manage users and devices across common brands and operating systems, including full support for Windows 10.

Receive real-time status alerts¹ to help troubleshoot issues

Minimize security vulnerabilities by monitoring and deploying critical application patches

Track device inventory and monitor the health of components to optimize device lifecycle management⁴



Find, lock, and even erase data on lost or stolen devices^{3,4}

HP Touchpoint Manager features

Basic features

- Azure Active Directory
- Battery Health
- BYOD Policy
- Device Erase Bit Locker Encryption
- Find Device³
- Firewall Policy
- Groups
- Hardware Health Reporting
- Hardware Inventory Reporting
- HP Support Forum
- Lock Device³
- Mass Device Enrollment
- Microsoft Patch Management
- Mobile Device Security Policy
- Proactive Alerts
- Remote Alarm³
- Role Management
- Security Profile Compliance Reporting
- Software Inventory Reporting
- Virus Protection Policy
- Wipe Device³

Pro features

Includes all HP Touchpoint Manager Basic features, plus:

- Application Deployment
- Password Recovery
- Patch Management
- Phone and Chat Support
- Wi-Fi Provisioning

¹ HP Touchpoint Manager requires purchase of a license and supports Android™, iOS, Windows 10 Mobile, and Windows 7 (SP1), or Windows 8.1 or higher operating systems and PCs, notebooks, tablets and smartphones from various manufacturers. Not available in all countries see www.hp.com/go/touchpoint for availability information.

² Internet access required and sold separately.

³ HP Always on Remote Management features (Wipe, Lock, Unlock and reporting of BIOS boot error codes) are available on select HP EliteBooks and require an Internet connection, Intel® vPro™ technology and function in S3/Sleep, S4/Hibernate and S5/Soft Off power states. SATA drives are wiped. The remote wipe of Self Encrypting Drives that have hardware encryption active is not supported.

⁴ Subject to various environmental features including that the lost product be powered on and have internet access. The service is not a guarantee.

Learn more at hp.com/go/touchpoint

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