

Risk-Free Rebate



For HP Notebooks, Desktops, Workstations, Thin Clients, RPOS & MPOS and Printers

Care Pack, an HP Care service, Risk-Free Rebate allows a customer to purchase Support services on an eligible product. **IF** the customer does not receive service on their hardware during the life of their purchased Care Pack, **THEN** the customer may claim a rebate for the full cost paid for the Care Pack.



For Care Packs purchased:
November 1, 2018 –
April 30, 2019

Resources and tools

Website (with redemption form)
www.hp.com/go/riskfreerebate

Email
focus.crc@hp.com

Refer customers to the rebate redemption form for full terms.



Care Pack,
part of HP Care

How it works

Purchase

Eligible Care Pack services during the specified promotional period from an authorized HP reseller or direct from HP.

Submit

- A completed claim form that is received within 30 days after expiration of the Care Pack service.
- A copy of each original invoice/receipt for the hardware product with the Care Pack service Certificate for the eligible Care Pack service. Please circle the purchase price of the Care Pack service. The name on the invoice must match the name on the claim form.

Receive

Please allow 6–8 weeks from the time the claim is received by HP to receive your rebate check. If terms and conditions are not met, the rebate will not be sent. HP is not responsible for any claims lost, damaged or delayed in transit. Rebate checks are void if they're not cashed within 90 days of issuance and cannot be reissued.

Eligibility

- Care Pack service must be registered with HP within 30 days of the original purchase date.
- If the Care Pack was purchased through a partner, please confirm with your partner that the Care Pack has been registered.

If the Care Pack was purchased directly from HP, please call **1-800-504-2007** or visit

http://h71036.www7.hp.com/hho/cache/561387-0-0-225-121.html?jumpid=ex_r602_go/hpcarepack/register to register your Care Pack.

- The hardware in question must not have had a service event for the life of the Care Pack. For this offer, a service event will have occurred if HP either sends parts, a replacement or a person onsite to the customer, or if the unit is transported to an HP repair depot during the life of the Care Pack service. A phone call or phone Support will not negate eligibility for the rebate.

Email to focus.crc@hp.com

The rules

- This offer may not be combined with any other promotional or discount offers or special pricing such as government/education pricing, big deal pricing or volume discounts.
- Offer not valid with other HP offers unless otherwise specified by those offers.
- Maximum of fifty (50) rebates per customer per program time period.
- Resellers cannot claim this rebate on behalf of customers.

Rebate timeframe





Notebooks, desktops, workstations and thin clients, RPOS & MPOS, and Printers

Care Packs purchased between
November 1, 2018 – April 30, 2019

Information about the Risk-Free Rebate and its terms and conditions:








www.hp.com/go/riskfreerebate

What products are eligible?

