

Risk Free Rebate



For HP Notebooks, Workstations, Desktops, Thin Clients, RPOS & MPOS, and Printers

Care Pack, an HP Care service, Risk Free Rebate allows a customer to purchase Support services on an eligible product. **IF** the customer does not receive service on their hardware during the life of their purchased Care Pack, **THEN** the customer may claim a rebate for the full cost paid for the Care Pack.

How it works

Purchase

Eligible Care Pack services during the specified promotional period from an authorized HP reseller or direct from HP.

Submit

- A completed claim form that is received within 30 days after expiration of the Care Pack service.
- A copy of each original invoice/receipt for the hardware product with the Care Pack service Certificate for the eligible Care Pack service. Please circle the purchase price of the Care Pack service. The name on the invoice must match the name on the claim form.

Receive

Please allow 6–8 weeks from the time the claim is received by HP to receive your rebate check. If terms and conditions are not met, the rebate will not be sent. HP is not responsible for any claims lost, damaged, or delayed in transit. Rebate checks are void if they're not cashed within 90 days of issuance and cannot be reissued.

Eligibility

- Care Pack service must be registered with HP within 30 days of the original purchase date.
- If the Care Pack was purchased through a partner, please confirm with your partner that the Care Pack has been registered.

If the Care Pack was purchased directly from HP, please call 1-800-504-2007 or visit

http://h71036.www7.hp.com/hho/cache/561387-0-0-225-121.html?jumpid=ex_r602_go/hpcarepack/register to register your Care Pack.

- The hardware in question must not have had a service event for the life of the Care Pack. For this offer, a service event will have occurred if HP either sends parts, a replacement, a person onsite to the customer, or if the unit is transported to an HP repair depot during the life of the Care Pack service. A phone call or phone Support will not negate eligibility for the rebate.

Email to focus.crc@hp.com

The rules

- This offer may not be combined with any other promotional or discount offers or special pricing such as government/education pricing, big deal pricing or volume discounts.
- Offer not valid with other HP offers unless otherwise specified by those offers.
- Maximum of fifty (50) rebates per customer per program time period.
- Resellers cannot claim this rebate on behalf of customers. The offer is applicable in the US only.

Rebate timeframe

Notebooks, desktops, workstations, and thin clients, RPOS & MPOS, and Printers
Care Packs purchased between
May 1, 2017 – October 31, 2017

Information about the Risk Free Rebate and its terms and conditions:
www.hp.com/go/riskfreerebate



Resources and tools

Website (with redemption form)
www.hp.com/go/riskfreerebate








E-mail
focus.crc@hp.com

Refer customers to the rebate redemption form for full terms.



Care Pack,
part of HP Care

What products are eligible?

