

SIX implements harmonised and secure printer environment with HP MPS



HP MPS contract modernises printing fleet in branches across 25 countries

Industry

Financial Services

Objective

Standardisation of the global printer fleet and optimisation of security, with a global service provider

Approach

Following an analysis by SIX to assess business need, a tender was launched to identify the best provider based on cost-effectiveness and services on offer

IT matters

- Simplifies print administration with HP Web Jetadmin and HP JetAdvantage Security Manager
- Improves hardware reliability and lowers maintenance costs

Business matters

- Delivers cost reduction through a global Managed Print Services contract
- Meets security requirements demanded by financial services sector
- Raises employee productivity with more user-friendly software and printers



“With the new MPS contract the cost of printing will be reduced substantially. With this contract agreement, SIX can rely on a designated partner internationally.”

– Philipp Wälti, system engineer and project manager, SIX

SIX Group delivers global standardised printing system with MPS contract

SIX runs the Swiss Exchange and delivers multiple financial services in 25 countries worldwide. The company needed a user-friendly solution for a globally homogenous printing landscape, one that would meet the high demands on service and security, reduce costs and allow a centralised and efficient administration. The solution is based on HP printers and software, SafeCom and a worldwide MPS contract.

Challenge

Branches are insufficiently integrated

With an existing MPS contract due to expire, the business saw an opportunity to rethink the print landscape across all branches. The solution needed to be compliant with the high security standards of the financial industry.

Solution

Harmonisation of infrastructure and services

SIX chose a HP Managed Print Services (MPS) contract. The multifunctional printer HP Color LaserJet Enterprise MFP630 and HP Color LaserJet Enterprise Flow M880 as well as HP LaserJet Enterprise M605dn have been deployed. SIX uses HP Web Jetadmin and HP JetAdvantage Security Manager which allows administrating and monitoring the devices.

Benefits

Improved security and reduced costs

The HP MPS contract has been positively received among staff, reducing costs and administration. The increased printing speed is frequently praised. IT queries sent to on-site support staff have significantly reduced and the reliability of the fleet, is “remarkably high”.

“Standardisation of the printer infrastructure and devices became necessary to simplify printing for employees across locations. This was an important aspect of the internationalisation strategy. The Managed Print Services supports the ‘one company’ approach at SIX.”

– Philipp Wälti, system engineer and project manager, SIX

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