

Risk-Free Rebate



For HP Notebooks, Desktops, Workstations, Thin Clients, RPOS & MPOS and Printers

Care Pack, an HP Care service, Risk-Free Rebate allows a customer to purchase Support services on an eligible product. **IF** the customer does not receive service on their hardware during the life of their purchased Care Pack, **THEN** the customer may claim a rebate for the full cost paid for the Care Pack.



For Care Packs purchased:
May 1, 2018 – October 31, 2018

Resources and tools

Website (with redemption form)
www.hp.com/go/riskfreerebate

Email
focus.crc@hp.com
Refer customers to the rebate redemption form for full terms.



Care Pack,
part of HP Care

How it works

Purchase

Eligible Care Pack services during the specified promotional period from an authorized HP reseller or direct from HP.

Submit

- A completed claim form that is received within 30 days after expiration of the Care Pack service.
- A copy of each original invoice/receipt for the hardware product with the Care Pack service Certificate for the eligible Care Pack service. Please circle the purchase price of the Care Pack service. The name on the invoice must match the name on the claim form.

Receive

Please allow 6–8 weeks from the time the claim is received by HP to receive your rebate check. If terms and conditions are not met, the rebate will not be sent. HP is not responsible for any claims lost, damaged or delayed in transit. Rebate checks are void if they're not cashed within 90 days of issuance and cannot be reissued.

Eligibility

- Care Pack service must be registered with HP within 30 days of the original purchase date.
- If the Care Pack was purchased through a partner, please confirm with your partner that the Care Pack has been registered.

If the Care Pack was purchased directly from HP, please call **1-800-504-2007** or visit http://h71036.www7.hp.com/hho/cache/561387-0-0-225-121.html?jumpid=ex_r602_go/hpcarepack/register to register your Care Pack.

The hardware in question must not have had a service event for the life of the Care Pack. For this offer, a service event will have occurred if HP either sends parts, a replacement or a person onsite to the customer, or if the unit is transported to an HP repair depot during the life of the Care Pack service. A phone call or phone Support will not negate eligibility for the rebate.

Email to focus.crc@hp.com

The rules

- This offer may not be combined with any other promotional or discount offers or special pricing such as government/education pricing, big deal pricing or volume discounts.
- Offer not valid with other HP offers unless otherwise specified by those offers.
- Maximum of fifty (50) rebates per customer per program time period.
- Resellers cannot claim this rebate on behalf of customers.







Rebate timeframe






Notebooks, desktops, workstations and thin clients, RPOS & MPOS and Printers
Care Packs purchased between
May 1, 2018 – October 31, 2018

Information about the Risk-Free Rebate and its terms and conditions:

www.hp.com/go/riskfreerebate






What products are eligible?

