

Risk Free Rebate



For HP Notebooks, Workstations, Desktops, Thin Clients, RPOS & MPOS, and Printers

Care Pack, an HP Care service Risk-free rebate allows a customer to purchase support services on an eligible product. **IF** the customer does not receive service on their hardware during the life of their purchased Care Pack **THEN** the customer may claim a rebate for the full cost paid for the Care Pack.

How it works

Purchase

Eligible Care Pack Services during the specified promotional period from an authorized HP reseller or direct from HP.

Submit

- A completed claim form that is received within 30 days after expiration of the Care Pack Service.
- A copy of each original invoice/receipt for the hardware product with the Care Pack Service Certificate for the eligible Care Pack Service. Please circle the purchase price of the Care Pack Service. The name on the invoice must match the name on the claim form.

Receive

Please allow 6–8 weeks from the time the claim is received by HP to receive your rebate check. If terms and conditions are not met, rebate will not be sent. HP is not responsible for any claims lost, damaged, or delayed in transit. Rebate checks are void if not cashed within 90 days of issuance and cannot be reissued.

Eligibility

- Care Pack Service must have been registered with HP within 30 days of the original purchase date.
- If Care Pack was purchased through a partner, please confirm with your partner that the Care Pack has been registered.
- If Care Pack was purchased directly from HP, please call **1-800-407-6210** or visit

http://h71036.www7.hp.com/hho/cache/561387-0-0-225-121.html?jumpid=ex_r602_go/hpcarepack/register to register your Care Pack.

- The hardware in question must not have had a service event for the life of the Care Pack. For this offer a service event will have occurred if HP either sends parts, a replacement or a person onsite to the customer or if the unit is transported to an HP repair depot during the life of the Care Pack Service. A phone call or phone support will not negate eligibility for the rebate.

E-mail to ibsfocus.processing@hp.com

The rules

- This offer may not be combined with any other promotional or discount offers or special pricing such as government/education pricing, big deal pricing or volume discounts.
- Offer not valid with other HP offers unless otherwise specified by those offers.
- Maximum of fifty (50) rebates per customer per program time period.
- Resellers cannot claim this rebate on behalf of customers. The offer is applicable in the US only.

Rebate timeframe

Notebooks, desktops, workstations, and thin clients, RPOS & MPOS, and Printers

Care Packs purchased between May 1–October 31, 2016

Information about the Risk Free Rebate and its terms and conditions:

www.hp.com/go/riskfreerebate









Resources and tools

Website (with redemption form)
www.hp.com/go/riskfreerebate

E-mail
ibsfocus.processing@hp.com

Refer customers to the rebate redemption form for full terms

What products are eligible?

