

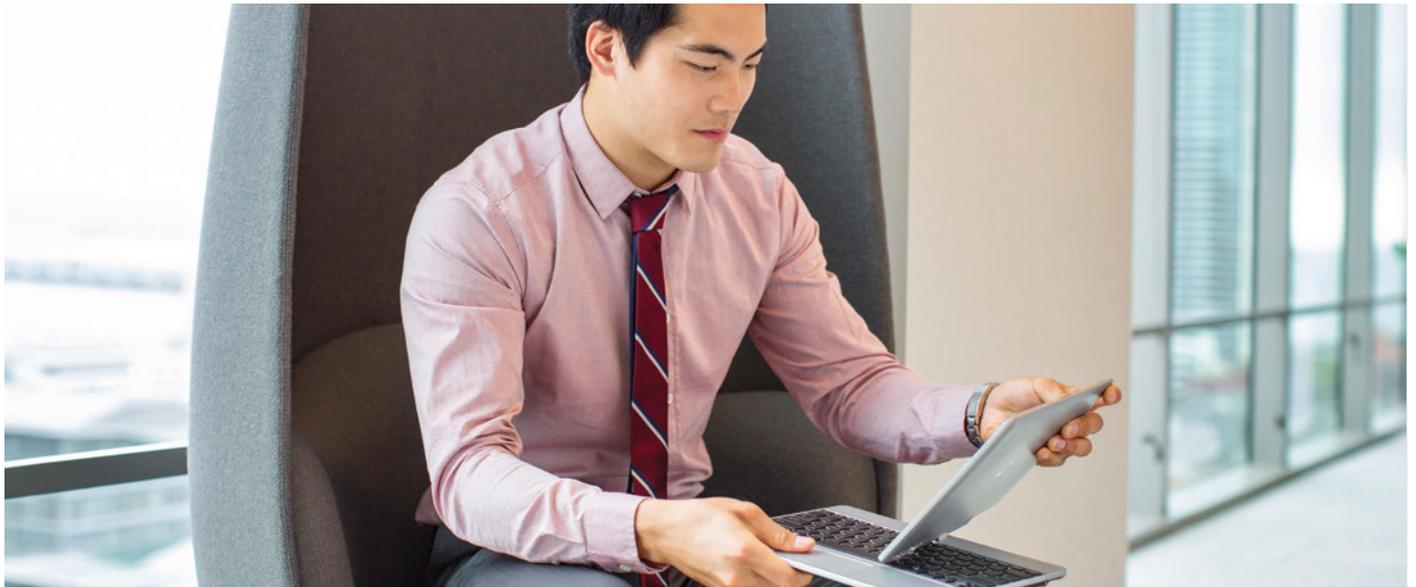
Brief

Prepare for an effortless Windows 10 deployment



HP Configuration and Deployment: OS Migration Service for Windows 10: Onsite, Remote, and Remote+

Move seamlessly to the Windows 10 environment by letting HP migrate your PC fleet at whatever service level you need, from remote to direct onsite.



Benefits you'll receive as part of this service include:

- **Achieve** a trouble-free migration to the Windows 10 environment
- **Understand** the timescale and any required resources to complete the migration
- **Select** the delivery method of your choice: Onsite, Remote, or Remote+
- **Reduce** the disruption to operations during migration
- **Migrate** employees seamlessly to their new environment

Achieve a seamless transition

Every phase of migrating to a new operating system poses potential challenges, and the final phase of migration, onsite or offsite deployment, is no exception. To ensure trouble-free deployment, enterprises need to ensure that infrastructure and system changes are implemented, that a plan is in place, that the deployment is implemented quickly and effectively, and that employees are able to easily transition to their new environment.

That's why HP has developed the OS Migration Service for Windows 10, with Onsite, Remote, and Remote+ service level options to seamlessly migrate your systems to Microsoft's newest operating system. HP will work with you in the planning phase to assess and strategise the best course of action, so you can effectively choose between the three options available.

Onsite migration

With Onsite OS Migration, HP will send an engineer to your place of business. After you've received your new Windows 10-based image and applications, this onsite resource will physically migrate your employees' PCs to the new environment. He or she will also provide employees with a 15-minute basic orientation training of the new OS.

Remote migration

Remote OS Migration Service also builds on work covered in the assessment and strategy phase to complete the solution technical design, create an execution plan for the previously built deployment architecture plan, and carry out migration tasks remotely. The result is a completed migration for the agreed-upon number of users and locations.

Choose to order the **OS Migration Service for Windows 10** and pay at service delivery or through flexible payment terms.¹



Service feature highlights

Features provided under this HP service include:

- Service planning
- Preparation
- Deployment project plan
- Infrastructure/system changes
- Production deployment: Onsite, Remote, or Remote+
- Onsite migration (Onsite only)
- End-user orientation (Onsite only)
- Customer acceptance

Remote+ migration

Remote+ OS Migration Service offers an additional layer of support on top of the Remote OS Migration Service through access to an expert who can assist you, either by phone or onsite, with migration questions and issues as they arise.

Effective planning

HP will work with you to create a functional specification plan that outlines the in-scope services, processes, and configuration settings, as well as help you understand the timescale and resources needed to complete the migration. A proof of concept will validate the plan before production deployment.

Tailored to your needs

HP's collaboration during the assessment and strategy phase ensures you'll have the information you need to choose the service level that best meets your needs. Depending on your specific environment and migration requirements, you can choose to move forward with your preferred delivery method or any combination of the three service options.

Personalised attention

Finally, HP will execute the agreed-upon production deployment plan via Onsite, Remote, or Remote+ delivery. Additionally, with the Onsite and Remote+ options an HP engineer or authorised service provider will be available either remotely or onsite to provide assistance with any issues or employee questions regarding and during the migration.

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¹ Region differences may apply

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