

US Only

HP Factory Configuration & Deployment Services



HP Factory Configuration & Deployment Services Benefits



Save time
Save money



Productivity



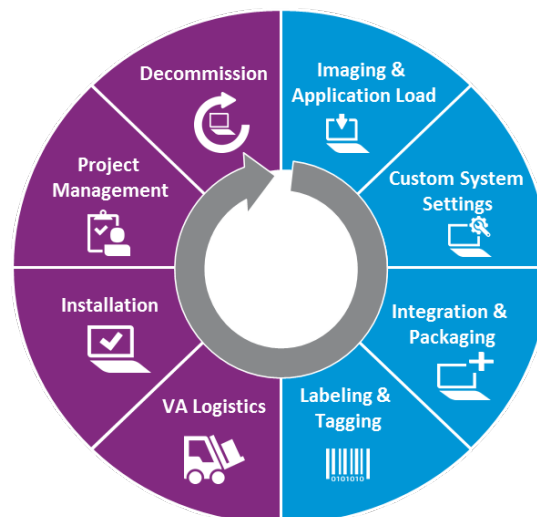
Consistency

When you're deploying hardware to users across your organization, you want to be sure the systems are tailored to your needs and delivered on your terms and timelines. HP makes it happen with expert configuration, deployment, consulting, assessment, and design services that bring your users customized, ready-to-go PC products - right from the factory.

Why Use HP Factory Configuration & Deployment Services

Deploy hardware knowing that your systems are tailored to your needs and delivered on your terms and timelines. You have a lot to gain by partnering with HP for the configuration and deployment of your new, ready-to-use PC devices.

- Reduce costs, save time, and help your bottom line—We can configure your HP hardware directly from the factory.
- Gain confidence and peace of mind—HP will deliver PCs to you that align with your IT policies.
- Cover the world—With HP's global scale, it's easy to deploy validated configurations across your enterprise.





HP Factory Configuration Services



Imaging & Application Load

Our Image & Application Services suite will provide your customer with the ability to have HP build an image to their specifications and load it on their devices, modify their pre-built image and load it on their devices, or simply load the image they supply on their devices. We can also help your customer install a standard image across multiple platforms. This service includes testing the image to ensure that it will perform correctly.



Custom System Settings

This can involve modifications to the factory BIOS, preparing the devices for a highly complex Intel vPro environment, configuring systems to allow an old BIOS version to load on new devices, or modifying the BIOS or firmware to include a customer logo at boot up.



Integration and Packaging Services

Choose our drop-in-the-box service to include customized content in the packaging, such as an instruction document, cable, or small accessory. HP Third-Party Hardware Integration service provides procurement and integration of HP or non-HP hardware in your customer's HP device. This helps them eliminate the need to add drivers during installation, consolidate and synchronize deliveries, and reduce their technical support costs.



Labeling and Tagging Services

Asset Tagging Services Labeling and Tagging Services provides your customer with a large set of options, ranging from including the asset information in the BIOS to applying a customer logo or text on the exterior of the device to including a customer-defined label that makes it easier to track and manage their fleet of devices.

HP Factory Deployment Services



Logistics Services

Distribution, delivery, installation, and decommissioning of PC assets.

- HP Inside Delivery Service
- HP Unpacking and Waste Removal Service
- HP Consolidated Delivery Service
- HP Customized Pallet Service
- HP Special Equipment and Requests Service
- HP Non-Working Day Delivery Service



Installation Services

Choose from a menu of services that spans from basic installation services to advanced packages, including on-site image installation and data migration. Depending on your needs, you can have HP handle some or all of the following installation tasks:

- Delivery to end users' cubicle, office, lab, or room, unpacking, setup, power on, configuration, network connection and a variety of other services.



Project Management

Remote or onsite resources to formally manage projects such as deployments, upgrades, installations, etc. The HP Project Management experts ensure smooth coordination of activities, assess evolving requirements, and proactively drive enhancements to your IT environment.



Decommission Services

Let us help you dispose of hardware devices and packaging securely, efficiently, and in an environmentally responsible manner.

More information on HP Factory Configuration & Deployment Services hp.com/go/computingservices

Service levels and response times for Care Packs may vary depending on your geographic location. Service starts on date of hardware purchase. Restrictions and limitations apply. For details, visit www.hp.com/go/cpc. HP services are governed by the applicable HP terms and conditions of service provided or indicated to Customer at the time of purchase. Customer may have additional statutory rights according to applicable local laws, and such rights are not in any way affected by the HP terms and conditions of service or the HP Limited Warranty provided with your HP Product.

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