

HP ElitePad Mobile Retail Solution



Mobile commerce made easy.

Deliver great customer service and improve operational efficiency with a mobile solution driven by a Windows® tablet that works seamlessly with your installed applications. The durable case helps protect your tablet, accepts a range of third-party payment entry devices,¹ and easily docks for an instant fixed POS workspace.



HP recommends Windows.

Tailored for your business

- Deploy the solution in customer- and associate-facing activities across your business. Help customers on the go, or enable self-service functionality by mounting the solution on a pole or wall, or docking in a fixed POS.^{1,2}

Pick your payment type

- Add your choice of third-party payment devices,¹ including MSR, EMV, and NFC. Cradle areas offer compatibility with a range of vendors. Add an optional tether cable¹ to connect the case and your device for even more flexibility.

Be professional

- Take POS to your customers—the hand strap makes it easier to handle. Carry as a crossbody with the optional shoulder strap¹ and keep your hands free so you can give your customers your complete attention.

Featuring

- Create a traditional fixed POS and connect to your suite of peripherals with an optional HP Retail Expansion Dock for ElitePad or HP ElitePad Dock.¹
- Enjoy wide viewing angles on the direct-bonded, outdoor-viewable, 25,65 cm (10.1") diagonal, 1920 x 1200 multi-touch panel with a 16:10 aspect ratio.
- Do it all with Windows 8.1 Pro,³ a quad-core Intel® processor,⁴ and 4 GB memory.

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HP recommends Windows.



Available Operating System	Windows 8.1 Pro 64 ¹⁰
Available Processors	Intel® Atom® Z3795 (1.6 GHz, up to 2.39 GHz using Intel Burst Technology, 2 MB cache, 4 cores) ⁶
Chipset	Chipset integrated on processor
Maximum Memory	4 GB LPDDR3 1067 MHz SDRAM ⁵
Internal Storage	64 GB eMMC SSD ¹
Display / Touch Technology	25,65 cm (10.1") diagonal WUXGA UWVA (1920 x 1200), capacitive multi-touch screen with digitizer, Corning® Gorilla® Glass 3 with anti-smudge coating
Available Graphics	Integrated Intel® HD Graphics ⁴
Wireless	Broadcom Dual Band Wireless-N 43241 802.11a/b/g/n (2x2) WiFi + Bluetooth® 4 combo ³
Audio	HD audio with DTS Sound+, 2 integrated stereo speakers, 2 integrated microphones (dual-microphone array, noise cancelling and beam forming), combo stereo/headphone/microphone jack
Webcam	Integrated 2.1 MP 1080p with LED (front-facing); 8 MP with LED flash (rear facing)
Sensors	Accelerometer; eCompass; Gyroscope; Ambient light sensor; Haptics
Expansion Slots	1 micro SDXC; 1 micro SIM Slots are accessible when ElitePad removed from Retail Case
Ports and Connectors	1 power connector (on Retail Case); 1 headphone/microphone combo jack (on ElitePad); 1 power connector (on ElitePad)
Power	10 W Smart A/C adapter
Battery	2-cell (30 WHr) Lithium-ion polymer (ElitePad 1000) Up to 13.5 hours (HP ElitePad 1000 + HP Retail Case); Up to 13.5 hours (HP ElitePad 1000) ¹¹
Special Features	Hand strap (standard); Shoulder sling (optional) ²
Dimensions (W x D x H)	26.1 x 17.8 x .92 cm (HP ElitePad 1000); 28.54 x 19.44 x 2.05 cm (HP Retail Case)
Weight	680 g (HP ElitePad 1000); 295 g (HP Retail Case) Weight varies by configuration and components.
Software	HP ePrint Driver; HP Manageability; HP PageLift; PDF Complete; HP Wallpaper; System Default Settings; HP PC Hardware Diagnostics UEFI; Buy Office ⁹
Security Management	HP Client Security; Absolute Data Protect; Device Access Manager with Just-in-Time Authentication; Essential System Updates for Microsoft Windows 8.1 ^{7,8}
Warranty	1-year standard parts, labor and onsite limited warranty options depending on country; 1-year limited warranty on primary battery. Optional HP Care Pack Services are extended service contracts which go beyond your standard warranties. Service levels and response times for HP Care Packs may vary depending on your geographic location. Service starts on date of hardware purchase. Restrictions and limitations apply. For details, visit www.hp.com/go/cpc .

Accessories and services (not included)

HP Value Serial USB Receipt Printer



Complete your retail solution with the HP Value Serial/USB Receipt Printer, a single-station thermal receipt printer designed for solid performance and reliability in retail environments.

Product number: F7M66AA

HP Heavy Duty Cash Drawer



A space-saving, heavy-duty design provides reliable performance even in the most demanding retail environments.