Product	SKU	Description
HP Notebooks 	HL573E	3 Year Next Business Day Onsite with Accidental Damage Protection (1/1/0 Spectre)
	HP762E	3 Year Next Business Day Onsite with Accidental Damage Protection + Computrace
	U1H14E	4 Year Next Business Day (NBD) Onsite
	U1H15E	5 Year Next Business Day Onsite
	UC807E	3 Year 9x5 Next Business Day Onsite
	UC238E	3 Year 9x5 Pickup & Return
	UD007E	3 Year Next Business Day Onsite (3/3/0)
	UD008E	3 Year 9x5 Pickup & Return w/ Accidental Damage Protection Gen 2 (3/3/0)
	UC252E	3 Year 9x5 Pickup & Return w/ Accidental Damage Protection (1/1/0)
	U2278E	3 Year Next Business Day Onsite (1/1/0)
	U2279E	3 Year NBD Onsite with Accidental Damage Protection (1/1/0 low end NB models)
	U2280E	3 Year NBD Onsite with Accidental Damage Protection (1/1/0 high end NB models)
	U2281E	3 Year Next Business Day Onsite with Accidental Damage Protection (3/3/0)
	HP Desktops 	HN788E
HN789E		5 Year Next Business Day Onsite
HN790E		3 Year 4 Hour 9x5 Onsite
HX527E		3 Year Next Business Day Onsite All-in-One
UC245E		3 Year Next Business Day Onsite
HP Workstations 	HN791E	3 Year 4 Hour 9x5 Onsite (Z6XX/Z8XX)
	HN792E	3 Year 4 Hour 24x7 Onsite (Z6XX/Z8XX)
	U1G20E	3 Year 4 Hour 9x5 Onsite (Z1XX/Z2XX/Z4XX)
	U1G21E	3 Year 4 Hour 24x7 Onsite (Z1XX/Z2XX/Z4XX)
	U7D02E	4 Year Next Business Day Onsite (Z1XX/Z2XX/Z4XX)
	U7D03E	4 Year Next Business Day Onsite (Z6XX/Z8XX)
	U1PV2E	4 Year NBD Onsite with Defective Media Retention WS Only Service (Z1XX/Z2XX/Z4XX)
	U1PV3E	5 Year NBD Onsite with DMR WS Only Service (Z1XX/Z2XX/Z4XX)
	U1PV4E	4 Year NBD Onsite with DMR PROMO WS Only Service (Z6XX/Z8XX)
	U1PV5E	5 Year NBD Onsite with DMR WS Only Service (Z6XX/Z8XX)
	U7NS1E	5 Year NBD Onsite Promo WS Only Hardware Support (Z1XX/Z2XX/Z4XX)
	U7NS2E	5 Year NBD Onsite Promo WS Only Hardware Support (Z6XX/Z8XX)
HP ElitePad 	U4PW7E	3 Year NBD Onsite Promo Tablet Only
	U4PW8E	3 Year NBD Onsite with ADP Promo Tablet Only
HP Thin Clients 	U7NT6E	3 Year NBD Exchange Promo TC Only Hardware Service
Recover & Restore 	U9AN6E	HP 1 Year Recover & Restore PROMO Hardware Onsite Only
	U9AN7E	HP 3 Year Recover & Restore PROMO Hardware Onsite Only



