

Data sheet

HP School Pack featuring Computrace Data Protection Basic



Lock-tight security at your fingertips



Help protect student devices and data with Computrace Data Protection Basic,¹ a web-based² security protocol that can remotely track, locate, and secure IT assets, lock a lost or stolen device, and delete personal data from a single console.

Enjoy out-of-the-box productivity with HP School Pack tools and content designed for collaborative, blended, and personalized learning. In addition to HP Computrace Data Protection Basic, the bundle includes HP Classroom Manager³, and solutions from SPARKvue, Overdrive, and Oxford University Press.

HP Computrace

The strategic global relationship of Absolute Computrace and HP Care Pack services provides HP education customers with world-class hardware technology and endpoint security and management for your devices. Absolute Computrace is the industry standard in persistent endpoint security and management for computers, laptops, tablets, and smartphones—and the data they contain.

Service benefits

Risk assessment

Monitor device activity and status, and receive alerts if predefined conditions occur. Examples include non-compliant device location, the status of complementary security technologies such as encryption and anti-malware, offline device control, blacklisted applications, rogue students, etc.

Lifecycle security

Apply a layer of security across the entire lifecycle of each device and receive alerts if predefined conditions occur. Examples include securing new devices in transit, and validating end users, hardware/software inventories, blacklisted applications, and certified end-of-life data delete protocols.

Risk response

Remotely invoke security commands and other measures to avoid a significant security incident. Examples include end-user messaging, locking a device until its status is confirmed, definitive proof that endpoint data and corporate networks were not accessed while a device was at risk, remote retrieval and deletion of endpoint data, chain of custody, and internal investigations.

How it works

Computrace Data Protection Basic works because it's persistent and provides IT with a trusted lifeline to each device, regardless of user and location. This is possible because the Absolute persistence module is embedded into the firmware of computer and tablet devices at the factory. It's built to detect when the Computrace Agent has been removed. If the Agent is missing, the persistence module will ensure it automatically reinstalls even if the firmware is flashed, the device is re-imaged, the hard drive is replaced, or if a tablet is wiped clean to factory settings. This level of persistence provides HP customers with the means to secure each device, the sensitive data it contains, and—in the event of theft—to recover the device.

Feature	Delivery specifications
Asset administration	The customer can centrally manage an entire deployment from a single cloud-based interface: the Absolute Customer Center. Changes in asset information can be monitored, regardless of whether a device is on or off the company network.
Data protection	Computrace Data Protection allows the customer to: <ul style="list-style-type: none">• Prove licensing and regulatory compliance with detailed asset reports• Use the data collected from each device to plan computer upgrades, migration, and retirement• Detect users operating outside of approved policies
Data and device security	<ul style="list-style-type: none">• Remotely and permanently delete sensitive data on missing computers and produce an audit log of deleted files to prove compliance with government and corporate regulations• Device Freeze allows the customer to freeze a computer and display a custom message to instruct the user to comply with specific requests for action (return for servicing, validate user identity, etc.)• Remote File Retrieval allows the customer to obtain files from a device, even if it is not within the customer's control, and to avoid fines and other noncompliance penalties—including the negative publicity that can result from a data breach

Learn more at hp.com

System requirements for Absolute Computrace Data Protection Basic: Windows 8.x (32 & 64-bit), Windows 7 (32 & 64-bit).

¹ HP School Pack includes a 1-year license of Computrace Data Protection Basic. Optional annual renewal available. HP School Pack (non-EE devices) includes a 3-month license of Computrace Data Protection Basic. Optional annual renewal available.

² Internet connection required and sold separately.

³ HP Classroom Manager Teacher edition is required and sold separately as it contains the sole functionality to control and lock devices for all OS student versions.

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