

Brief

Improve business productivity

HP Proactive Print Advisor

Help lower total print costs with proactive monitoring, analysis, and reporting—and watch your business thrive.¹



Don't just manage your printing and imaging fleet, manage it better

Help increase business productivity and help lower total print costs with HP Proactive Print Advisor. The service automatically detects and monitors your printing and imaging devices. HP Experts then analyze the data received from your devices and provide you with a personalized report with recommendations for reducing device downtime.¹

HP Proactive Print Advisor provides reports, analysis, and recommendations to customers by using:



Advanced remote management software from HP

Only from HP—proven remote management software installed at the customer site will pull print fleet data and send it directly to experienced HP experts for analysis.



Help from HP expert analysts

HP experienced analysts prepare reports around customer print fleet utilization, uniformity, technical issues, firmware revisions, and more. HP provides your IT manager with the observations and recommendations needed to proactively resolve issues and manage your print fleet.



Information needed to optimize your print environment

Enable your IT manager with information needed to optimize your print environment and enhance uptime, freeing your IT manager to utilize time for more productive tasks.

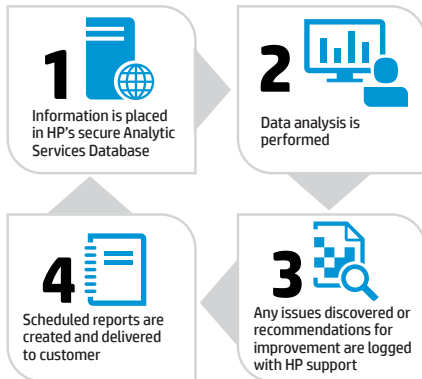
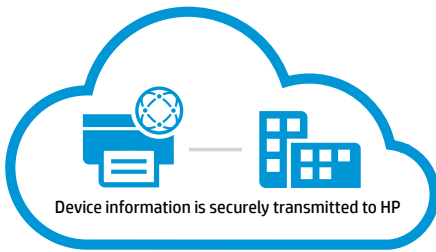


Consistency worldwide

Get a globally consistent support experience every time. HP Proactive Print Advisor is supported in over 60 countries.



How HP Proactive Print Advisor works

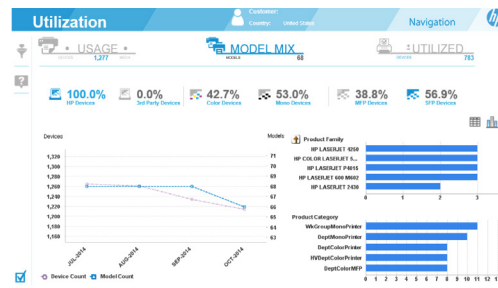


Service overview

Ideal for customers that are managing their own printing and imaging fleet but want additional expert assistance. HP Proactive Print Advisor provides guidance to IT managers from HP's highly skilled and experienced engineers who can automatically detect and monitor your print devices using advanced remote management software.

Analysis and reports

- Firmware analysis
- Fleet usage
- Fleet utilization assessment
- Fleet issues/events
- Observations and recommendations



Sample Utilization report

For more information on HP Proactive Print Advisor, visit hp.com/go/proactiveprintadvisor

Sign up for updates
hp.com/go/getupdated



Share with colleagues



Rate this document

HP Services are governed by the applicable HP terms and conditions of service provided or indicated to Customer at the time of purchase. Customer may have additional statutory rights according to applicable local laws, and such rights are not in any way affected by the HP terms and conditions of service or the HP Limited Warranty provided with your HP Product.

¹ HP Proactive Print Advisor requires a 100-device installed base minimum of HP network imaging or printing devices preferably with valid HP warranty or HP extended hardware service contract coverage.

© Copyright 2015 Hewlett-Packard Development Company, L.P. The information contained herein is subject to change without notice. The only warranties for HP products and services are set forth in the express warranty statements accompanying such products and services. Nothing herein should be construed as constituting an additional warranty. HP shall not be liable for technical or editorial errors or omissions contained herein.