Product	SKU	Description
<p>HP Notebooks HP Mobile Workstations</p>   	UQ992E	HP 3 Year NBD Onsite Notebook Only SVC
	U9DP8E	HP 3 Year NBD Onsite Notebook Only SVC
	U9DQ2E	HP 3 Year NBD Onsite Promo Notebook Only SVC
	UZ278E	HP 3 Year NBD Onsite Promo Notebook Only SVC
	UZ279E	HP 3 Year NBD Onsite/ADP G2 Promo NB Only SVC
	UC807E	HP 3 Year 9x5 NBD Onsite Promo NB Only SVC
	UZ280E	HP 3 Year NBD Onsite/ADP G2 Promo NB Only SVC
	UA6N6E	HP 3 Year 9x5 NBD Onsite Promo NB Only SVC
	UA8W8E	HP 3 Year NBD Onsite/ADP G2 Promo NB Only SVC
	UB0P8E	HP 3 Year 9x5 NBD Onsite Promo NB Only SVC
	UB0Q0E	HP 3 Year NBD Onsite/ADP G2 Promo NB Only SVC
	UD007E	HP 3 Year NBD Onsite Promo NB Only SVC
	U1H14E	HP 4 Year NBD Onsite Promo NB Only HW Supp
	U1H15E	HP 5 Year NBD Onsite Promo NB Only HW Supp
	UZ281E	HP 3 Year NBD Onsite/ADP G2 Promo NB Only SVC
	UA8W9E	HP 3 Year NBD Onsite Promo NB Only SVC
	UA8X0E	HP 4 Year NBD Onsite Promo NB Only HW Supp
	UA8X1E	HP 5 Year NBD Onsite Promo NB Only HW Supp
	UA8X2E	HP 3 Year NBD Onsite/ADP G2 Promo NB Only SVC
	UB0K9E	HP 3 Year NBD Onsite Promo Notebook Only SVC
UB0H9E	HP 4 Year NBD Onsite Promo NB Only HW Supp	
UB0J0E	HP 5 Year NBD Onsite Promo NB Only HW Supp	
UB0L2E	HP 3 Year NBD Onsite/ADP G2 Promo NB Only SVC	
UB0Q1E	HP 4 Year NBD Onsite NB Only HW Supp	
UB0Q4E	HP 4 Year NBD Onsite with ADP G2 NB Only SVC	
<p>HP Desktops</p> 	HN788E	HP 4 Year Next Business Day Onsite Promo DT Only HW Support
	HN789E	HP 5 Year Next Business Day Onsite Promo DT Only HW Support
	HN790E	HP 3 Year 4-Hour 9x5 Onsite Response Promo DT Only HW Support
	HX527E	HP 3 Year Next Business Day Onsite Promo DT All-in-One PC HW Support
	UC245E	HP 3 Year Next Business Day Onsite Promo DT Only HW Support
<p>HP Workstations</p> 	HN791E	HP 3 Year 4-Hour 9x5 Onsite Promo (Z6XX/Z8XX)
	HN792E	HP 3 Year 4-Hour 24x7 Onsite Promo (Z6XX/Z8XX)
	U1G20E	HP 3 Year 4-Hour 9x5 Onsite Promo (Z1XX/Z2XX/Z4XX)
	U1G21E	HP 3 Year 4-Hour 24x7 Onsite Promo (Z1XX/Z2XX/Z4XX)
	U7D02E	HP 4 Year Next Business Day Onsite Promo (Z1XX/Z2XX/Z4XX)
	U7D03E	HP 4 Year Next Business Day Onsite Promo (Z6XX/Z8XX)
	U1PV2E	HP 4 Year NBD Onsite+Defective Media Retention (DMR) WS Only Service (Z1XX/Z2XX/Z4XX)
	U1PV3E	HP 5 Year NBD Onsite with DMR WS Only Service (Z1XX/Z2XX/Z4XX)
	U1PV4E	HP 4 Year NBD Onsite with DMR PROMO WS Only Service (Z6XX/Z8XX)
	U1PV5E	HP 5 Year NBD Onsite with DMR WS Only Service (Z6XX/Z8XX)
	U7N51E	HP 5 Year NBD Onsite Promo WS Only Hardware Support (Z1XX/Z2XX/Z4XX)
	U7N52E	HP 5 Year NBD Onsite Promo WS Only Hardware Support (Z6XX/Z8XX)
<p>HP Thin Clients</p>	U7NT6E	HP 3 Year NBD Exchange Promo TC Only Hardware Service
<p>Recover & Restore </p>	U9AN6E	HP 1 Year Recover & Restore PROMO Hardware Onsite Only
	U9AN7E	HP 3 Year Recover & Restore PROMO Hardware Onsite Only
<p>RPOS & MPOS </p>	U9DT9E	HP 5 Year NBD Onsite PROMO RPOS Unit Only Service
	U9DU0E	HP 5 Year NBD Onsite PROMO RPOS Solution Service
	U9DU1E	HP 3 Year NBD Onsite PROMO MPOS Unit Only Service
	U9DU2E	HP 3 Year NBD Onsite PROMO MPOS Solution Service

