

# HP Financial Services specialized logistics solutions



## Providing a personal touch for high-value products

Experience in today's global economy is a functional value when optimizing asset recovery. That same experience has provided us with the insight to deliver superior service, excellent customer care and technology-driven solutions to help make your job easier.



## Mission Critical

Your mission is creating a positive customer experience through products, precision and innovation. That mission is our mission, and while we consider ourselves an extension of your business our objectives are quite simple—safely obtain and deliver your shipment on-time, without claims and without worry. Our trained and seasoned carriers understand the importance of your products and the services needed to optimize your logistic requirements. That's why we provide the same care and attention to detail that you would.

It is not always hassle-free to return leased equipment, or to sell/recycle unneeded equipment. Not only must you secure a vendor with the logistics capabilities to handle your items, but you must exert precious resources doing so. Packing and shipping is one of HP Financial Services' core competencies.

We can simplify the pack and ship process for you by removing your equipment quickly, economically and safely. To provide the best possible solution to you, we deliver:

- Consistent, reliable service
- Experienced, professional carriers
- Full-service inside pick-up
- Equipment scanning
- 24-hour pre-call to pick-up location
- Single point of contact
- Proven packaging techniques
- Product verification
- Lift-gate equipped trucks

- Air-ride, blanket-wrap, padded service
- Trailers equipped with full logistics for safe transport
- Timely pick-up and deliveries
- Environmentally-friendly shipping initiatives
- "Off-hours" and weekend pick-ups available
- Any claims are handled by us

We are a leader in the industry for safe, damage free and timely return of equipment. We have the experience and technical know-how along with a proven record of service excellence. Customers around the world trust us to manage the equipment return process by utilizing the most experienced and qualified carriers along with best practices and detailed standard operating procedures created specifically for these returns.

Whether your need is to develop a strategic solution for multiple pick-ups, hundreds of units or a one-of-a-kind project, we have the capabilities to fit your specific need.

## Highlight of Capabilities

- Consistent, reliable service
- Experienced & professional
- Pack & ship
- 24-hour pre-call
- Single point-of-contact
- Timely pick-up and deliveries
- Scanning
- Claim handling
- Product verification
- Lift-gate equipped trucks
- Air-ride, blanket-wrap, padded service
- Fully equipped trailers/trucks
- Environmentally-friendly shipping initiatives
- Secure packing and transportation
- Inside pick-up
- Proven packaging techniques

## Competitive Edge

- Commercial and home pick-up service
  - We can handle any size pick-up and delivery
- Completely equipped trailers to fully handle your logistics needs
  - Secure transportation and packaging option available upon initial pick-up request
  - This may include locked containers, tamper-evident tape and “direct-to-destination” shipping.
- Pad wrapping vs. packaging & crating is an everyday service provided, saving money and the environment
- Full warehousing capabilities available
- We handle all claims if equipment is damaged or lost in-transit
- Accommodating Union Labor and Certificate of Insurance requirements

## Technology Advancement

We provide the latest technology combined with specialized processes to create a strong and consistent service network with unparalleled capabilities.

- Scanning:
  - Ensures accuracy with serial number/asset tag capture and piece count verification
  - Pick-up site can obtain a detailed list of all assets being transported via email instantly
- Trucks are tracked with GPS as a way to provide fleet management resources.

**Put HP Financial Services to work for you. Call your HP Financial Services sales representative, or find us on the web at: [hp.com/go/hpfinancialservices](http://hp.com/go/hpfinancialservices)**

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