



Managed Print Services security

The table below shows a list of security capabilities delivered by leading managed print service providers. This list, when combined with the [Printer and MFP Security Feature Comparison Matrix \(hp.com/go/LJSecurityClaims\)](https://hp.com/go/LJSecurityClaims), is provided to support the relative claim of “most comprehensive device, data, and document security” with HP Secure Managed Print Services.

	HP	Canon	Konica-Minolta	Kyocera	Lexmark	Ricoh	Xerox
Embedded device security features	See hp.com/go/LJSecurityClaims						
Print fleet management and/or security software							
Update firmware fleetwide	✓			✓	✓	✓	✓
Set admin passwords fleetwide	✓	✓	✓	✓	✓	✓	✓
Manage device settings/ports/protocols fleetwide	✓	✓	✓	✓	✓	✓	✓
Auto-remediation of device settings	✓						
Auto-configure new devices to security policy	✓						
Policy creation (auto populate a baseline policy)	✓						
Policy reporting	✓				✓	✓	✓
Assessment of device security status relative to security policy	✓						✓
Email alerts highlighting non-compliance to security policies	✓					✓	✓
Event monitoring and reporting	✓						✓
Integration with industry leading SIEM solutions	✓	✓					
Automated certificates management fleetwide	✓						
Print security services							
Print Security Advisory Services	✓		✓ ¹			✓ ¹	
Co-planning/education	✓		✓			✓	✓
Print device, data and document security policy development	✓		✓ ¹			✓ ¹	✓
Risk assessment of data, device and document security	✓		✓			✓	✓
Enterprise content management consultation	✓	✓	✓	✓	✓	✓	✓
Hard disk disposal service	✓	✓	✓	✓	✓	✓	✓
Additional data and document protection capabilities							
Pull printing controls	✓	✓	✓	✓	✓	✓	✓
Data loss detection within copy, scan and/or fax processes		✓	✓ ¹	✓	✓		
Authentication (Active Directory)	✓	✓	✓	✓	✓	✓	✓
User tracking	✓	✓	✓	✓	✓	✓	✓
Identity management	✓	✓	✓	✓	✓	✓	✓

	HP	Canon	Konica- Minolta	Kyocera	Lexmark	Ricoh	Xerox
User rights management	✓	✓	✓	✓	✓	✓	✓
Data in transit encryption	✓	✓	✓	✓	✓	✓	✓
Device tampering/removal notification	✓	✓	✓	✓	✓	✓	✓
Fraud prevention solutions	✓	✓	✓	✓	✓	✓	✓
Mobile device network authentication to connect to printers	✓	✓	✓	✓			✓
Mobile device peer-to-peer connection with printers	✓	✓	✓		✓		✓

Methodology

Analysis done by HP and is based on published information from websites, data sheets and brochures of leading managed print service providers (who are also printer manufacturers). Leading managed print services providers as reported by IDC in 2015 and Gartner in 2015.² Information provided is to the best of our knowledge.

Source

Competitors' websites, data sheets, brochures, whitepapers, catalogues, and other public information as of September 2017.

Learn more at

hp.com/go/MPSSecurityclaims or hp.com/go/mps

¹ Partial: capabilities described are not fully covered by the managed print service provider.

² Analyst reports available for viewing at hp.com/go/analystscorner.

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