Product	SKU	Description	
HP Notebooks / HP Mobile Workstations 	U9DQ2E	HP 3 Year NBD Onsite PROMO Notebook Only SVC	
	UQ992E	HP 3 Year NBD Onsite Notebook Service	
	U9DP8E	HP 3 Year NBD Onsite Notebook Service	
	UZ278E	HP 3 Year NBD Onsite PROMO Notebook Only SVC	
	UZ279E	HP 3 Year NBD Onsite/ADP G2 PROMO NB Only SVC	
	UC807E	HP 3 Year 9x5 NBD Onsite PROMO NB Only SVC	
	UD007E	HP 3 Year NBD Onsite PROMO NB Only SVC	
	U1H14E	HP 4 Year NBD Onsite PROMO NB Only HW Support	
	U1H15E	HP 5 Year NBD Onsite PROMO NB Only HW Support	
	UF633E	HP 4 Year NBD Onsite Notebook Service	
	UZ280E	HP 3 Year NBD Onsite/ADP G2 PROMO NB Only SVC	
	UZ281E	HP 3 Year NBD Onsite/ADP G2 PROMO NB Only SVC	
	UG838E	HP 4 Year NBD Onsite/ADP G2 Notebook Service	
	HP Desktops 	HN788E	HP 4 Year Next Business Day Onsite
		HN789E	HP 5 Year Next Business Day Onsite
HN790E		HP 3 Year 4-Hour 9x5 Onsite	
HX527E		HP 3 Year Next Business Day Onsite All-in-One	
UC245E	HP 3 Year Next Business Day Onsite		
HP Workstations 	HN791E	HP 3 Year 4-Hour 9x5 Onsite (Z6XX/Z8XX)	
	HN792E	HP 3 Year 4-Hour 24x7 Onsite (Z6XX/Z8XX)	
	U1G20E	HP 3 Year 4-Hour 9x5 Onsite (Z1XX/Z2XX/Z4XX)	
	U1G21E	HP 3 Year 4-Hour 24x7 Onsite (Z1XX/Z2XX/Z4XX)	
	U7D02E	HP 4 Year Next Business Day Onsite (Z1XX/Z2XX/Z4XX)	
	U7D03E	HP 4 Year Next Business Day Onsite (Z6XX/Z8XX)	
	U1PV2E	HP 4 Year NBD Onsite+DMR (DMR) WS Only Service (Z1XX/Z2XX/Z4XX)	
	U1PV3E	HP 5 Year NBD Onsite with DMR WS Only Service (Z1XX/Z2XX/Z4XX)	
	U1PV4E	HP 4 Year NBD Onsite with DMR PROMO WS Only Service (Z6XX/Z8XX)	
	U1PV5E	HP 5 Year NBD Onsite with DMR WS Only Service (Z6XX/Z8XX)	
HP Thin Clients 	U7NS1E	HP 5 Year NBD Onsite Promo WS Only Hardware Support (Z1XX/Z2XX/Z4XX)	
	U7NS2E	HP 5 Year NBD Onsite Promo WS Only Hardware Support (Z6XX/Z8XX)	
HP Thin Clients 	U7NT6E	HP 3 Year NBD Exchange Promo TC Only Hardware Service	
Recover & Restore 	U9AN6E	HP 1 Year Recover & Restore PROMO Hardware Onsite Only	
	U9AN7E	HP 3 Year Recover & Restore PROMO Hardware Onsite Only	
RPOS & MPOS 	U9DT9E	HP 5 Year NBD Onsite PROMO RPOS Unit Only Service	
	U9DU0E	HP 5 Year NBD Onsite PROMO RPOS Solution Service	
	U9DU1E	HP 3 Year NBD Onsite PROMO MPOS Unit Only Service	
	U9DU2E	HP 3 Year NBD Onsite PROMO MPOS Solution Service	