Product	SKU	Description	
HP Notebooks 	HL573E	HP 3 Year Next Business Day (NBD) Onsite + ADP (1/1/0 Spectre)	
	U1H14E	HP 4 Year Next Business Day Onsite	
	U1H15E	HP 5 Year Next Business Day Onsite	
	U9DQ2E	HP 3 Year Next Business Day Onsite Notebook Only Service	
	UC807E	HP 3 Year 9x5 Next Business Day Onsite	
	UC238E	HP 3 Year 9x5 Pickup & Return	
	UD007E	HP 3 Year Next Business Day Onsite (3/3/0)	
	UD008E	HP 3 Year 9x5 Pickup & Return w/ Accidental Damage Protection Gen 2 (3/3/0)	
	UC252E	HP 3 Year 9x5 Pickup & Return w/ Accidental Damage Protection (1/1/0)	
	UZ278E	HP 3 Year Next Business Day Onsite (1/1/0)	
	UZ279E	HP 3 Year NBD Onsite with ADP (1/1/0 low end NB models)	
	UZ280E	HP 3 Year NBD Onsite with ADP (1/1/0 high end NB models)	
	UZ281E	HP 3 Year Next Business Day Onsite with Accidental Damage Protection (3/3/0)	
	HP Desktops 	HN788E	HP 4 Year Next Business Day Onsite
		HN789E	HP 5 Year Next Business Day Onsite
		HN790E	HP 3 Year 4 Hour 9x5 Onsite
HX527E		HP 3 Year Next Business Day Onsite All-in-One	
UC245E		HP 3 Year Next Business Day Onsite	
HP Workstations 		HN791E	HP 3 Year 4 Hour 9x5 Onsite (Z6XX/Z8XX)
	HN792E	HP 3 Year 4 Hour 24x7 Onsite (Z6XX/Z8XX)	
	U1G20E	HP 3 Year 4 Hour 9x5 Onsite (Z1XX/Z2XX/Z4XX)	
	U1G21E	HP 3 Year 4 Hour 24x7 Onsite (Z1XX/Z2XX/Z4XX)	
	U7D02E	HP 4 Year Next Business Day Onsite (Z1XX/Z2XX/Z4XX)	
	U7D03E	HP 4 Year Next Business Day Onsite (Z6XX/Z8XX)	
	U1PV2E	HP 4 Year NBD Onsite+Defective Media Retention (DMR) WS Only Service (Z1XX/Z2XX/Z4XX)	
	U1PV3E	HP 5 Year NBD Onsite with DMR WS Only Service (Z1XX/Z2XX/Z4XX)	
	U1PV4E	HP 4 Year NBD Onsite with DMR PROMO WS Only Service (Z6XX/Z8XX)	
	U1PV5E	HP 5 Year NBD Onsite with DMR WS Only Service (Z6XX/Z8XX)	
	U7N51E	HP 5 Year NBD Onsite Promo WS Only Hardware Support (Z1XX/Z2XX/Z4XX)	
	U7N52E	HP 5 Year NBD Onsite Promo WS Only Hardware Support (Z6XX/Z8XX)	
	HP ElitePad 	U4PW7E	HP 3 Year NBD Onsite Promo Tablet Only
U4PW8E		HP 3 Year NBD Onsite with ADP Promo Tablet Only	
HP Thin Clients 	U7NT6E	HP 3 Year NBD Exchange Promo TC Only Hardware Service	
	Recover & Restore 	U9AN6E	HP 1 Year Recover & Restore PROMO Hardware Onsite Only
U9AN7E		HP 3 Year Recover & Restore PROMO Hardware Onsite Only	
HP Elite x3 	U9FH8E	HP 2 Year NBD Exchange+PROMO Phablet Only SVC	
	U9FH9E	HP 1 Year NBD Exchange+ADP PROMO Phablet Only SVC	
	U9FJ0E	HP 2 Year NBD Exchange+ADP PROMO Phablet ONLY SVC	

Top Selling Print Care Pack services

U8TN4E	HP 3 Year NBD Exchange Color LaserJet M452 SVC
U8CG3E	HP 3 Year NBD+DMR Color LaserJet M552/3 HW Support
UL415E	HP 3 Year NBD+DMR Color LaserJet CP4005/4025 Support
U1UJ8E	HP 3 Year NBD+DMR Color LaserJet M651 Support
U8TM5E	HP 3 Year NBD Exchange LaserJet M402 Service
U8TM2E	HP 3 Year NBD LaserJet M402 HW Support
U9CQ0E	HP 3 Year NBD+DMR LaserJet Pro M501 HW Support
U8CM9E	HP 3 Year NBD+DMR LaserJet M604 HW Support
U8TQ9E	HP 3 Year NBD LaserJet M426 MFP HW Support
U9CV7E	HP 3 Year NBD+DMR Color PageWide Ent 556 HW Support

Product

RPOS & MPOS



SKU

Description

U9DT9E	HP 5 Year NBD Onsite PROMO RPOS Unit Only Service
U9DU0E	HP 5 Year NBD Onsite PROMO RPOS Solution Service
U9DU1E	HP 3 Year NBD Onsite PROMO MPOS Unit Only Service
U9DU2E	HP 3 Year NBD Onsite PROMO MPOS Solution Service

