



HP Ramp Up Service

HP Care Pack for HP Jet Fusion 3D Printing Solutions



Service benefits

- Reach operational-ready state quickly
- Onsite and remote delivery
- Accelerated readiness

Service features

- Onsite support for faster, quality printing readiness
- Best-practice recommendations for 3D printing
- Desired readiness in the shortest timeframe

Service overview

Get up to speed quickly and start printing confidently with HP Multi Jet Fusion technology. Delivering the most efficient operational procedures, the HP Ramp Up Service, which is part of HP Productivity Services, enables a smooth and optimal start to 3D printing. HP or an HP-authorized technician will deliver the service to your site and work with your team to jumpstart the process and optimize printing with your HP Jet Fusion 3D Printing Solution.

Features and specifications

Features	Specifications
HP Ramp Up Service	<ul style="list-style-type: none"> • Onsite service to help verify your team has the right knowledge to run their HP Jet Fusion 3D Printing Solution(s) • Operational process optimization to reach operational-ready state quickly • Delivered onsite by HP or an HP-authorized technician for your convenience
3D printing best-practices recommendations	<ul style="list-style-type: none"> • Efficient positioning of parts for best printing optimization and part quality to meet your company's needs • Maintenance procedures • Calibration and alignment • Diagnostics and troubleshooting • Operational procedures (HP support, consumables ordering and management, and maintenance components)



Test operations

- Make sure all key processes are properly implemented
- Run operation test to validate process improvement and all transferred knowledge

Delivery specifications

HP will contact you after your initial experience using your HP Jet Fusion 3D Printing Solution(s) (between one week and three months after installation) and will do some remote technical checks to properly plan and schedule delivery of the service. HP or an HP-authorized technician will come to your site to deliver the service. The duration of the HP Ramp Up Service is 3 days.

HP recommends that your production managers, pre-production, and operations staff participate in the HP Ramp Up Service. HP travel and accommodation expenses are included.

Customer responsibilities

The HP Ramp Up Service can only be delivered at your premises after:

- Your HP Jet Fusion 3D printing solution environment has been fully configured
- Your operators have been trained in Basic Operator Training
- You have real part designs ready to print
- Your operations staff has experienced initial operational runs

Depending on your actual HP Jet Fusion 3D printing solution configuration(s), HP or an HP-authorized technician will prepare a customized schedule to fulfill your business needs. In order to do so, you will need to provide HP with as many details as possible about your environmental conditions, production and maintenance experience, part quality results, and a list of questions or topics you would like to reinforce in advance of service delivery.

Service limitations

- This service only covers HP Jet Fusion 3D Printing Solutions
- Fusing materials, agents, printheads, and any other consumables are not included
- This service is available only during local business hours, Monday through Friday, excluding HP holidays
- Local language will be used whenever possible and, if not, English
- This service may not be available in every location; Please contact your local HP sales representative or HP channel partner for country-specific coverage and limitations
- To help ensure quality, this service is limited to five (5) attendees

Ordering information

Please use the following product number for inclusion with your HP Jet Fusion 3D Printing Solution configuration from HP or an HP-authorized reseller:

HP service	Product number
HP Ramp Up Service Care Pack for HP Jet Fusion 3D Solutions	U9HQ4E

Please contact your HP sales representative or HP channel partner to help you find the best option.

Terms and conditions

For the full list, see [Terms and conditions](#)

For more information

For additional information on HP Care for HP Jet Fusion 3D printing, contact your HP sales representative or visit: hp.com/go/3Dsupport

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hp.com/go/getupdated

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