Product	SKU	Description	
 Color LaserJet M452	U8TN4E	HP 3 Year NBD Exchange Color LaserJet M452 SVC	
	U8TN2E	HP 4 Year NBD Color LaserJet M452 HW Support	
	U8TN1E	HP 3 Year NBD Color LaserJet M452 HW Support	
	U8TN3E	HP 5 Year NBD Color LaserJet M452 HW Support	
	U8TN7PE	HP 1 Year PW NBD Exchange Color LaserJet M452 Service	
	U8TN6PE	HP 1 Year PW NBD Color LaserJet M452 HW Support	
	U8CG3E	HP 3 Year NBD + DMR Color LaserJet M552/3 HW Service	
	U8CG4E	HP 3 Year 4-Hour 9x5 + DMR Color LaserJet M552/3 Service	
	U8CG6E	HP 4 Year 4-Hour 9x5 + DMR Color LaserJet M552/3 HW Service	
	U8CJ4PE	HP 1 Year PW NBD + DMR Color LaserJet M552/3 HW Service	
 Color LaserJet M553	U8CJ5PE	HP 1 Year PW 4-Hour 9x5 + DMR Color LaserJet M552/3 HW Service	
	U8CJ7PE	HP 2 Year PW NBD + DMR Color LaserJet M552/3 HW Support	
	U8CH0E	HP 4 Year NBD + DMR Color LaserJet M552/3 Support	
	U8CH1E	HP 5 Year NBD + DMR Color LaserJet M552/3 Support	
	U9NZ6E	HP 3 Year NBD + DMR Color LaserJet Enterprise M65x Service	
	U9PC0PE	HP 1 Year PW NBD + DMR Color LaserJet Enterprise M65x Service	
	U9PC2PE	HP 1 Year PW 4-Hour 9x5 + DMR Color LaserJet Enterprise M65x Service	
	U9PC1PE	HP 2 Year PW NBD + DMR Color LaserJet Enterprise M65x Service	
	UQ496E	HP 3 Year NBD + DMR Color LaserJet CP5225 Service	
	UQ491PE	HP 1 Year PW NBD + DMR Color LaserJet CP5225 Service	
 Color LaserJet M652/3	UQ493PE	HP 1 Year PW 4-Hour Response 9x5 Onsite Color LaserJet CP5225 HW Support	
	 Color LaserJet CP5225	U8TP7PE	HP 1 Year PW NBD Color LaserJet M377/477 MFP HW Support
		U8TP0E	HP 3 Year NBD Color LaserJet M377/477 MFP HW Support
		U8TP1E	HP 4 Year NBD Color LaserJet M377/477 MFP HW Support
		U8TP2E	HP 5 Year NBD Color LaserJet M377/477 MFP HW Support
		U6Y78E	HP 3 Year NBD Color LaserJet M570 MFP HW Support
		U6Y81E	HP 3 Year 4-Hour 9x5 Color LaserJet M570 MFP HW Support
		U6Y90PE	HP 1 Year PW NBD Color LaserJet M570 MFP HW Support
		U6Y92PE	HP 1 Year PW 4-Hour 9x5 Color LaserJet M570 MFP HW Support
		U8TK8PE	HP 1 Year PW NBD + DMR Color LaserJet M577 MFP Service
 Color LaserJet M377 MFP		U8TM4E	HP 5 Year NBD LaserJet M402 HW Support
	U8TM3E	HP 4 Year NBD LaserJet M402 HW Support	
	U8TM2E	HP 3 Year NBD LaserJet M402 HW Support	
	U8TM7PE	HP 1 Year PW NBD LaserJet M402 HW Support	
	U8TM8PE	HP 1 Year PW NBD Exchange LaserJet M402 SVC	
	U9CQ0E	HP 3 Year NBD Onsite + DMR LaserJet Pro M501 HW Support	
	U9CQ4E	HP 3 Year NBD Exchange LaserJet Pro M501 HW Support	
	U9CR0PE	HP 1 Year PW NBD + DMR LaserJet Pro M501 HW Support	
	U9DC6PE	HP 2 Year PW NBD Onsite + DMR LaserJet Pro M501 HW Support	
	U9CP9E	HP 2 Year NBD Onsite + DMR LaserJet Pro M501 HW Support	
 LaserJet M402	U9CQ1E	HP 4 Year NBD Onsite + DMR LaserJet Pro M501 HW Support	
	U9CQ2E	HP 5 Year NBD Onsite + DMR LaserJet Pro M501 HW Support	
	U9CR1PE	HP 1 Year PW NBD Exchange LaserJet Pro M501 HW Support	
	U8PK7E	HP 3 Year NBD Exchange LaserJet M506 SVC	
	U8PK9E	HP 5 Year NBD Exchange LaserJet M506 SVC	
	U8PK4E	HP 4 Year NBD + DMR LaserJet M506 HW Support	
	U8PK2E	HP 2 Year NBD + DMR LaserJet M506 HW Support	
	U8PK3E	HP 3 Year NBD + DMR LaserJet M506 HW Support	