Product	SKU	Description	
RPOS & MPOS	U9DT9E	HP 5 Year NBD Onsite PROMO RPOS Unit Only Service *	
	U9DU0E	HP 5 Year NBD Onsite PROMO RPOS Solution Service *	
	U9DU1E	HP 3 Year NBD Onsite PROMO MPOS Unit Only Service *	
	U9DU2E	HP 3 Year NBD Onsite PROMO MPOS Solution Service *	
HP Color LaserJet	HZ620E	HP 3 Year 4 Hour 9x5 Color LaserJet M551 Hardware Support	
	HZ621E	HP 3 Year 4 Hour 13x5 Color LaserJet M551 Hardware Support	
	HZ622E	HP 4 Year 4 Hour 9x5 Color LaserJet M551 Hardware Support	
	HZ623E	HP 4 Year 4 Hour 13x5 Color LaserJet M551 Hardware Support	
	HZ626E	HP 3 Year NBD + DMR Color LaserJet M551 Support	
	HZ629E	HP 4 Year NBD + DMR Color LaserJet M551 Support	
	HZ630E	HP 5 Year NBD + DMR Color LaserJet M551 Support	
	HZ750E	HP 3 Year DMR w/Next Day CTR Color LaserJet M551 Hardware Support	
	U0B15E	HP 4 Year DMR w/Next Day CTR Color LaserJet M551 Hardware Support	
	U0B17E	HP 3 Year DMR w/2nd Day CTR Color LaserJet M551 Hardware Support	
	U0B18E	HP 4 Year DMR w/2nd Day CTR Color LaserJet M551 Hardware Support	
	UL415E	HP 3 Year NBD + DMR Color LaserJet CP4005/4025 Support	
	UQ496E	HP 3 Year NBD + DMR Color LaserJet CP5225 Hardware Support	
	U8CG3E	HP 3 Year NBD + DMR Color LaserJet M552/3 Hardware Support	
	U8CG4E	HP 3 Year 4 Hour 9x5 + DMR Color LaserJet M552/3 Hardware Support	
	U8CG5E	HP 3 Year 4 Hour 13x5 + DMR Color LaserJet M552/3 Hardware Support	
	U8CG6E	HP 4 Year 4 Hour 9x5 + DMR Color LaserJet M552/3 Hardware Support	
	U8CG7E	HP 4 Year 4 Hour 13x5 + DMR Color LaserJet M552/3 Hardware Support	
	U8CH0E	HP 4 Year NBD + DMR Color LaserJet M552/3 Support	
	U8CH1E	HP 5 Year NBD + DMR Color LaserJet M552/3 Support	
	U8CH2E	HP 3 Year DMR w/NBD CTR Color LaserJet M552/3 Hardware Support	
	U8CH3E	HP 4 Year DMR w/NBD CTR Color LaserJet M552/3 Hardware Support	
	U8CH5E	HP 3 Year DMR w/2nd Day CTR Color LaserJet M552/3 Hardware Support	
	U8CH6E	HP 4 Year DMR w/2nd Day CTR Color LaserJet M552/3 Hardware Support	
	U1UJ8E	HP 3 Year NBD + DMR Color LaserJet M651 Support	
	U4TN0E	HP 2 Year NBD + DMR Color LaserJet M651 Service	
	U1H88E	HP 3 Year NBD Exchange Color LaserJet M451 Hardware Service	
	U8TN4E	HP 3 Year NBD Exchange Color LaserJet M452 Service	
	HP Color LaserJet MFP/AIO	U6Y78E	HP 3 Year NBD Color LaserJet M570 MFP Hardware Service Support
		U1H76E	HP 3 Year NBD Color LaserJet M375 MFP Support
		U1H77E	HP 3 Year 4 Hour 9x5 Color LaserJet M375 MFP Support
		U1H78E	HP 3 Year 4 Hour 13x5 Color LaserJet M375 MFP Support
		U1H64E	HP 3 Year NBD Color LaserJet M475/M476 MFP Hardware Support
		U1H65E	HP 3 Year 4 Hour 9x5 Color LaserJet M475/M476 MFP Hardware Support
U1H66E		HP 3 Year 4 Hour 13x5 Color LaserJet M475/M476 MFP Hardware Support	
U8TP0E		HP 3 Year NBD Color LaserJet M477 MFP Hardware Support	
U8TP3E		HP 3 Year 4 Hour 9x5 Color LaserJet M477 MFP Hardware Support	
U8TP4E		HP 3 Year 4 Hour 13x5 Color LaserJet M477 MFP Hardware Support	



