

HP Ramp-Up Service

HP Care Pack Services for HP Jet Fusion 3D Printing Solutions



Service benefits

- Reach production-ready state in the shortest timeframe, with the best operational procedures in place.
- Expedite the learning process for production and operations staff and managers.
- Enjoy a convenient onsite service with hands-on workshops and knowledge transfer from HP experts.

Take the fast-track to production readiness

HP Ramp-Up Service helps you successfully address a production ramp-up on a tight schedule, when no margin to learn from errors is available. With this service, HP will work with you, at your own production site, to ensure an expedited, smooth, and optimal start to production.

Audience

Your production manager, pre-production, and operation staff should all participate in the HP Ramp-Up Service.

Service description

HP Ramp-Up Service is part of HP Productivity Services. The objective of this service is to help you reach production-ready state in the shortest timeframe, with the best operational procedures in place.

Depending on your HP Jet Fusion 3D Printing Solution configuration(s), an HP consultant will prepare a customized schedule to fulfill your business needs. In order to do so, you will need to provide HP with as many details as possible about designs and CAD drawings in advance of the service delivery.

With this key information, HP will prepare a ramp-up plan including:

- Hands-on sessions tailored to the types of jobs to print.
- Know-how and theory reinforcement for your 3D printer operators to ensure all key aspects are understood.
- Efficient positioning of parts for best 3D printing productivity.
- Workflow management.
- Parts finishing.
- Security procedures review and verification.
- 3D printing best practices for your configuration.
- Short production runs to validate all transferred knowledge.
- Effective waste management.
- Material re-usage to reach efficient, cost-effective production.

Service delivery

An HP or HP authorized service provider production consultant will come to your site to lead the service and train your team.

- Limited to five people simultaneously attending to ensure service quality.
- Conducted during local business hours.
- Local language will be used whenever possible, and if not, English.
- Duration: three days.
- HP travel and accommodation expenses are included.
- Fusing materials, agents, printheads, and any other consumables are not included.

Note: HP Ramp-Up Service can be delivered at your premises only once your HP Jet Fusion 3D Printing Solution environment has been fully configured, your operators have been certified in Operator Training and real production part designs are ready to print.

General provisions

- Covered products: This service is available for the product references included in the ordering information section below.
- Geographic coverage: This service may not be available in every location. Please contact your local HP Sales Representative or HP Channel Partner for country-specific coverage and limitations.

Ordering information

Please use the following product numbers on your order to HP or HP authorized reseller, based on your products and required service level:

Service: HP Ramp-Up Service

Delivery location: Customer site

HP product or system covered	Delivered by	Product number
HP Jet Fusion 3D 3200 Printer	HP	U9HQ2E
	HP authorized service provider	U9HQ3E
HP Jet Fusion 3D 4200 Printer	HP	U9HQ4E
	HP authorized service provider	U9HQ5E
HP Jet Fusion 3D Processing Station	HP	U9HQ8E
	HP authorized service provider	U9HQ9E
HP Jet Fusion 3D Processing Station with Fast Cooling	HP	U9HR0E
	HP authorized service provider	U9HR1E

Please contact your HP Sales Representative or HP Channel Partner to help you find the best option.

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