HP Color LaserJet



Color LaserJet CP4005



Color LaserJet CP4025



Color LaserJet M452



Color LaserJet M552/553







Color LaserJet M651






HP Color LaserJet MFP






Color LaserJet M377 MFP

UL415E	HP 3 Year NBD + DMR Color LaserJet CP4005/4025 Support
UL416PE	HP 1 Year PW NBD + DMR Color LaserJet CP4005/4025 Support
UT807PE	HP 2 Year PW NBD Color LaserJet CP4005/4025 HW Support
UT435PE	HP 1 Year PW NBD + DMR Color LaserJet CP4525 HW Support
UQ491PE	HP 1 Year PW NBD + DMR Color LaserJet CP5225 HW Support
UQ496E	HP 3 Year NBD + DMR Color LaserJet CP5225 HW Support
UT811PE	HP 2 Year PW NBD Color LaserJet CP5225 HW Support
UV270PE	HP 1 Year PW NBD + DMR Color LaserJet CP5525/M750 Support
U1H98PE	HP 1 Year PW NBD Exchange Color LaserJet M451 SVC
U8TN4E	HP 3 Year NBD Exchange Color LaserJet M452 SVC
U8TN2E	HP 4 Year NBD Color LaserJet M452 HW Support
U8TN1E	HP 3 Year NBD Color LaserJet M452 HW Support
U8TN3E	HP 5 Year NBD Color LaserJet M452 HW Support
U8TN7PE	HP 1 Year PW NBD Exchange Color LaserJet M452 Service
U8TN6PE	HP 1 Year PW NBD Color LaserJet M452 HW Support
HZ631PE	HP 1 Year PW NBD + DMR Color LaserJet M551 Support
HZ635PE	HP 2 Year PW NBD Color LaserJet M551 HW Support
U8CG3E	HP 3 Year NBD + DMR Color LaserJet M552/3 HW Support
U8CH0E	HP 4 Year NBD + DMR Color LaserJet M552/3 Support
U8CH1E	HP 5 Year NBD + DMR Color LaserJet M552/3 Support
U8CJ4PE	HP 1 Year PW NBD + DMR Color LaserJet M552/3 HW Support
U8CJ7PE	HP 2 Year PW NBD + DMR Color LaserJet M552/3 HW Support
U1UJ8E	HP 3 Year NBD + DMR Color LaserJet M651 Support
U4TN0E	HP 2 Year NBD + DMR Color LaserJet M651 Service
U4TN1PE	HP 2 Year PW NBD + DMR Color LaserJet M651 Service
U1UL1PE	HP 2 Year PW NBD Color LaserJet M651 HW Support
U1UL4PE	HP 1 Year PW NBD + DMR Color LaserJet M651 Support
UV270PE	HP 1 Year PW NBD + DMR Color LaserJet CP5525/M750 Support
UL364PE	HP 1 Year PW NBD Color LaserJet CM3530 MFP Support
UL418PE	HP 1 Year PW NBD + DMR Color LaserJet CM3530 MFP Support
U1H76E	HP 3 Year NBD Color LaserJet M375 MFP Support
U1H86PE	HP 1 Year PW NBD Color LaserJet M375MFP HW Support
U1H74PE	HP 1 Year PW NBD Color LaserJet M475/M476MFP HW Sup
U1H74PE	HP 1 Year PW NBD Color LaserJet M475/M476MFP HW Sup
U8TP1E	HP 4 Year NBD Color LaserJet M377/477 MFP HW Support
U8TP0E	HP 3 Year NBD Color LaserJet M377/477 MFP HW Support
U8TP2E	HP 5 Year NBD Color LaserJet M377/477 MFP HW Support
U8TP7PE	HP 1 Year PW NBD Color LaserJet M377/477 MFP HW Support
U6Y78E	HP 3 Year NBD Color LaserJet M570 MFP HW Support
U6Y90PE	HP 1 Year PW NBD Color LaserJet M570 MFP HW Support
U1Q52PE	HP 1 Year PW NBD + DMR Color LaserJet M575 MFP Support
U8TK8PE	HP 1 Year PW NBD + DMR Color LaserJet M577 MFP HW Support