Product number: FK182AA

HP PUSB Thermal Receipt Printer



The HP PUSB Thermal Receipt Printer is designed for retail environments with its durable design and print performance. Its compact size also makes it perfect for space-constrained locations.

Product number: FK224AA

HP Standard Duty Cash Drawer



HP's Standard Duty Cash Drawer provides excellent performance and reliability to meet the needs of today's retailers. Durable steel construction, compact footprint and dual media slots make this a great solution for retail and hospitality environments where a quality cash drawer solution is desired at a competitive price.

Product number: QT457AA

HP 3y NBD Onsite/ ADP Soltn
incl Mon SVC



HP Care Pack Services offer upgraded service levels to enhance your warranty cover for your total peace of mind and help you to stay up and running.

Product number: U7R44E

Learn more at
www.hp.eu/hpoptions

Messaging Footnotes

- ¹ Sold separately.
- ² Mounting hardware sold separately.
- ³ Not all features are available in all editions or versions of Windows. Systems may require upgraded and/or separately purchased hardware, drivers, and/or software to take full advantage of Windows functionality. See www.microsoft.com.
- ⁴ Multi-Core is designed to improve performance of certain software products. Not all customers or software applications will necessarily benefit from use of this technology. 64-bit computing system required. Performance will vary depending on your hardware and software configurations. Intel's numbering is not a measurement of higher performance.
- ⁵ MIL STD 810G testing is pending and is not intended to demonstrate fitness for U.S. Department of Defense contract requirements or for military use. MIL STD test results are not a guarantee of future performance under these test conditions.

Technical Specifications Footnotes

- ¹ For solid state drives, GB = 1 billion bytes. Actual formatted capacity is less. Up to 5 GB for Windows 8.1 is reserved for system recovery software.
- ² Optional or add-on feature.
- ³ 802.11 requires wireless access point and internet service. Availability of public wireless access points limited.
- ⁴ HD content required to view HD images.
- ⁵ Memory operates at the maximum system supported speed of 1067 MHz.
- ⁶ Multi-Core is designed to improve performance of certain software products. Not all customers or software applications will necessarily benefit from use of this technology. 64-bit computing on Intel® architecture requires a computer system with a processor, chipset, BIOS, operating system, device drivers, and applications enabled for Intel® 64 architecture. Processors will not operate (including 32-bit operation) without an Intel® 64 architecture-enabled BIOS. Performance will vary depending on your hardware and software configurations. Intel's numbering is not a measurement of higher performance.
- ⁷ HP Client Security requires Microsoft Windows and initial user setup.
- ⁸ HP ElitePad includes a 4-year license of Absolute Data-Protect to locate your device, lock and prevent unauthorized access, and remotely delete personal data. See absolute.com/landing/2012/computrace-hp for complete details. Absolute Data Protect agent is shipped turned off, and must be activated by customers. Service may be limited, check with Absolute for availability outside the U.S. The optional subscription service of Absolute Recovery Guarantee is a limited warranty. Certain conditions apply. Full details visit: absolute.com/company/legal/agreements/computrace-agreement. If Data Delete is utilized, the Recovery Guarantee payment is null and void. In order to use the Data Delete service, customers must first sign a Pre-Authorization Agreement and either create a PIN or purchase one or more RSA SecurID tokens from Absolute Software.
- ⁹ HP ePrint requires an Internet connection to HP web-enabled printer. Printer requires HP ePrint account registration. Mobile device requires Internet connection. May require wireless access point. Separately purchased data plans or usage fees may apply. Driver update may be required. For more details, visit: www.hp.com/go/eprintssoftware.com.
- ¹⁰ Not all features are available in all editions of Windows 8.1. Systems may require upgraded and/or separately purchased hardware, drivers and/or software to take full advantage of Windows 8.1 functionality. See <http://www.microsoft.com> for details.
- ¹¹ Testing conducted by HP consisting of full battery discharge while running a series of productivity scripts against the following applications (which may or may not be included with your particular product): Adobe® AcrobatReader 7.0, Adobe® Illustrator® CS2, Adobe® Photoshop® CS2, Apple® Quicktime 7.1, Intervideo® WinDVD® 8, Macromedia® Flash 8, Microsoft® Office® 2003 Pro, Microsoft® Project 2003, and Winzip® 10.0. Prior to testing, the system was fully charged, display brightness was set at 60 nits, wireless was turned off, and auto dim, suspend, hibernate and all other programs, utilities, and services not essential to running the computer system or battery life test were disabled. Battery life will vary depending on the product model, configuration, loaded applications, features, use, wireless functionality and power management settings. The maximum capacity of the battery will naturally decrease with time and usage.

Learn more at
www.hp.eu/pos

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Explore monthly payment options and technology refresh plans that can provide more flexibility to help you meet your IT goals. More information on www.hp.com/go/hpfs.

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