

HP Print Beat

For HP PageWide Web Presses



Benchmark press performance to drive continuous improvement

The HP Print Beat report for PageWide Web Press is a performance dashboard, emailed to HP PageWide Web Press customers weekly to provide them with greater visibility and insight into their press' performance. The Print Beat report enables easy access to key performance information, which has been recognized as instrumental in driving continuous improvements in uptime and productivity for operational excellence.

The HP Print Beat is part of HP Service Advantage – an integrated portfolio of services for HP customers that enables predictable printing operations and optimized cost structure.



Simple, straight forward performance tracking

Overall performance is aggregated to a single 0-100 Print Beat score, so it is easy to understand your overall production performance and where opportunities for improvement exist.



Multiple performance indicators

Excellence in production comes from multiple areas. The Print Beat report tracks performance across five key parameters: print volume, system health score, restart rate, maintenance score, operating efficiency. These indicators not only show you how well your production did, but also on which areas to focus.



Drives continuous improvement

Improvement can easily be tracked by looking at the arrow signs. Up means better than the previous week, down is worse, and the equal sign means you are on par versus your prior week's performance.



Sent to your inbox every week

The Print Beat report is automatically sent every week, giving you easy access for production visibility and insight.



Full transparency and shared goals

Your assigned primary HP engineer and the service team are receiving the same report on a weekly basis, for full transparency and goal sharing.

How to read your HP Print Beat report

HP Print Beat

Weekly Statistics

PUBLISHING HRP

Hi HRP, Here are your weekly statistics for XP03
17-AUG-15 - 23-AUG-15

Weekly Points
80/100

Weekly average: 63

	Print volume 21m pages ↑		Your target: 23.5m pages Weekly best: 27.8m pages Last week: 3.0m pages Gained 18/20 Points
	System health score 100% =		Your target: 100% Weekly best: 100% Last week: 100% Gained 20/20 Points
	Pages per run 94.1k pages ↑		Your target: 81.4k pages Weekly best: 122.3k pages Last week: 45.7k pages Gained 20/20 Points
	Maintenance score 91% =		Your target: 100% Weekly best: 91% Last week: 91% Gained 11/20 Points
	Operating efficiency 38% ↑		Your target: 68% Weekly best: 55% Last week: 87 Gained 11/20 Points

How you're doing:

Great

- Good
- Average
- Below Average

Week's most active day
Wednesday
3.1m pages

Week's least active day
Friday
289.2k pages

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Legend

- ↑ More than 10% improvement over last week
- ↓ More than 10% decline over last week
- = Within +/- 10%
- 1 page = 1 Letter size output

- Score higher than 80 points
- Score between 80-70 points
- Score between 70-60 points
- Score lower than 60 points

Customer name; report period →

Total print volume in a given week →

Combined score of known system health metrics →

Restarts per # of Letter/A4 size output →

Status of press maintenance →

Printing time divided by the staffed time →

Weekly points for a given week →

Benchmark your press's performance →

Identify the best and least active days of your production week →

General communication →

Glossary

	Print volume is the total number of Letter/A4 pages output in a given time period
	System health score is a combined score calculated of known system health metrics
	Pages per run is the number of restart processes performed by the press or the PC that runs the press per the press print volume
	Maintenance score is the overall number of maintenance events performed out of the recommended. The score reflects the maintenance status of the press.
	Operating efficiency is the time spent printing, divided by the staffed time.

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