

Ramp-Up Service

Care Pack, Part of HP Care for HP JetFusion 3D Printing Solutions



Service benefits

- Reach production-ready state in the shortest timeframe, while ensuring the most effective operational procedures are in place.
- Expedite the learning process for production and operations staff and managers.
- Enjoy a convenient onsite service with hands-on workshops and knowledge transfer from HP experts.

Service overview

Take the fast track to production readiness with Ramp-Up Service, a part of HP Care. Ramp-Up Service helps you address a production ramp-up on a tight schedule, providing training, operational workflow guidance, and other valuable skills that your team will need to get ramped up with your new HP Jet Fusion 3D Printing Solution.

Features and specifications

An HP consultant will work with you to learn your requirements, prepare a plan, and build a schedule that meets your business needs in the shortest amount of time. To make sure your business needs are met and your Ramp-Up is successful, prior to planning, we will need you to provide as many details as possible about your printing needs. This should include designs, CAD drawings and other relevant information about the types of objects you will be printing.

After receiving all the necessary details and aligning on a plan, HP or an HP authorized service provider production consultant will lead the Ramp-Up Service onsite at your location.

Depending on the configuration of your HP Jet Fusion 3D Printing Solution this plan may include the following features:

- Hands-on sessions tailored to the types of jobs to print.
- Know-how and theory reinforcement for your 3D printer operators to ensure all key aspects are understood.
- Efficient positioning of parts for best 3D printing productivity.
- Workflow management.
- Parts finishing.
- Security procedures review and verification.
- 3D printing best practices for your configuration.
- Short production runs to validate all transferred knowledge.
- Effective waste management.
- Material re-usage to reach efficient, cost-effective production.



Delivery specifications

Ramp-up Service will be delivered at your site after your HP Jet Fusion 3D Printing Solution has been fully configured, your operators have been certified in Operator Training and real production designs are ready to print.

- The Ramp-Up Service will take place over a 3-day timeframe during local business hours
- The service will be delivered in the local language whenever possible, if not possible, training will be delivered in English
- HP travel and accommodation expenses are included.

Service limitations

- To ensure service quality attendance is limited to five people in a single session.
- Maximum duration: three days
- Fusing materials, agents, printheads, and other consumables are not included.

Coverage

Covered products

Ramp-Up Service available for the following HP Jet Fusions 3D Printing Solutions

- HP Jet Fusion 3D 3200 Printer
- HP Jet Fusion 3D 4200 Printer
- HP Jet Fusion 3D Processing Station
- HP Jet Fusion 3D Processing Station with Fast Cooling

Geographic coverage:

Ramp-Up Service may not be available in every location. Please contact your local HP Sales Representative or HP Channel Partner for country-specific coverage and limitations.

Term and Conditions

For the full list, see [Terms and Conditions](#).

Ordering information

Please contact your HP Sales Representative or HP Channel Partner to help you find the solution that is right for your business.

Learn more at

hp.com/go/3Dsupport

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4AA6-5546ENW, September 2016, Rev 1.