HP LaserJet -
monochrome



USZ48E	HP 3 Year NBD Exchange LaserJet M401 Service
USZ49E	HP 3 Year NBD LaserJet M401 Hardware Support
UK930E	HP 1 Year NBD LaserJet P2035/55 Hardware Support
U8TM5E	HP 3 Year NBD Exchange LaserJet M402 Service
U8TM2E	HP 3 Year NBD LaserJet M402 HW Support
U8TM5E	HP 3 Year NBD Exchange LaserJet M402 Service
U8TM2E	HP 3 Year NBD LaserJet M402 HW Support
UK924E	HP 3 Year Return LaserJet P2035/55 Hardware Service
UK927E	HP 1 Year NBD Exchange LaserJet P2035/55 Service
UK929E	HP 3 Year NBD Exchange LaserJet P2035/55 Hardware Service
UK932E	HP 3 Year NBD LaserJet P2035/55 Hardware Support
UL641E	HP 4 Year NBD Exchange LaserJet P2035/55 Hardware Service
UK665E	HP 3 Year NBD + DMR LaserJet 5200 Support
U8CM9E	HP 3 Year NBD + DMR LaserJet M604 Hardware Support
U8CN0E	HP 3 Year 4 Hour 9x5 + DMR LaserJet M604 Hardware Support
U8CN1E	HP 3 Year 4 Hour 13x5 + DMR LaserJet M604 Hardware Support
U8CN2E	HP 3 Year NBD Exchange + DMR LaserJet M604 Service
U8CN4E	HP 4 Year NBD + DMR LaserJet M604 Hardware Support
U8CN5E	HP 5 Year NBD + DMR LaserJet M604 Hardware Support
U8CN8E	HP 3 Year DMR w/NBD CTR LaserJet M604 Hardware Support
U8CN9E	HP 4 Year DMR w/NBD CTR LaserJet M604 Hardware Support
U8CP1E	HP 3 Year DMR w/2nd Day CTR LaserJet M604 Hardware Support
U8CP2E	HP 4 Year DMR w/2nd Day CTR LaserJet M604 Hardware Support
U8CP3E	HP 5 Year DMR w/2nd Day CTR LaserJet M604 Hardware Support
U8CP9E	HP 4 Year 4 Hour 9x5 + DMR LaserJet M604 Hardware Support
U8CQ0E	HP 4 Year 4 Hour 13x5 + DMR LaserJet M604 Hardware Support
U8CR0E	HP 3 Year NBD + DMR LaserJet M605 Hardware Support
U8CR1E	HP 3 Year 4 Hour 9x5 + DMR LaserJet M605 Hardware Support
U8CR2E	HP 3 Year 4 Hour 13x5 + DMR LaserJet M605 Hardware Support
U8CR3E	HP 3 Year NBD Exchange + DMR LaserJet M605 Service
U8CR5E	HP 4 Year NBD + DMR LaserJet M605 Hardware Support
U8CR9E	HP 3 Year DMR w/NBD CTR LaserJet M605 Hardware Support
U8CS2E	HP 3 Year DMR w/2nd Day CTR LaserJet M605 Hardware Support
U8CJ8E	HP 3 Year NBD + DMR LaserJet M606 Hardware Support
U8CK1E	HP 3 Year NBD Exchange + DMR LaserJet M606 Service
HY580E	HP 3 Year NBD Exchange LaserJet M601 Service
HY582E	HP 3 Year 4 Hour 9x5 LaserJet M601 Hardware Support
HY583E	HP 3 Year 4 Hour 13x5 LaserJet M601 Hardware Support
HZ461E	HP 4 Year NBD Exchange LaserJet M601 Service
HZ462E	HP 5 Year NBD Exchange LaserJet M601 Service
HZ464E	HP 4 Year NBD + DMR LaserJet M601 Hardware Support
HZ465E	HP 5 Year NBD + DMR LaserJet M601 Hardware Support
HZ466E	HP 3 Year NBD + DMR LaserJet M601 Hardware Support
HZ467E	HP 4 Year 4 Hour 13x5 LaserJet M601 Hardware Support