Product	SKU	Description
HP Color Officejet + Color Officejet MFP  Officejet X555	U1UM8E	HP 3 Year NBD + DMR Color Officejet X555 Support
	U1UM9E	HP 4 Year NBD + DMR Color Officejet X555 Support
	U1UN0E	HP 5 Year NBD + DMR Color Officejet X555 Support
	U4TN6E	HP 2 Year NBD + DMR Color Officejet X555 Service
	U1XL7PE	HP 1 Year PW NBD + DMR Color Officejet X555 Support
	U4TN7PE	HP 2 Year PW NBD + DMR Color Officejet X555 Service
	U4TL8E	HP 2 Year NBD + DMR Color Officejet X585 MFP Service
	U1PE4PE	HP 1 Year PW NBD + DMR Color Officejet X585MFP Support
	U3472PE	HP 1 Year PW NBD LaserJet 4350/5xxx HW Support
	UK665E	HP 3 Year NBD + DMR LaserJet 5200 Support
HP LaserJet Monochrome  LaserJet M402	UK673PE	HP 1 Year PW NBD + DMR LaserJet 4350/5200 Support
	UT822PE	HP 2 Year PW NBD LaserJet 4350/5xxx HW Support
	U5Z52PE	HP 1 Year PW NBD Exchange LaserJet M401 Service
	U5Z53PE	HP 1 Year PW NBD LaserJet M401 HW Support
	U8TM4E	HP 5 Year NBD LaserJet M402 HW Support
	U8TM5E	HP 3 Year NBD Exchange LaserJet M402 Service
	U8TM3E	HP 4 Year NBD LaserJet M402 HW Support
	U8TM2E	HP 3 Year NBD LaserJet M402 HW Support
	U8TM7PE	HP 1 Year PW NBD LaserJet M402 HW Support
	U8TM8PE	HP 1 Year PW NBD Exchange LaserJet M402 SVC
 LaserJet M506	U8PK7E	HP 3 Year NBD Exchange LaserJet M506 SVC
	U8PK9E	HP 5 Year NBD Exchange LaserJet M506 SVC
	U8PK4E	HP 4 Year NBD + DMR LaserJet M506 HW Support
	U8PK2E	HP 2 Year NBD + DMR LaserJet M506 HW Support
	U8PK3E	HP 3 Year NBD + DMR LaserJet M506 HW Support
	U8PK8E	HP 4 Year NBD Exchange LaserJet M506 SVC
	U8PK5E	HP 5 Year NBD + DMR LaserJet M506 HW Support
	U8PM0PE	HP 2 Year PW NBD +DMR LaserJet M506 HW Support
	U8PL9PE	HP 1 Year PW NBD +DMR LaserJet M506 HW Support
	U8PM1PE	HP 1 Year PW NBD Exchange LaserJet M506 SVC
 LaserJet M604	HY581PE	HP 2 Year PW NBD LaserJet M601 HW Support
	HZ473PE	HP 1 Year PW NBD Exchange LaserJet M601 Service
	HZ477PE	HP 1 Year PW NBD + DMR LaserJet M601 Support
	HZ497PE	HP 1 Year PW NBD Exchange LaserJet M602 Service
	HZ501PE	HP 1 Year PW NBD + DMR LaserJet M602 Support
	HZ502PE	HP 2 Year PW NBD LaserJet M602 HW Support
	HS402PE	HP 1 Year PW NBD Exchange LaserJet M603 Service
	HS403PE	HP 1 Year PW NBD + DMR LaserJet M603 Support
	HS404PE	HP 2 Year PW NBD LaserJet M603 HW Support
	U8CM9E	HP 3 Year NBD + DMR LaserJet M604 HW Support
U8CN2E	HP 3 Year NBD Exchange + DMR LaserJet M604 Service	
U8CN4E	HP 4 Year NBD + DMR LaserJet M604 HW Support	
U8CN5E	HP 5 Year NBD + DMR LaserJet M604 HW Support	
U8CQ3PE	HP 1 Year PW NBD Exchange LaserJet M604 Service	
U8CQ4PE	HP 1 Year PW NBD + DMR LaserJet M604 Support	
U8CQ5PE	HP 2 Year PW NBD + DMR LaserJet M604 HW Support	
U8PD8E	HP 4 Year NBD Exchange+DMR LaserJet M604 Service	
U8PD9E	HP 5 Year NBD Exchange+DMR LaserJet M604 Service	

