

Brief

Improve business productivity



HP Proactive Print Advisor

Help lower total print costs with proactive monitoring, analysis, and reporting—and watch your business thrive.¹



Don't just manage your printing and imaging fleet, manage it better

Help increase business productivity and help lower total print costs with HP Proactive Print Advisor. The service automatically detects and monitors your printing and imaging devices. HP Experts then analyse the data received from your devices and provide you with a personalised report with recommendations for reducing device downtime.¹

HP Proactive Print Advisor provides reports, analysis, and recommendations to customers by using:



Advanced remote management software from HP

Only from HP—proven remote management software installed at the customer site will pull print fleet data and send it directly to experienced HP experts for analysis.



Help from HP expert analysts

HP experienced analysts prepare reports around customer print fleet utilisation, uniformity, technical issues, firmware revisions, and more. HP provides your IT manager with the observations and recommendations needed to proactively resolve issues and manage your print fleet.



Information needed to optimize your print environment

Enable your IT manager with information needed to optimise your print environment and enhance uptime, freeing your IT manager to utilise time for more productive tasks.

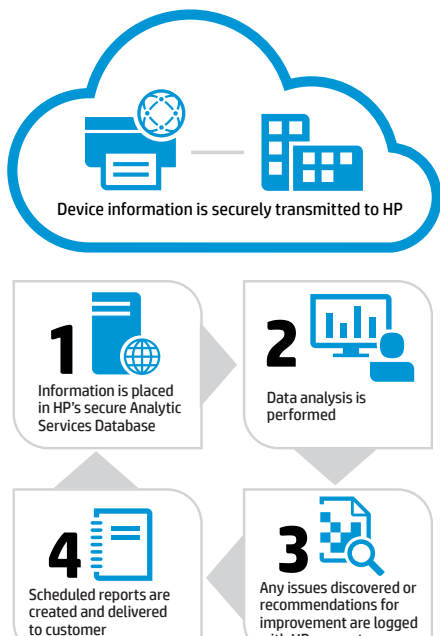


Consistency worldwide

Get a globally consistent support experience every time. HP Proactive Print Advisor is supported in over 60 countries.



How HP Proactive Print Advisor works

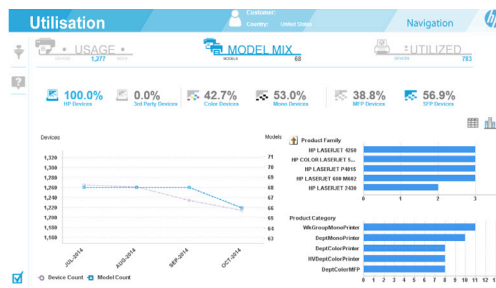


Service overview

Ideal for customers that are managing their own printing and imaging fleet but want additional expert assistance. HP Proactive Print Advisor provides guidance to IT managers from HP's highly skilled and experienced engineers who can automatically detect and monitor your print devices using advanced remote management software.

Analysis and reports

- Firmware analysis
- Fleet usage
- Fleet utilisation assessment
- Fleet issues/events
- Observations and recommendations



Sample Utilisation report

For more information on HP Proactive Print Advisor, visit hp.com/go/proactiveprintadvisor

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¹ HP Proactive Print Advisor requires a 100-device installed base minimum of HP network imaging or printing devices preferably with valid HP warranty or HP extended hardware service contract coverage.

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