HP LaserJet -
monochrome



HZ469E	HP 4 Year 4 Hour 9x5 LaserJet M601 Hardware Support
HZ734E	HP 3 Year DMR w/Next Day CTR LaserJet M601 Hardware Support
HZ735E	HP 4 Year DMR w/Next Day CTR LaserJet M601 Hardware Support
HZ737E	HP 3 Year DMR w/2nd Day CTR LaserJet M601 Hardware Support
HZ738E	HP 4 Year DMR w/2nd Day CTR LaserJet M601 Hardware Support
HZ739E	HP 5 Year DMR w/2nd Day CTR LaserJet M601 Hardware Support
HZ479E	HP 3 Year NBD Exchange LaserJet M602 Service
HZ480E	HP 3 Year 4 Hour 9x5 LaserJet M602 Hardware Support
HZ481E	HP 3 Year 4 Hour 13x5 LaserJet M602 Hardware Support
HZ485E	HP 4 Year NBD Exchange LaserJet M602 Service
HZ488E	HP 4 Year NBD + DMR LaserJet M602 Support
HZ490E	HP 3 Year NBD + DMR LaserJet M602 Support
HZ742E	HP 3 Year DMR w/Next Day CTR LaserJet M602 Hardware Support
HZ745E	HP 3 Year DMR w/2nd Day CTR LaserJet M602 Hardware Support
HY749E	HP 3 Year NBD + DMR LaserJet M603 Hardware Support
HZ504E	HP 3 Year NBD Exchange LaserJet M603 Service
U6Z05E	HP 3 Year NBD + DMR LaserJet M712 Hardware Support
HZ217E	HP 3 Year NBD CTR w/DMR LaserJet P3015 Hardware Support
HZ221E	HP 3 Year w/2nd Day CTR w/DMR LaserJet P3015 Hardware Support
HZ222E	HP 4 Year w/2nd Day CTR w/DMR LaserJet P3015 Hardware Support
U7UX1E	HP 2 Year NBD + DMR LaserJet P3015 Hardware Support
UP868E	HP 3 Year Return LaserJet P3015 Service
UP871E	HP 3 Year NBD Exchange LaserJet P3015 Service
UP873E	HP 4 Year NBD Exchange LaserJet P3015 Service
UP875E	HP 5 Year NBD Exchange LaserJet P3015 Service
UT948E	HP 3 Year NBD + DMR LaserJet P3015 Hardware Support
UT975E	HP 4 Year NBD + DMR LaserJet P3015 Support
UU856E	HP 5 Year NBD + DMR LaserJet P3015 Support
U8PK3E	HP 3 Year + DMR LaserJet M506 Hardware Support
U8PK7E	HP 3 Year Exchange LaserJet M506 Service
U8PL3E	HP 3 Year CTRwDMR LaserJet M506 Hardware Support
U8PK4E	HP 4 Year + DMR LaserJet M506 Hardware Support
U8PK8E	HP 4 Year Exchange LaserJet M506 Service
U8PK5E	HP 5 Year NBD + DMR LaserJet M506 Hardware Support
U8PK9E	HP 5 Year Exchange LaserJet M506 Service
U9CP9E	HP 2 Year + DMR LaserJet Pro M501 Hardware Support
U9CQ0E	HP 3 Year + DMR LaserJet Pro M501 Hardware Support
U9CQ1E	HP 4 Year + DMR LaserJet Pro M501 Hardware Support
U9CQ2E	HP 5 Year + DMR LaserJet Pro M501 Hardware Support
U9CQ4E	HP 3 Year Exchange LaserJet Pro M501 Service
U9CQ5E	HP 4 Year NBD Exchange LaserJet Pro M501 Service
U6Z61E	HP 3 Year 4 Hour 9X5 LaserJet Pro M521/435 MFP Hardware Support
U6Z62E	HP 3 Year 4 Hour 13X5 LaserJet Pro M521/435 MFP Hardware Support
U6Z65E	HP 3 Year NBD + DMR LaserJet Pro M521/435 MFP Support