Available
December 1,
2018

Available
December 1,
2018





Product	SKU	Description	
 <p>Color LaserJet M452</p>	UL416PE	HP 1 Year PW NBD w/DMR Color LaserJet CP4005/4025 SVC	
	UQ491PE	HP 1 Year PW NBD w/DMR Color LaserJet CP5225 SVC	
	UQ496E	HP 3 Year NBD w/DMR Color LaserJet CP5225 SVC	
	U1H98PE	HP 1 Year PW NBD Exchange Color LaserJet M451 SVC	
	U8TN7PE	HP 1 Year PW NBD Exchange Color LaserJet M452 Service	
	U8TN6PE	HP 1 Year PW NBD Color LaserJet M452 HW Support	
	U8TN4E	HP 3 Year NBD Exchange Color LaserJet M452 SVC	
	U8TN1E	HP 3 Year NBD Color LaserJet M452 HW Support	
	U8TN2E	HP 4 Year NBD Color LaserJet M452 HW Support	
	U8TN3E	HP 5 Year NBD Color LaserJet M452 HW Support	
	 <p>Color LaserJet M553</p>	HZ631PE	HP 1 Year PW NBD w/DMR Color LaserJet M551 SVC
		U8CJ4PE	HP 1 Year PW NBD w/DMR CLaserJet M552/3 SVC
		U8CJ7PE	HP 2 Year PW NBD w/DMR Color LaserJet M552/3 SVC
		U8CG3E	HP 3 Year NBD w/DMR Color LaserJet M552/3 SVC
		U8CH0E	HP 4 Year NBD w/DMR Color LaserJet M552/3 SVC
		U8CH1E	HP 5 Year NBD w/DMR Color LaserJet M552/3 SVC
 <p>Color LaserJet M652/3</p>		U1UL4PE	HP 1 Year PW NBD w/DMR Color LaserJet M651 SVC
		U9PC0PE	HP 1 Year PW NBD w/DMR Color LaserJet Enterprise M65x SVC
		U9PC1PE	HP 2 Year PW NBD w/DMR Color LaserJet Enterprise M65x SVC
		U9NZ6E	HP 3 Year NBD w/DMR Color LaserJet Enterprise M65x SVC
 <p>Color LaserJet CP5225</p>	UV270PE	HP 1 Year PW NBD w/DMR Color LaserJet CP5525/M750 SVC	
	 <p>Color LaserJet M377 MFP</p>	U1H74PE	HP 1 Year PW NBD Color LaserJet M476 MFP SVC
		U8TP7PE	HP 1 Year PW NBD Color LaserJet M377/477 MFP HW Supp
		U8TP0E	HP 3 Year NBD Color LaserJet M377/477 MFP HW Supp
		U8TP1E	HP 4 Year NBD Color LaserJet M377/477 MFP HW Supp
		U8TP2E	HP 5 Year NBD Color LaserJet M377/477 MFP HW Supp
		U6Y90PE	HP 1 Year PW NBD Color LaserJet M570 MFP HW Support
		U1Q52PE	HP 1 Year PW NBD w/DMR Color LaserJet M575 MFP SVC
		U8TK8PE	HP 1 Year PW NBD w/DMR Color LaserJet M577 MFP SVC
		 <p>LaserJet M402</p>	U5Z52PE
U5Z53PE			HP 1 Year PW NBD LaserJet M401 HW Support
U8TM8PE	HP 1 Year PW NBD Exchange LaserJet M402 SVC		
U8TM7PE	HP 1 Year PW NBD LaserJet M402 HW Support		
U8TM5E	HP 3 Year NBD Exchange LaserJet M402 Service		
U8TM2E	HP 3 Year NBD LaserJet M402 HW Support		
U8TM3E	HP 4 Year NBD LaserJet M402 HW Support		
U8TM4E	HP 5 Year NBD LaserJet M402 HW Support		
U9CR1PE	HP 1 Year PW NBD Exchange LaserJet Pro M501 SVC		
U9CR0PE	HP 1 Year PW NBD w/DMR LaserJet Pro M501 SVC		
U9DC6PE	HP 2 Year PW NBD w/DMR LaserJet Pro M501 SVC		
U9CQ0E	HP 3 Year NBD w/DMR LaserJet ProM501 SVC		
U9CQ1E	HP 4 Year NBD w/DMR LaserJet ProM501 SVC		
U9CQ2E	HP 5 Year NBD w/DMR LaserJet ProM501 SVC		
 <p>LaserJet M506</p>	U8PM1PE		HP 1 Year PW NBD Exchange LaserJet M506 SVC
	U8PL9PE		HP 1 Year PW NBD w/DMR LaserJet M506 SVC
	U8PM0PE	HP 2 Year PW NBD w/DMR LaserJet M506 SVC	
	U8PK3E	HP 3 Year NBD w/DMR LaserJet M506 SVC	
	U8PK5E	HP 5 Year NBD w/DMR LaserJet M506 SVC	




















