

Ramp-Up Service I

Care Pack, part of HP Care for HP Jet Fusion 3D Printing Solutions



Service Benefits

- Reach production-ready state quickly and efficiently.
- Delivered onsite by an HP production consultant for your convenience
- Ensure you have the most efficient operational procedures in place.

Service overview

Ramp-Up Service I is part of HP Productivity Services. This service will help you ramp up to production quickly with the most efficient operational procedures in place. HP will work with your team at your site over a 3-day period to ensure a smooth and optimal start to production with your HP Jet Fusion 3D Printing Solution.

Features and specifications

Features	Specifications
Ramp Up Service I	<ul style="list-style-type: none">• 3-day onsite service to help your team improve site and production set up• Operational process optimization to reach production-ready state quickly• Delivered onsite by an HP production consultant for your convenience
3D Printing best practices recommendations	<ul style="list-style-type: none">• Efficient positioning of parts for best printing productivity and part quality to meet your company's needs• Maintenance procedures• Calibrations & alignments• Diagnostics and troubleshooting• Operational procedures (HP support, order and manage consumables, and maintenance components)
Test operations	<ul style="list-style-type: none">• Ensure all key production processes are properly implemented.• Run production test to validate process improvement and all transferred knowledge



Delivery specifications

HP will contact you after your initial experience using the HP 3D Printing solution (between one week and three months after installation) and will do some remote technical checks to properly plan and schedule delivery of the service. An HP production consultant will come to your site to deliver the service. The duration of the Ramp Up Service I is 3 days.

HP recommends that production managers, pre-production and operation staff participate in HP Ramp Up Service I. HP travel and accommodation expenses are included.

Customer responsibilities

Ramp-Up Service I can only be delivered at your premises after:

- Your HP Jet Fusion 3D Printing Solution environment has been fully configured
- Your operators have been trained in Basic Operator Training
- You have real, production part designs ready to print
- Your operation staff has experienced initial production runs.

Depending on your actual HP Jet Fusion 3D Printing Solution configuration(s), an HP consultant will prepare a customized schedule to fulfill your business needs. In order to do so, you will need you to provide HP with as many details as possible about your environmental conditions, production and maintenance experience, part quality results and a list of questions or topics you would like to reinforce in advance of the service delivery.

Service limitations

- This service only covers HP Jet Fusion 3D Printing Solutions.
- Fusing materials, agents, printheads, and any other consumables are not included.
- This service is available only during local business hours, Monday through Friday, excluding HP holidays.
- Local language will be used whenever possible, and if not, English.
- This service may not be available in every location. Please contact your local HP Sales Representative of HP Channel Partner for country-specific coverage and limitations.
- To ensure quality this service is limited to 5 attendees.

Ordering information

Please use the following product number for inclusion with your HP Jet Fusion 3D Printing Solution configuration from HP or an HP authorized reseller:

HP Service	Product number
Ramp up I Care Pack for HP Jet Fusion 3D Solution	U9HQ4E

Please contact your HP Sales Representative or HP Channel Partner to help you find the best option.

Terms and conditions

For the full list, see [Terms and Conditions](#)

For more information

For additional information on HP Care for HP Jet Fusion 3D Printing contact your HP sales representative or visit hp.com/go/3Dsupport.

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