**HP LaserJet
MFP/AIO -
monochrome**



**Page Wide
- NEW**

U5AD9E	HP 5 Year NBD + DMR LaserJet Pro M521/435 MFP Hardware Support
U7UW9E	HP 2 Year NBD + DMR LaserJet M525 MFP Hardware Support
U5X82E	HP 3 Year NBD LaserJet M425 MFP Hardware Support
U5X83E	HP 3 Year NBD Exchange LaserJet M425 MFP Service
U8TR2E	HP 3 Year NBD Exchange LaserJet M426 MFP Service
U8TQ9E	HP 3 Year NBD LaserJet M426 MFP Hardware Support
U8ZZ1E	HP 2 Year NBD PageWide Pro X452/X552 Hardware Support
U8ZZ2E	HP 3 Year NBD PageWide Pro X452/X552 Hardware Support
U8ZZ3E	HP 4 Year NBD PageWide Pro X452/X552 Hardware Support
U8ZZ4E	HP 5 Year NBD PageWide Pro X452/X552 Hardware Support
U8ZZ5E	HP 3 Year 4 Hour 9x5 PageWide Pro X452/X552 Hardware Support
U8ZZ6E	HP 4 Year 4 Hour 9x5 PageWide Pro X452/X552 Hardware Support
U8ZZ7E	HP 5 Year 4 Hour 9x5 PageWide Pro X452/X552 Hardware Support
U8ZZ8E	HP 3 Year 4 Hour 13x5 PageWide Pro X452/X552 Hardware Support
U8ZZ9E	HP 4 Year 4 Hour 13x5 PageWide Pro X452/X552 Hardware Support
U9AA0E	HP 5 Year 4 Hour 13x5 PageWide Pro X452/X552 Hardware Support
U9AA1E	HP 3 Year NBD Exchange PageWide Pro X452/X552 Service
U8ZW6E	HP 2 Year NBD PageWide Pro 477 Hardware Support
U8ZW7E	HP 3 Year NBD PageWide Pro 477 Hardware Support
U8ZW8E	HP 4 Year NBD PageWide Pro 477 Hardware Support
U8ZW9E	HP 5 Year NBD PageWide Pro 477 Hardware Support
U8ZX0E	HP 3 Year 4 Hour 9x5 PageWide Pro 477 Hardware Support
U8ZX1E	HP 4 Year 4 Hour 9x5 PageWide Pro 477 Hardware Support
U8ZX3E	HP 3 Year 4 Hour 13x5 PageWide Pro 477 Hardware Support
U8ZX6E	HP 3 Year NBD Exchange PageWide Pro 477 Service
U8ZU1E	HP 2 Year NBD PageWide Pro 577 Hardware Support
U8ZU2E	HP 3 Year NBD PageWide Pro 577 Hardware Support
U8ZU5E	HP 3 Year 4 Hour 9x5 PageWide Pro 577 Hardware Support
U8ZV1E	HP 3 Year NBD Exchange PageWide Pro 577 Service

* These SKUs will not be eligible for rebate until June 1, 2016.

Service levels and response times for Care Packs may vary depending on your geographic location. Service starts on date of hardware purchase. Restrictions and limitations apply. For details, visit www.hp.com/go/cpc. HP services are governed by the applicable HP terms and conditions of service provided or indicated to Customer at the time of purchase. Customer may have additional statutory rights according to applicable local laws, and such rights are not in any way affected by the HP terms and conditions of service or the HP Limited Warranty provided with your HP Product.

To learn more about HP's privacy practices, please visit to www.hp.com/privacy

General Terms and Conditions: Offer good on purchases made between May 1, 2016 through October 31, 2016. Product(s) purchased before or after these dates are not eligible for this offer. Both the Care Pack and the hardware/product must be purchased within the promotional period. Purchase date is determined by invoice or receipt date. Offer not valid with other HP offers unless otherwise specified by those offers. Offer not valid on refurbished HP products. Offer is limited to product on hand and NO substitutions with other products are eligible. Keep copies of materials submitted: originals become HP property and will not be returned. Please allow 6 to 8 weeks for receipt of check. HP reserves the right to request additional information regarding this claim. False information disqualifies this claim, making it subject to review under U.S. Postal Regulations or Canadian Law. Violators may be prosecuted. Only purchases made by an end-user customer or a commercial business from an authorized HP reseller or HP in the United States, Canada and their territories are valid. This promotion is not available to the residents in the province of Québec. Purchases by HP resellers and internal HP orders are ineligible. Offer void where prohibited, taxed or restricted by law.

If you have any questions regarding this offer, please call **800.504.2007** Monday through Friday between 9:00 a.m. and 4:00 p.m. MST. Limit 50 rebates per customer, per time period.

For more information about the Risk Free Rebate and its terms and conditions, go to: www.hp.com/go/riskfreerebate

