

Data sheet

# HP Advanced Operation Training

HP Care Pack for HP Jet Fusion 3D 4210/4200 Printing Solutions



## Service benefits

- Gain access to an HP-authorized instructor
- Learn advanced maintenance and troubleshooting
- Improve printing process and printer productivity

## Service features

- Two-day hands-on training sessions
- Coursework covers a variety of technical topics
- Learn efficient end-to-end 3D printing workflow

## Service overview

The HP Advanced Operation Training course for HP Jet Fusion 3D Printing Solutions provides production-related personnel with the advanced skills needed to help prepare jobs, operate, and maintain HP Jet Fusion 3D Printing Solutions and supplementary products.

## Features and specifications

During this course, you will learn a variety of technical topics and have the opportunity to practice, with hands-on sessions. Topics covered include:

- Design for 3D printing
- Part quality improvement
- Color enhancement
- Job optimization
- Environmental specifications
- Cooling considerations
- Operator activities
- Safety precautions
- Printer maintenance
- Materials management
- Consumables management
- Control of agents
- Overview of the post-processing station
- Advanced printer troubleshooting
- Post-processing options

With this course, you will learn how to use Original Equipment Manufacturer (OEM) software and plug-ins and how to manage parts, both to achieve the best possible part quality and to increase your productivity. You will also practice advanced printer troubleshooting, gain an understanding of advanced Customer Self-Replaceable (CSR) parts replacement, and be able to manage and replace materials.

## Delivery specifications

The HP Advanced Operation Training curriculum includes a web-based training module to be completed prior to face-to-face lessons and a two-day training that will be delivered either onsite at your premises after the HP 3D Printer Installation Service, or scheduled at an HP Training Center (in Barcelona, Atlanta, or Singapore). The face-to-face sessions will be delivered during normal local business hours. Availability may vary based on location.

### Onsite training delivery

An HP or HP-authorized technician will be present at your site to train your team. Participants will receive an HP Certificate of Completion.

Prior to the training, HP will inform you of any resources that will be required during the training.

### HP Training Center delivery

An HP instructor will provide the training; and any resources required for a proper delivery of the training will be provided by HP, not forsaking even a minute of your time for production.

Participants will receive an HP Certificate of Completion.

### Prerequisites

Participants must have a minimum of one month experience operating or supervising operations on HP Jet Fusion 3D Printing Solutions, and have ideally attended the Basic Operator Training provided at the time of installation.

## Service limitations

- A minimum of four attendees is required to hold a training at an HP Training Center.
- Trainings held onsite are limited to four participants per course.
- Travel and accommodation expenses are not included.
- Onsite training will be delivered in the local language whenever possible, otherwise it will be delivered in English.
- HP Training Center will deliver trainings in the local language whenever possible, otherwise in English.
- HP shall not be liable for any breakage during trainings. For onsite trainings, the Customer is responsible to have enough spares on hand for the purpose of training.

### Terms and conditions

For the full list, see [Terms and conditions](#).

### For more information

For additional information on HP Care for HP Jet Fusion 3D Printing, contact your HP sales representative or visit [hp.com/go/3Dsupport](http://hp.com/go/3Dsupport).

**Sign up for updates**  
[hp.com/go/getupdated](http://hp.com/go/getupdated)

---

HP Services are governed by the applicable HP terms and conditions of service provided or indicated to Customer at the time of purchase. Customer may have additional statutory rights according to applicable local laws, and such rights are not in any way affected by the HP terms and conditions of service or the HP Limited Warranty provided with your HP Product. Service levels and response times for HP Care Packs may vary depending on your geographic location.

© Copyright 2018 HP Development Company, L.P. The information contained herein is subject to change without notice. The only warranties for HP products and services are set forth in the express warranty statements accompanying such products and services. Nothing herein should be construed as constituting an additional warranty. HP shall not be liable for technical or editorial errors or omissions contained herein.