Risk-Free Rebate

Product	SKU	Description
HP LaserJet Monochrome  LaserJet M506	U8PK8E	HP 4 Year NBD Exchange LaserJet M506 SVC
	U8PK5E	HP 5 Year NBD + DMR LaserJet M506 HW Support
	U8PM0PE	HP 2 Year PW NBD + DMR LaserJet M506 HW Support
	U8PL9PE	HP 1 Year PW NBD + DMR LaserJet M506 HW Support
	U8PM1PE	HP 1 Year PW NBD Exchange LaserJet M506 SVC
	U9MU0E	HP 3 Year NBD + DMR LaserJet Enterprise M607 HW Support
	U9MU3E	HP 3 Year 4-Hour 9x5 + DMR LaserJet Enterprise M607 HW Support
	U9MV2E	HP 3 Year NBD Exchange LaserJet Enterprise M607 Service
	U9MW4PE	HP 1 Year PW NBD + DMR LaserJet Enterprise M607 HW Support
	U9MW6PE	HP 1 Year PW 4-Hour 9x5 + DMR for LJ Enterprise M607 HW Support
	U9MW5PE	HP 2 Year PW NBD + DMR LJ Enterprise M607 HW Support
	U9MW7PE	HP 2 Year PW 4-Hour 9x5 + DMR LJ Enterprise M607 HW Support
 LaserJet M607	U9MU4E	HP 4 Year 4-Hour 9x5 + DMR LJ Enterprise M607 HW Support
	U9MU1E	HP 4 Year NBD + DMR LJ Enterprise M607 HW Support
	U9MU2E	HP 5 Year NBD + DMR LJ Enterprise M607 HW Support
	U9MX1PE	HP 1 Year PW NBD Exchange LJ Enterprise M607 Service
	U9NG4PE	HP 1 Year PW NBD + DMR LJ Enterprise M608 HW Support
	U9NG6PE	HP 1 Year PW 4-Hour 9x5 + DMR for LJ Enterprise M608 HW Support
	U9NG5PE	HP 2 Year PW NBD + DMR LJ Enterprise M608 HW Support
	U9NG7PE	HP 2 Year PW 4-Hour 9x5 + DMR for LJ Enterprise M608 HW Support
	U9NE1E	HP 4 Year NBD + DMR LJ Enterprise M608 HW Support
	U9NE2E	HP 5 Year NBD + DMR LJ Enterprise M608 HW Support
	U9NH1PE	HP 1 Year PW NBD Exchange LJ Enterprise M608 Service
	U9NF3E	HP 4 Year NBD Exchange LJ Enterprise M608 Service
 LaserJet M609	U9NF4E	HP 5 Year NBD Exchange LJ Enterprise M608 Service
	U9NB4PE	HP 1 Year PW NBD + DMR LJ Enterprise M609 HW Support
	U9NB6PE	HP 1 Year PW 4-Hour 9x5 + DMR for LJ Enterprise M609 HW Support
	U9NB5PE	HP 2 Year PW NBD + DMR LJ Enterprise M609 HW Support
	U9MZ1E	HP 4 Year NBD + DMR LJ Enterprise M609 HW Support
	U9NC1PE	HP 1 Year PW NBD Exchange LaserJet Enterprise M609 Service
 LaserJet M712	U9NA3E	HP 4 Year NBD Exchange LaserJet Enterprise M609 Service
	U9NA4E	HP 5 Year NBD Exchange LaserJet Enterprise M609 Service
	U6Z22PE	HP 1 Year PW 4-Hour 9x5 LaserJet M712 HW Support
	U6Z24PE	HP 1 Year PW NBD + DMR LaserJet M712 Service
HP LaserJet Pro MFP Monochrome  LaserJet M426 MFP	U8TR2E	HP 3 Year NBD Exchange LaserJet M42x MFP HW Service
	U8TR4PE	HP 1 Year PW NBD LaserJet M42x MFP HW Support
	U8TR1E	HP 5 Year NBD LaserJet M42x MFP HW Support
	U8TR0E	HP 4 Year NBD LaserJet M42x MFP HW Support
	U8TQ9E	HP 3 Year NBD LaserJet M42x MFP HW Support
	U8TV6PE	HP 1 Year PW NBD + DMR LaserJet M527 MFP HW Support

