



# HP Windows 10 Workshop

## Service benefits

The HP Windows 10 Workshop is intended to help your organisation:

- Develop a clear understanding of your starting point on the migration path to Windows 10
- Understand the potential scope and options available across Windows 10 and the related infrastructure solutions
- Determine those options most appropriate for your organisation
- Make an initial determination about the priorities and sequence for migrating
- Understand HP's extensive capability in supporting organisations with their moves to Windows 10 and the associated ecosystem elements that are involved

## Service feature highlights

- Service planning
- Workshop session
- Workshop report

## Service overview

The release of Windows 10 represents a major ecosystem change for enterprises. It embodies a move to software as a service delivery at the desktop, and it integrates with a number of other Microsoft® solutions in the areas of system management, mobile device management, security and licensing. Windows 10 is the last release of Windows as an operating system that requires a dedicated migration effort. After this release, Windows will be kept current via regular updates delivered from the cloud. At the same time, Microsoft is ending support for all Internet Explorer versions earlier than version 11. These changes represent a number of challenges for companies. Both Windows applications and WebApps need to be validated to run in the new environment, the impact on security and system management strategies needs to be assessed, and the implications for mobile devices should be considered.

The first step on the road to Windows 10 is the HP Windows 10 Workshop. This workshop is typically delivered as a single event in a half-day format, and is followed by a summary report with a high-level road map for migration. The workshop can also be delivered in multiple engagements or additional phases over longer periods of time with a custom Statement of Work (SOW) at an additional charge. Workshop topics include:

- Windows 10 feature overview
- Devices, Management and Deployment Approaches
- Security Access and Information Protection
- Mobile Device Management
- Applications
- Cloud and Identity
- HP's approach to enabling customers to achieve a successful migration to Windows 10

The workshop features presentations and video demonstrations, and has a highly interactive format that will enable your organisation's IT drivers and priorities to be mapped to the workshop's topics as the session progresses.

## Service features

**Table 1.** Service features: What you get

Features	How it works
<b>Service planning</b>	An HP service specialist will work with the Customer to plan all the necessary activities, including the identification of any prerequisites for the workshop, and schedule the delivery of the service at a time mutually agreed upon by HP and the Customer, which shall be during local HP standard business hours excluding HP holidays, unless otherwise agreed by HP. Any services provided outside of HP standard business hours may be subject to additional charges.
<b>Workshop session</b>	An HP technical consultant will facilitate a half-day workshop session with the Customer's key participants, and is subject to the limitations set forth in the 'General provisions/Other exclusions' section.  In addition to providing an overview of the new features available in Windows 10, this workshop will explore the different deployment, provisioning and management choices available to customers. Security, mobile device management and applications will also be covered, as well as a session on how the cloud factors in and best practices for making the migration a success.

Features	How it works
<b>Workshop report</b>	Based upon the results of the workshop, the HP technical consultant will deliver a workshop report to the Customer's workshop participants within five days of the workshop session. The report is typically an executive presentation of the workshop's outcomes and findings. The report is presented in a virtual session and sent in electronic format.

## Service limitations

Any services not clearly specified in this document are excluded from this service.

## Customer responsibilities

The Customer will:

- Assign a designated person from the Customer's staff who, on behalf of the Customer, will grant all approvals, provide information and otherwise be available to assist HP in facilitating delivery of the workshop
- Allow HP full and unrestricted access to all locations where the workshop is to be delivered
- Provide a suitable work area for workshop delivery
- Perform other reasonable activities to help HP identify or resolve problems, as requested by HP
- Ensure the participation of agreed-upon key stakeholders in the workshop
- Meet all prerequisites identified during the planning session prior to delivery of the on-site workshop

## General provisions/other exclusions

- HP reserves the right to charge, on a time and materials basis, for any additional work over and above the HP Windows 10 Workshop that may result from work required to address service prerequisites or other requirements that are not met by the Customer.
- This workshop will be delivered during local HP standard business days and hours excluding HP holidays and will not exceed 8 hours in duration.
- Environments requiring multiple engagements or additional phases over longer periods of time can be accommodated, but will require a custom SOW and additional charges.
- HP's ability to deliver this workshop is dependent upon the Customer's full and timely cooperation with HP, as well as the accuracy and completeness of any information and data the Customer provides to HP.
- The workshop will be provided at the Customer's site identified and agreed upon during the planning session.
- Any HP recommendations are provided with the intention of helping the Customer evaluate migration options in the transition to Windows 10. Any implementation of the recommendations that result as output of the workshop is outside the scope of the workshop itself.

## Ordering information

To obtain further information or to request an HP Windows 10 Workshop, contact your local HP sales representative.

Learn more at  
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