Product
HP LaserJet Monochrome



SKU	Description
HZ473PE	HP 1 Year PW NBD Exchange LaserJet M601 Service
HZ477PE	HP 1 Year PW NBD w/DMR LaserJet M601 SVC
HZ497PE	HP 1 Year PW NBD Exchange LaserJet M602 Service
HZ501PE	HP 1 Year PW NBD w/DMR LaserJet M602 SVC
HS402PE	HP 1 Year PW NBD Exchange LaserJet M603 Service
HS403PE	HP 1 Year PW NBD w/DMR LaserJet M603 SVC
U8CQ3PE	HP 1 Year PW NBD Exchange LaserJet M604 Service
U8CQ4PE	HP 1 Year PW NBD w/DMR LaserJet M604 SVC
U8CQ5PE	HP 2 Year PW NBD w/DMR LaserJet M604 SVC
U8CN2E	HP 3 Year NBD Exchange w/DMR LaserJet M604 Service
U8CM9E	HP 3 Year NBD w/DMR LaserJet M604 SVC
U8CT4PE	HP 1 Year PW NBD Exchange LaserJet M605 Service
U8CT5PE	HP 1 Year PW NBD w/DMR LaserJet M605 SVC
U8CT6PE	HP 2 Year PW NBD w/DMR LaserJet M605 SVC
U8CR3E	HP 3 Year NBD Exchange w/DMR LaserJet M605 Service
U8CR0E	HP 3 Year NBD w/DMR LaserJet M605 SVC
U8CM2PE	HP 1 Year PW NBD Exchange LaserJet M606 Service
U8CM3PE	HP 1 Year PW NBD w/DMR LaserJet M606 SVC
U8CM4PE	HP 2 Year PW NBD w/DMR LaserJet M606 SVC
U8CK1E	HP 3 Year NBD Exchange w/DMR LaserJet M606 Service
U8CJ8E	HP 3 Year NBD w/DMR LaserJet M606 SVC
U9MX1PE	HP 1 Year PW NBD Exchange LaserJet Ent M607 SVC
U9MW4PE	HP 1 Year PW NBD w/DMR LaserJet Ent M607 SVC
U9MW5PE	HP 2 Year PW NBD w/DMR LaserJet Ent M607 SVC
U9MV2E	HP 3 Year NBD Exchange LaserJet Ent M607 Service
U9MU0E	HP 3 Year NBD w/DMR LaserJet Ent M607 SVC
U9MV3E	HP 4 Year NBD Exchange LaserJet Ent M607 Service
U9MU1E	HP 4 Year NBD w/DMR LaserJet Ent M607 SVC
U9MV4E	HP 5 Year NBD Exchange LaserJet Ent M607 Service
U9MU2E	HP 5 Year NBD w/DMR LaserJet Ent M607 SVC
U9NH1PE	HP 1 Year PW NBD Exchange LaserJet Ent M608 SVC
U9NG4PE	HP 1 Year PW NBD w/DMR LaserJet Ent M608 SVC
U9NG5PE	HP 2 Year PW NBD w/DMR LaserJet Ent M608 SVC
U9NF2E	HP 3 Year NBD Exchange LaserJet Ent M608 Service
U9NE0E	HP 3 Year NBD w/DMR LaserJet Ent M608 SVC
U9NF3E	HP 4 Year NBD Exchange LaserJet Ent M608 Service
U9NE1E	HP 4 Year NBD w/DMR LaserJet Ent M608 SVC
U9NF4E	HP 5 Year NBD Exchange LaserJet Ent M608 Service
U9NC1PE	HP 1 Year PW NBD Exchange LaserJet Ent M609 SVC
U9NB4PE	HP 1 Year PW NBD w/DMR LaserJet Ent M609 SVC
U9NB5PE	HP 2 Year PW NBD w/DMR LaserJet Ent M609 SVC
U9NA2E	HP 3 Year NBD Exchange LaserJet Ent M609 Service
U9MZ0E	HP 3 Year NBD w/DMR LaserJet Ent M609 SVC
U9NA3E	HP 4 Year NBD Exchange LaserJet Ent M609 Service
U9MZ1E	HP 4 Year NBD w/DMR LaserJet Ent M609 SVC