Product	SKU	Description	
HP LaserJet Monochrome  LaserJet M605	U8CR0E	HP 3 Year NBD + DMR LaserJet M605 HW Support	
	U8CR3E	HP 3 Year NBD Exchange+DMR LaserJet M605 Service	
	U8CR5E	HP 4 Year NBD + DMR LaserJet M605 HW Support	
	U8CT4PE	HP 1 Year PW NBD Exchange LaserJet M605 Service	
	U8CT5PE	HP 1 Year PW NBD + DMR LaserJet M605 Support	
	U8CT6PE	HP 2 Year PW NBD + DMR LaserJet M605 HW Support	
	U8PD7E	HP 5 Year NBD Exchange+DMR LaserJet M605 Service	
	U8PD6E	HP 4 Year NBD Exchange+DMR LaserJet M605 Service	
	U8CJ8E	HP 3 Year NBD + DMR LaserJet M606 HW Support	
	U8CK1E	HP 3 Year NBD Exchange+DMR LaserJet M606 Service	
 LaserJet M606	U8CM2PE	HP 1 Year PW NBD Exchange LaserJet M606 Service	
	U8CM3PE	HP 1 Year PW NBD + DMR LaserJet M606 Support	
	U8CM4PE	HP 2 Year PW NBD + DMR LaserJet M606 HW Support	
	U6Z05E	HP 3 Year NBD + DMR LaserJet M712 HW Support	
	U6Z21PE	HP 2 Year PW NBD LaserJet M712 HW Support	
	U6Z24PE	HP 1 Year PW NBD + DMR LaserJet M712 Support	
	UK927E	HP 1 Year NBD Exchange LaserJet P2035 SVC	
	UK929E	HP 3 Year NBD Exchange LaserJet P2035 SVC	
	UK932E	HP 3 Year NBD LaserJet P2035 HW Support	
	UK935PE	HP 1 Year PW NBD Exchange LaserJet P2035 SVC	
 LaserJet M712	UK936PE	HP 1 Year PW NBD LaserJet P2035 HW Support	
	UL641E	HP 4 Year NBD Exchange LaserJet P2035 HW SVC	
	UN523PE	HP 1 Year PW NBD Exchange LaserJet P3015 SVC	
	UT826PE	HP 2 Year PW NBD LaserJet P3015 HW Support	
	UT947PE	HP 1 Year PW NBD +DMR LaserJet P3015 HW Support	
	UF016PE	HP 1 Year PW NBD LaserJet M3027MFP HW Support	
	U9CP9E	HP 2 Year NBD + DMR LaserJet Pro M501 HW Support	
	U9CQ0E	HP 3 Year NBD + DMR LaserJet Pro M501 HW Support	
	U9CQ1E	HP 4 Year NBD + DMR LaserJet Pro M501 HW Support	
	U9CQ2E	HP 5 Year NBD + DMR LaserJet Pro M501 HW Support	
HP LaserJet Pro Monochrome  LaserJet M501	U9CQ4E	HP 3 Year NBD Exchange LaserJet Pro M501 SVC	
	U9CQ5E	HP 4 Year NBD Exchange LaserJet Pro M501 SVC	
	U9CR0PE	HP 1 Year PW NBD + DMR LaserJet Pro M501 HW Support	
	U9CR1PE	HP 1 Year PW NBD Exchange LaserJet Pro M501 SVC	
	U9DC6PE	HP 2 Year PW NBD + DMR LaserJet Pro M501 HW Support	
	HP LaserJet MFP Monochrome  LaserJet M426	UL404PE	HP 1 Year PW NBD + DMR LaserJet M3027 MFP Support
		UE696PE	HP 1 Year PW NBD LaserJet M3035MFP HW Support
		UL406PE	HP 1 Year PW NBD + DMR LaserJet M3035 MFP Support
		U5Z45PE	HP 1 Year PW NBD LaserJet M425 MFP HW Support
		U5Z46PE	HP 1 Year PW NBD Exchange LaserJet M425 MFP SVC
U8TR1E		HP 5 Year NBD LaserJet M42x MFP HW Support	
U8TR0E		HP 4 Year NBD LaserJet M42x MFP HW Support	
U8TQ9E		HP 3 Year NBD LaserJet M42x MFP HW Support	

