

HP Print Beat

For HP PageWide Web Presses



Benchmark press performance to drive continuous improvement

The HP Print Beat report for PageWide Web Press is a performance dashboard, emailed to HP PageWide Web Press customers weekly to provide them with greater visibility and insight into their press' performance. The Print Beat report enables easy access to key performance information, which has been recognised as instrumental in driving continuous improvements in uptime and productivity for operational excellence.

The HP Print Beat is part of HP Service Advantage – an integrated portfolio of services for HP customers that enables predictable printing operations and optimised cost structure.



Simple, straight forward performance tracking

Overall performance is aggregated to a single 0-100 Print Beat score, so it is easy to understand your overall production performance and where opportunities for improvement exist.



Multiple performance indicators

Excellence in production comes from multiple areas. The Print Beat report tracks performance across five key parameters: print volume, system health score, restart rate, maintenance score, operating efficiency. These indicators not only show you how well your production did, but also on which areas to focus.



Drives continuous improvement

Improvement can easily be tracked by looking at the arrow signs. Up means better than the previous week, down is worse, and the equal sign means you are on par versus your prior week's performance.



Sent to your inbox every week

The Print Beat report is automatically sent every week, giving you easy access for production visibility and insight.



Full transparency and shared goals


Your assigned primary HP engineer and the service team are receiving the same report on a weekly basis, for full transparency and goal sharing.

How to read your HP Print Beat report

HP Print Beat

Weekly Statistics

BETA



PUBLISHING HRP

Hi HRP, Here are your weekly statistics for XPO3






17-AUG-15 - 23-AUG-15

Weekly Points

80/100




Weekly average: 63

Weekly points for a given week

	<p>Print volume</p> <p>21m pages ↑</p>	<p>Your target: 23.5m pages</p> <p>Weekly best: 27.8m pages</p> <p>Last week: 3.0m pages</p> <p>Gained 18/20 Points</p>
	<p>System health score</p> <p>100% =</p>	<p>Your target: 100%</p> <p>Weekly best: 100%</p> <p>Last week: 100%</p> <p>Gained 20/20 Points</p>
	<p>Pages per run</p> <p>94.1k pages ↑</p>	<p>Your target: 81.4k pages</p> <p>Weekly best: 122.3k pages</p> <p>Last week: 45.7k pages</p> <p>Gained 20/20 Points</p>
	<p>Maintenance score</p> <p>91% =</p>	<p>Your target: 100%</p> <p>Weekly best: 91%</p> <p>Last week: 91%</p> <p>Gained 11/20 Points</p>
	<p>Operating efficiency</p> <p>38% ↑</p>	<p>Your target: 68%</p> <p>Weekly best: 55%</p> <p>Last week: 87%</p> <p>Gained 11/20 Points</p>

How you're doing:

Great

-  Good
-  Average
-  Below Average

Week's most active day


Wednesday

3.1m pages

Week's least active day

Friday





289.2k pages




Subscribe to Jetcomm
jetcomm.org


Legend


- ↑ More than 10% improvement over last week
- ↓ More than 10% decline over last week
- = Within +/- 10%
- 1 page = 1 Letter size output


-  Score higher than 80 points
-  Score between 80-70 points
-  Score between 70-60 points
-  Score lower than 60 points


Glossary

- 

Print volume is the total number of Letter/A4 pages output in a given time period
- 

System health score is a combined score calculated of known system health metrics
- 





Pages per run is the number of restart processes performed by the press or the PC that runs the press per the press print volume
- 

Maintenance score is the overall number of maintenance events performed out of the recommended. The score reflects the maintenance status of the press.
- 


Operating efficiency is the time spent printing, divided by the staffed time.

Learn more at
hp.com/go/webpressservice

Sign up for updates
hp.com/go/getupdated

Share with colleagues



Rate this document

© Copyright 2015 HP Development Company, L.P. The information contained herein is subject to change without notice. The only warranties for HP products and services are set forth in the express warranty statements accompanying such products and services. Nothing herein should be construed as constituting an additional warranty. HP shall not be liable for technical or editorial errors or omissions contained herein.

4AA6-0942EEW, September 2015