Risk-Free Rebate eligible products

Product	SKU	Description	
 <p>LaserJet M426 MFP</p>	U8TR5PE	HP 1 Year PW NBD Exchange Laserjet M42x MFP SVC	
	U8TR4PE	HP 1 Year PW NBD Laserjet M42x MFP HW Supp	
	U8TR2E	HP 3 Year NBD Exchange Laserjet M42x MFP SVC	
	U8TQ9E	HP 3 Year NBD Laserjet M42x MFP HW Supp	
	U8TR0E	HP 4 Year NBD Laserjet M42x MFP HW Supp	
	U8TR1E	HP 5 Year NBD Laserjet M42x MFP HW Supp	
	U6Z67PE	HP 1 Year PW NBD w/DMR LaserJet Pro M521/435MFP SVC	
	U6Z65E	HP 3 Year NBD w/DMR LaserJet Pro M521/435MFP SVC	
	U4TP8E	HP 4 Year NBD LaserJetPro M521/435MFP HW Support	
	U4TP9E	HP 5 Year NBD LaserJetPro M521/435MFP HW Support	
	U8ZC7PE	HP 1 Year PW NBD w/DMR LaserJet M630 MFP SVC	
	U9NL8PE	HP 1 Year PW NBD w/DMR LaserJet Ent MFP M63x SVC	
	<p>HP LaserJet Pro MFP Monochrome</p>  <p>LaserJet M525 MFP</p>	U5X76PE	HP 1 Year PW NBD w/DMR LaserJet M525 MFP SVC
		U8TV6PE	HP 1 Year PW NBD w/DMR LaserJet M527 MFP SVC
<p>HP LaserJet M631/2/3</p>	U9NL8PE	HP 1 Year PW NBD + DMR LaserJet Enterprise MFP M63x HW Support	
<p>HP PageWide Color SF</p>  <p>PageWide Pro 750</p>	U9LG0PE	HP 1 Year PW NBD w/DMR PageWide Pro 75x SVC	
	U9LG1PE	HP 2 Year PW NBD w/DMR PageWide Pro 75x SVC	
	U9JY4E	HP 3 Year NBD w/DMR PageWide Pro 75x SVC	
	U9CW9PE	HP 1 Year PW NBD w/DMR Color PageWide Ent 556 SVC	
	U9CV7E	HP 3 Year NBD w/DMR Color PageWide Ent 556 SVC	
<p>HP PageWide Color MFP</p>  <p>PageWide Pro 577 MFP</p>	U8ZV9PE	HP 1 Year PW NBD PageWide Pro 577 HW Supp	
	U8ZU2E	HP 3 Year NBD PageWide Pro 577 HW Support	
	U9CZ6PE	HP 1 Year PW NBD w/DMR Color PageWide Ent 586 MFP SVC	
	U8ZY4PE	HP 1 Year PW NBD PageWide Pro 477 HW Supp	
	U8ZW7E	HP 3 Year NBD PageWide Pro 477 HW Support	