Product	SKU	Description
 LaserJet M527	U8TR2E	HP 3 Year NBD Exchange LaserJet M42x MFP SVC
	U8TR4PE	HP 1 Year PW NBD LaserJet M42x MFP HW Support
	UZ059PE	HP 1 Year PW NBD + DMR LaserJet M4555 MFP Support
	U5X76PE	HP 1 Year PW NBD + DMR LaserJet M525 MFP Support
	U8TV6PE	HP 1 Year PW NBD + DMR LaserJet M527 MFP HW Support
	U8ZC7PE	HP 1 Year PW NBD + DMR LaserJet M630 MFP HW Support
HP LaserJet Pro MFP Monochrome  LaserJet M521	U6Z65E	HP 3 Year NBD + DMR LaserJet Pro M521/435 MFP Support
	U6Z67PE	HP 1 Year PW NBD + DMR LaserJet Pro M521/435 MFP Support
	U4TP8E	HP 4 Year NBD LaserJet Pro M521/435 MFP HW Support
	U4TP9E	HP 5 Year NBD LaserJet Pro M521/435 MFP HW Support
HP LaserJet MFP Enterprise	U9NL8PE	HP 1 Year PW NBD + DMR LaserJet Enterprise MFP M63x HW Support
HP Color PageWide + PageWide MFP Enterprise  PageWide 556	U9CV6E	HP 2 Year NBD + DMR Color PageWide Ent 556 HW Support
	U9CV7E	HP 3 Year NBD + DMR Color PageWide Ent 556 HW Support
	U9CV8E	HP 4 Year NBD+DMR Color PageWide Ent 556 HW Support
	U9CV9E	HP 5 Year NBD + DMR Color PageWide Ent 556 HW Support
	U9CW9PE	HP 1 Year PW NBD + DMR Color PageWide Ent 556 HW Support
	U9CX0PE	HP 2 Year PW NBD + DMR Color PageWide Ent 556 HW Support
	U9CY3E	HP 2 Year NBD + DMR Color PageWide Ent 586 MFP HW Support
	U9CZ6PE	HP 1 Year PW NBD + DMR Color PageWide Ent 586 MFP HW Support



For more information about the Risk Free Rebate and its terms and conditions, go to: www.hp.com/go/riskfreerebate.

Service levels and response times for Care Packs may vary depending on your geographic location. Service starts on date of hardware purchase. Restrictions and limitations apply. For details, visit www.hp.com/go/cpc. HP services are governed by the applicable HP terms and conditions of service provided or indicated to Customer at the time of purchase. Customer may have additional statutory rights according to applicable local laws, and such rights are not in any way affected by the HP terms and conditions of service or the HP Limited Warranty provided with your HP Product.

To learn more about HP's privacy practices, please visit to www.hp.com/privacy.

General Terms and Conditions: Offer good on purchases made between May 1, 2017 through October 31, 2017. Product(s) purchased before or after these dates are not eligible for this offer. Both the Care Pack and the hardware/product must be purchased within the promotional period. Purchase date is determined by invoice or receipt date. Offer not valid with other HP offers unless otherwise specified by those offers. Offer not valid on refurbished HP products. Offer is limited to product on hand and NO substitutions with other products are eligible. Keep copies of materials submitted: originals become HP property and will not be returned. Please allow 6 to 8 weeks for receipt of check. HP reserves the right to request additional information regarding this claim. False information disqualifies this claim, making it subject to review under U.S. Postal Regulations or Canadian Law. Violators may be prosecuted. Only purchases made by an end-user customer or a commercial business from an authorized HP reseller or HP in the United States, Canada and their territories are valid. Purchases by HP resellers and internal HP orders are ineligible. Offer void where prohibited, taxed or restricted by law. HP reserves the right to change, modify, or cancel the offer without notice.

If you have any questions regarding this offer, please call 1-800-504-2007 Monday through Friday between 9 am to 4 pm MST. Limit 50 rebates per customer, per time period.

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