

HP Touchpoint Manager for Education



IT management made simple for Education



HP Touchpoint Manager



Focused on the needs of education



Quick to deploy, easy to use



One solution, all devices



Outstanding value and flexibility

With a single, simple-to-understand dashboard, HP Touchpoint Manager for Education gives school IT staff easy access to cloud-based monitoring, management, and troubleshooting tools.¹

Focused on the needs of education

With an intuitive dashboard that delivers real-time insights and alerts, HP Touchpoint Manager keeps you connected to the devices in your schools, regardless of brand or operating system.

- Manage data, devices, and users individually or in groups wherever you have internet access.²
- Track device inventory and health, and get a head start on troubleshooting issues.
- Perform maintenance tasks with greater ease and in less time.

Quick to deploy, easy to use

HP Touchpoint Manager for Education gives you the ability to find and fix problems before they impact student and teacher productivity—so you can keep your devices up and running from in the classroom or away.

- Receive real-time alerts and view reports to get a head start on troubleshooting and avoid catastrophic failures.
- Eliminate repetitive tasks and enable teachers to support themselves for common IT issues such as password reset.
- Enable additional administrative roles so that different types of delegated administrators can be named, and perform specific management tasks without full IT administrative privileges.



One solution, all devices

HP Touchpoint Manager for Education strengthens and simplifies enforcement of security and mobility policies by helping you deploy a single, unified security model across PCs and mobile devices.

- Secure data on school and student- or teacher-owned devices by enforcing security policies, including passwords.
- Quickly detect and respond to threats with alerts, reporting, and geo mapping capabilities that help IT enforce security policies and remotely secure devices.³
- Remotely find, lock, and remotely erase data on lost or stolen devices.³
- Create or edit patch management profiles, and apply patches for a wide range of popular software applications.
- Designate devices as personal or school-owned, and apply differentiated policies.
- Provide Wi-Fi access to groups of users and/or devices.
- Distribute approved mobile applications to managed devices/users.

Outstanding value and flexibility

With HP Touchpoint Manager for Education, you get a single IT manageability solution with term-based licensing and discounted education pricing that help you make the most of your existing IT resources.

- Avoid the extra expenses of licensing multiple solutions to manage different devices.
- Pay for only what you need—easily add or reduce services as your requirements change.
- Avoid overhead costs of deploying multiple solutions to support your environment.

HP Touchpoint Manager for Education features include:



3rd Party Software Patch Management

Create or edit profiles to apply patches for popular software applications like Adobe Acrobat, Java, and Chrome.



BYOD Policy

Designate an enrolled device as either personal or company-owned to limit IT access to personal devices.



Device Erase BitLocker Encryption

Attempt to remotely erase a Windows device by detecting BitLocker encryption and utilizing BitLocker to execute a drive erase.³



Find Device

Pinpoint the location of a missing device on an online map.⁴



Firewall Policy

Monitor and enable the Microsoft Windows firewall service on Windows computers.



Groups

Quickly apply policies to groups of users and/or devices.



HP Support Forums

Access knowledge articles and community resources.



Lock Device

Perform a screen lock (PIN block) or Windows logoff on a managed device if it is reported lost or stolen.³



Mass Device Enrollment

Ease large-scale enrollment of devices and users by simultaneously enrolling and provisioning a large number of devices with a single PIN code.



Microsoft Patch Management

Create or edit profiles to apply patches for Microsoft Windows updates and Microsoft application updates, like Office.



Microsoft Windows Application Deployment

Deploy applications in the MSI or .exe file types to managed Windows devices.



Mobile Application Deployment

Create, distribute, and manage curated bundles of mobile applications for iPad®, iPhone®, Windows 10 Mobile and Google Play for Android™ devices.



Mobile Device Security Policy

Apply custom security levels to tablets and mobile devices.



Password Recovery

Reset a forgotten password on Windows notebooks, tablets, or desktops.