Product	SKU	Description
HP LaserJet Pro MFP Monochrome  LaserJet Pro M521	U6Z65E	HP 3 Year NBD + DMR LaserJet Pro M521/435 MFP Support
	U6Z67PE	HP 1 Year PW NBD + DMR LaserJet Pro M521/435 MFP Support
	U4TP8E	HP 4 Year NBD LaserJet Pro M521/435 MFP HW Support
	U4TP9E	HP 5 Year NBD LaserJet Pro M521/435 MFP HW Support
	U6Z61E	HP 3 Year 4-Hour 9x5 LaserJet Pro M521/435 MFP HW Support
	U4TP8E	HP 4 Year NBD LaserJet Pro M521/435 MFP HW Support
	U6Z68PE	HP 1 Year PW 4-Hour 9x5 LaserJet Pro M521/435 MFP Support
HP LaserJet M631/2/3	U9NL8PE	HP 1 Year PW NBD + DMR LaserJet Enterprise MFP M63x HW Support
HP PageWide Color SF  PageWide Pro 452  PageWide Pro 750  PageWide 556	U9AA9PE	HP 1 Year PW NBD Onsite PageWide Pro 452/552 HW Support
	U9AB1PE	HP 1 Year PW 4-Hour 9x5 PageWide Pro 452/552 HW Support
	U9PF4E	HP 1 Year NBD Service for PageWide Pro X452
	U8ZZ1E	HP 2 Year NBD Onsite PageWide Pro 452/552 HW Support
	U9AB0PE	HP 2 Year PW NBD Onsite PageWide Pro 452/552 HW Support
	U8ZZ2E	HP 3 Year NBD Onsite PageWide Pro 452/552 HW Support
	U8ZZ5E	HP 3 Year 4-Hour Onsite 9x5 PageWide Pro 452/552 HW Support
	U8ZZ6E	HP 4 Year 4-Hour Onsite 9x5 PageWide Pro 452/552 HW Support
	U8ZZ3E	HP 4 Year NBD Onsite PageWide Pro 452/552 HW Support
	U8ZZ7E	HP 5 Year 4-Hour Onsite 9x5 PageWide Pro 452/552 HW Support
	U8ZZ4E	HP 5 Year NBD Onsite PageWide Pro 452/552 HW Support
	U9AB4PE	HP 1 Year PW NBD Advanced Exchange PageWide Pro 452/552 HW Support
	U9AA1E	HP 3 Year NBD Advanced Exchange PageWide Pro 452/552 HW Support
	U9LG0PE	HP 1 Year PW NBD + DMR PageWide Pro 75x HW Support
	U9LG2PE	HP 1 Year PW 4-Hour 9x5 + DMR PageWide Pro 75x HW Support
	U9LG1PE	HP 2 Year PW NBD + DMR for PageWide Pro 75x HW Support
	U9JY4E	HP 3 Year NBD + DMR for PageWide Pro 75x HW Support
	U9CX1PE	HP 1 Year PW 4-Hour 9x5 + DMR Color PageWide Enterprise 556 Service
	U9CW9PE	HP 1 Year PW NBD + DMR Color PageWide Enterprise 556 Service
U9CV6E	HP 2 Year NBD + DMR Color PageWide Enterprise 556 Service	
U9CX0PE	HP 2 Year PW NBD + DMR Color PageWide Enterprise 556 Service	
U9CW0E	HP 3 Year 4-Hour 9x5 + DMR Color PageWide Enterprise 556 Service	
U9CV7E	HP 3 Year NBD + DMR Color PageWide Enterprise 556 Service	
U9CW1E	HP 4 Year 4-Hour 9x5 + DMR Color PageWide Enterprise 556 Service	
U9CV8E	HP 4 Year NBD + DMR Color PageWide Enterprise 556 Service	
U9CV9E	HP 5 Year NBD + DMR Color PageWide Enterprise 556 Service	
HP PageWide Color MFP  PageWide Pro 477 MFP	U8ZY6PE	HP 1 Year PW 4-Hour Onsite 9x5 PageWide Pro X477 HW Support
	U9PF5E	HP 1 Year NBD PageWide Pro X477 Service
	U8ZY4PE	HP 1 Year PW NBD Onsite PageWide Pro X477 HW Support
	U8ZY5PE	HP 2 Year PW NBD Onsite PageWide Pro X477 HW Support
	U8ZW6E	HP 2 Year NBD Onsite PageWide Pro X477 HW Support
	U8ZX0E	HP 3 Year 4-Hour Onsite 9x5 PageWide Pro X477 HW Support
	U8ZW7E	HP 3 Year NBD Onsite PageWide Pro X477 HW Support
	U8ZX1E	HP 4 Year 4-Hour Onsite 9x5 PageWide Pro X477 HW Support
	U8ZW8E	HP 4 Year NBD Onsite PageWide Pro X477 HW Support
	U8ZX2E	HP 5 Year 4-Hour Onsite 9x5 PageWide Pro X477 HW Support
	U8ZW9E	HP 5 Year NBD Onsite PageWide Pro X477 HW Support
	U8ZY9PE	HP 1 Year PW NBD Exchange PageWide Pro X477 HW Support
	U8ZV9PE	HP 1 Year PW NBD Onsite PageWide Pro 577 HW Support
	U8ZW1PE	HP 1 Year PW 4-Hour Onsite 9x5 PageWide Pro 577 HW Support
U8ZW0PE	HP 2 Year PW NBD Onsite PageWide Pro 577 HW Support	

