

Advanced Operation Training

Care Pack, part of HP Care for HP Jet Fusion 3D Printing Solutions



Service benefits

- Access to an HP authorized trainer
- Learn advanced maintenance and troubleshooting
- Improve printing process and printer productivity

Service feature highlights

- Two-day hands-on training sessions
- Comprehensive coursework covering a variety of technical topics
- Learn efficient end-to-end workflow for 3D printing

Service overview

The Advanced Operation Training course for HP Jet Fusion 3D Printing Solutions provides production-related personnel with the advanced skills needed to prepare jobs, operate, and maintain HP Jet Fusion 3D Printers and supplementary products.

Features and Specifications

During this course, you will learn a variety of technical topics and have the opportunity to practice, with hands-on sessions. Topics covered include:

- Design for 3D printing
- Pre-printing considerations
- Operator activities
- Safety precautions
- 3D printer maintenance
- Materials management
- Handling of consumables
- Control of agents
- Overview on the Post Processing Station
- Advanced printer troubleshooting
- Post-processing options

With this course, you will learn how to use OEM software and plug-ins and how to manage parts, both to achieve the best possible part quality and to increase your productivity. You will also practice advanced printer troubleshooting, gain an understanding of advanced CSR parts replacement, and be able to manage and replace materials.

Delivery specifications

The Advanced Operation Training curriculum includes a module of web based training to be completed prior face-to-face lessons and a two-day training that can be delivered either onsite at your premises after 3D Printer Installation Service, or scheduled at an HP Training Center (Barcelona, Atlanta, or Singapore). The face-to-face sessions will be delivered during normal local business hours. Availability may vary based on location.

HP Training Center delivery

An HP authorized instructor will provide the training and any resources required for a proper delivery of the training will be provided by HP, not forsaking even a minute of your time for production.

Participants will receive an HP Certificate of Completion.

Onsite training delivery

An HP authorized Channel Partner's instructor will be present at your site to train your team. Participants will receive an HP Certificate of Completion.

Prior to the training HP will inform you of any resources that will be required during the training.

Pre-requisites

Participants must have a minimum of one month experience operating or supervising operations on the HP Jet Fusion 3D Printing Solutions, and have ideally attended the Basic Operator Training provided at the time of its installation.

Service limitations

- A minimum of six attendees is required to hold a training at an HP Training Center.
- Trainings onsite are limited to four participants per course.
- Travel and accommodation expenses are not included.
- Onsite training will be delivered in the local language whenever possible, otherwise it will be delivered in English.
- HP Training Center will deliver trainings in the local language whenever possible, otherwise in English.
- HP shall not be liable for any breakage during trainings. For on-site trainings, customer is responsible to have enough spares on hand for the purpose of training.

Terms and conditions

For the full list, see [Terms and Conditions](#).

For more information

For additional information on HP Care for HP Jet Fusion 3D Printing contact your HP sales representative or visit hp.com/go/3Dsupport.

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