Phone and Chat Support

Receive real-time phone and chat support in addition to self-help services.



Proactive Alerts

Get notified about issues such as virus protection policy enforcement, hard disk health, battery, and firewall protection policy enforcement.



Remote Alarm

Sound an alarm to locate a nearby missing Windows or Android device.⁴



Role Management

Designate select managed users as delegated administrators who can perform software or device-specific management tasks without full IT administrative privileges.



Reporting

Hardware Health

A consolidated view of battery and hard-disk health for enrolled devices.

Hardware Inventory

View a consolidated report of enrolled device inventory by device type, OS, and manufacturer.

Mobile Application Deployment

View a report of applications deployed to managed devices. See which devices are missing mandatory apps and which optional apps are installed.

Security Profile Compliance

Get a consolidated view of the safety and compliance of enrolled devices based on your organization's security policy and patch protocol.

Software Inventory

View detected applications on enrolled devices by date, OS, application, or publisher.



Smart Battery Health Monitor

Get notified when a managed Windows computer needs a replacement battery.⁴



Virus Protection Policy

Detect whether antivirus software has been enabled on a Windows device. If not, automatically enable and monitor Microsoft Windows Defender or Microsoft Security Essentials.



Wi-Fi Provisioning

Grant and revoke access to a wireless network for iPad, iPhone, and Android devices without exposing credentials to users.

HP Touchpoint Manager product specifications:

Features

Basic	1 Device per User, Azure Active Directory, Battery Health, BYOD Policy, Find Device ³ , Firewall Policy, Groups, Health, Knowledge Base, Lock Device ³ , Mass Device Enrollment, Mobile Device Security Policy, Proactive Alerts, Remote Alarm ³ , Hardware Health Reporting, Hardware Inventory Reporting, Security Profile Compliance Reporting, Virus Protection Policy, Wipe Device ³ , Phone and Chat Support
Pro	All Basic features plus Application Deployment, Password Recovery, 3rd Party Patch Management, Reporting: Application Deployment, Wi-Fi Provisioning

System Requirements

Browser Requirements

PCs	Desktops/Notebooks from any major vendor running Windows 7 Service Pack 1 (SP1), Windows 8.1 or higher ⁵	Google Chrome for Windows: Version 53.0 or higher, Internet Explorer for Windows: Version 11 or higher, Firefox for Windows: Version 49 or higher, Microsoft Edge for Windows: latest version
Tablets	iOS 8 or higher, Android 4.0.3 or higher, Windows 8.1 or higher (x86 or Intel platforms) ⁵ Windows 10 Mobile (ARM platforms)	Safari on iOS: 8 or higher, Chrome on Android: Version 53 or higher, Firefox on Android: Version 49 or higher, Microsoft Edge for Windows: latest version
Smartphones	iOS 8 or higher, Android 4.0.3 or higher Windows 10 Mobile (ARM platforms)	Safari on iOS: 8 or higher, Chrome on Android: Version 53 or higher, Firefox on Android: Version 49 or higher

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¹ HP Touchpoint Manager requires purchase of a license and supports Android™, iOS, Windows 10 Mobile, and Windows 7 (SP1), or Windows 8.1 or higher operating systems and PCs, notebooks, tablets and smartphones from various manufacturers. Not available in all countries see www.hp.com/go/touchpoint/education for availability information.

² Internet access required and sold separately.

³ HP Always on Remote Management features (Wipe, Lock, Unlock and reporting of BIOS boot error codes) are available on select HP EliteBooks and require an Internet connection, Intel® vPro™ technology and function in S3/Sleep, S4/Hibernate and S5/Soft Off power states. SATA drives are wiped. The remote wipe of Self Encrypting Drives that have hardware encryption active is not supported.

⁴ Subject to various environmental features including that the lost product be powered on and have Internet access. The service is not a guarantee.

⁵ Your PC does not need to be manufactured by HP.

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