Product

HP PageWide
Color MFP

PageWide Pro 577 MFP

SKU

Description

U8ZU1E	HP 2 Year NBD Onsite PageWide Pro 577 HW Support
U8ZU5E	HP 3 Year 4-Hour Onsite 9x5 PageWide Pro 577 HW Support
U8ZU2E	HP 3 Year NBD Onsite PageWide Pro 577 HW Support
U8ZW4PE	HP 1 Year PW NBD Exchange PageWide Pro 577 HW Support
U8ZV1E	HP 3 Year NBD Exchange PageWide Pro 577 HW Support
U9CZ8PE	HP 1 Year PW 4-Hour 9x5 + DMR Color PageWide Enterprise 586 MFP SVC
U9CZ6PE	HP 1 Year PW NBD + DMR Color PageWide Enterprise 586 MFP Service
U9CY3E	HP 2 Year NBD + DMR Color PageWide Enterprise 586 MFP Service



For more information about the Risk-Free Rebate and its terms and conditions, go to: www.hp.com/go/riskfreerebate.

Service levels and response times for Care Packs may vary depending on your geographic location. Service starts on date of hardware purchase. Restrictions and limitations apply. For details, visit www.hp.com/go/cpc. HP services are governed by the applicable HP terms and conditions of service provided or indicated to Customer at the time of purchase. Customer may have additional statutory rights according to applicable local laws, and such rights are not in any way affected by the HP terms and conditions of service or the HP Limited Warranty provided with your HP Product.

To learn more about HP's privacy practices, please visit www.hp.com/privacy.

General Terms and Conditions: Offer good on purchases made between May 1, 2018, through October 31, 2018. Product(s) purchased before or after these dates are not eligible for this offer. Both the Care Pack and the hardware/product must be purchased within the promotional period. Purchase date is determined by invoice or receipt date. Offer not valid with other HP offers unless otherwise specified by those offers. Offer not valid on refurbished HP products. Offer is limited to product on hand and NO substitutions with other products are eligible. Keep copies of materials submitted: originals become HP property and will not be returned. Please allow 6 to 8 weeks for receipt of check. HP reserves the right to request additional information regarding this claim. False information disqualifies this claim, making it subject to review under U.S. Postal Regulations or Canadian Law. Violators may be prosecuted. Only purchases made by an end-user customer or a commercial business from an authorized HP reseller or HP in the United States, Canada and their territories are valid. Purchases by HP resellers and internal HP orders are ineligible. Offer void where prohibited, taxed or restricted by law. HP reserves the right to change, modify or cancel the offer without notice.

If you have any questions regarding this offer, please call 1-800-504-2007 Monday through Friday between 9 am to 4 pm MST. Limit 50 rebates per customer, per time period.