Product	SKU	Description
ScanJet Pro Scanner	U9JQ7PE	HP 1 Year PW NBD Exchange ScanJet Pro 2xxx SVC
 ScanJet Pro 2000	U9JQ3E	HP 3 Year NBD Exchange ScanJet Pro 2xxx SVC
 ScanJet Pro 2500	U8TH2PE	HP 1 Year PW NBD Exchange ScanJet Pro 2500 Service
 ScanJet Pro 2500	U8TG7E	HP 3 Year NBD Exchange ScanJet Pro 2500 Service
 ScanJet Pro 3500	U9JR5PE	HP 1 Year PW NBD Exchange ScanJet Pro 3xxx SVC
 ScanJet Pro 3500	U9JR1E	HP 3 Year NBD Exchange ScanJet Pro 3xxx SVC
 ScanJet 4500	U8TG4PE	HP 1 Year PW NBD Exchange ScanJet Pro 3500 SVC
 ScanJet 4500	U8TF9E	HP 3 Year NBD Exchange ScanJet Pro 3500 SVC
 ScanJet 5000	U8ZS4PE	HP 1 Year PW NBD Exchange ScanJet 45xx SVC
 ScanJet 5000	UH373PE	HP 1 Year PW NBD Exchange ScanJet 5000x HW SVC
 ScanJet 5000	UH370E	HP 3 Year NBD Exchange ScanJet 5000x HW SVC
 ScanJet 7000s2	U0MF6E	HP 4 Year NBD Exchange ScanJet 5000x Service
 ScanJet 7000s2	U0MF5E	HP 5 Year NBD Exchange ScanJet 5000x Service
 ScanJet 7500	U5X46PE	HP 1 Year PW NBD Exchange ScanJet 7xxx SVC
 ScanJet 7500	U1Q59E	HP 3 Year NBD Exchange ScanJet 7xxx SVC
 ScanJet 7500	U5X49E	HP 4 Year NBD Exchange ScanJet 7xxx SVC
 ScanJet N9120fn2	U5X50E	HP 5 Year NBD Exchange ScanJet 7xxx SVC
 ScanJet N9120fn2	UV257PE	HP 1 Year PW NBD Exchange ScanJet 7500/7500 Flow SVC
 ScanJet N9120fn2	U4937E	HP 3 Year NBD Exchange ScanJet 84xx/7500/7500 Flow SVC
 ScanJet N9120fn2	U9TX7PE	HP 1 Year PW NBD w/DMR ScanJet N9120fn2 SVC

Risk-Free
Rebate



For more information about the Risk-Free Rebate and its terms and conditions, go to: www.hp.com/go/riskfreerebate.

Service levels and response times for Care Packs may vary depending on your geographic location. Service starts on date of hardware purchase. Restrictions and limitations apply. For details, visit www.hp.com/go/cpc. HP services are governed by the applicable HP terms and conditions of service provided or indicated to Customer at the time of purchase. Customer may have additional statutory rights according to applicable local laws, and such rights are not in any way affected by the HP terms and conditions of service or the HP Limited Warranty provided with your HP Product.

To learn more about HP's privacy practices, please visit www.hp.com/privacy.

General Terms and Conditions: Offer good on purchases made between November 1, 2018, through April 30, 2019. Product(s) purchased before or after these dates are not eligible for this offer. Both the Care Pack and the hardware/product must be purchased within the promotional period. Purchase date is determined by invoice or receipt date. Offer not valid with other HP offers unless otherwise specified by those offers. Offer not valid on refurbished HP products. Offer is limited to product on hand and NO substitutions with other products are eligible. Keep copies of materials submitted: originals become HP property and will not be returned. Please allow 6 to 8 weeks for receipt of check. HP reserves the right to request additional information regarding this claim. False information disqualifies this claim, making it subject to review under U.S. Postal Regulations or Canadian Law. Violators may be prosecuted. Only purchases made by an end-user customer or a commercial business from an authorized HP reseller or HP in the United States, Canada and their territories are valid. Purchases by HP resellers and internal HP orders are ineligible. Offer void where prohibited, taxed or restricted by law. HP reserves the right to change, modify or cancel the offer without notice.

If you have any questions regarding this offer, please call 1-800-504-2007 Monday through Friday between 9 am to 4 pm MST. Limit 50 rebates per customer, per time period.

