



# Risk Free Rebate Redemption Form

Offer valid on purchases made between May 1, 2017 - October 31, 2017 of eligible Care Pack services purchased with HP products.



## Eligible Care Pack services

### Notebooks

HL573E, U1H14E, U1H15E, UC807E, UC238E, U9DQ2E, UD007E, UD008E, UC252E, UZ278E, UZ279E, UZ280E, UZ281E, U9DQ2E

### Desktops

HN788E, HN789E, HN790E, HX527E, UC245E

### Workstations

HN791E, HN792E, U1G20E, U1G21E, U7D02E, U7D03E, U1PV2E, U1PV3E, U1PV4E, U1PV5E, U7N51E, U7N52E

### ElitePads

U4PW7E, U4PW8E

### Thin clients

U7NT6E

### Recover & Restore

U9AN6E, U9AN7E

### HP Elite x3

U9FH8E, U9FH9E, U9FJ0E

### RPOS/MPOS

U9DT9E, U9DU0E, U9DU1E, U9DU2E,

### Printers

UL415E, UL416PE, UT807PE, UT435PE, UQ491PE, UQ496E, UT811PE, UV270PE, U1H98PE, U8TN4E, U8TN2E, U8TN1E, U8TN3E, U8TN7PE, U8TN6PE, HZ631PE, HZ635PE, U8CG3E, U8CH0E, U8CH1E, U8CJ4PE, U8CJ7PE, U1UJ8E, U4TN0E, U4TN1PE, U1UL1PE, U1UL4PE, UV270PE, UL364PE, UL418PE, U1H76E, U1H86PE, U1H74PE, U1H74PE, U8TP1E, U8TP0E, U8TP2E, U8TP7PE, U6Y78E, U6Y90PE, U1Q52PE, U8TK8PE, U1UM8E, U1UM9E, U1UN0E, U4TN6E, U1XL7PE, U4TN7PE, U4TL8E, U1PE4PE, U3472PE, UK665E, UK673PE, UT822PE, U5Z52PE, U5Z53PE, U8TM4E, U8TM5E, U8TM3E, U8TM2E, U8TM7PE, U8TM8PE, U9CP9E, U9CQ0E, U9CQ1E, U9CQ2E, U9CQ4E, U9CQ5E, U9CR0PE, U9CR1PE, U9DC6PE, U8PK7E, U8PK9E, U8PK4E, U8PK2E, U8PK3E, U8PK8E, U8PK5E, U8PM0PE, U8PL9PE, U8PM1PE, HY581PE, HZ473PE, HZ477PE, HZ497PE, HZ501PE, HZ502PE, HS402PE, HS403PE, HS404PE, U8CM9E, U8CN2E, U8CN4E, U8CN5E, U8CQ3PE, U8CQ4PE, U8CQ5PE, U8PD8E, U8PD9E, U8CR0E, U8CR3E, U8CR5E, U8CT4PE, U8CT5PE, U8CT6PE, U8PD7E, U8PD6E, U8CJ8E, U8CJ1E, U8CM2PE, U8CM3PE, U8CM4PE, U6Z05E, U6Z21PE, U6Z24PE, UK927E, UK929E, UK932E, UK935PE, UK936PE, UL641E, UNS23PE, UT826PE, UT947PE, UF016PE, UL404PE, UE696PE, UL406PE, U5Z45PE, U5Z46PE, U8TR1E, U8TR0E, U8TQ9E, U8TR2E, U8TR4PE, U6Z65E, U6Z67PE, U4TP8E, U4TP9E, U2059PE, U6Z65E, U6Z67PE, U4TP8E, U4TP9E, U5X76PE, U8TV6PE, U8ZC7PE, U9NL8PE, U9CV6E, U9CV7E, U9CV8E, U9CV9E, U9CW9PE, U9CX0PE, U9CY3E, U9CZ6PE

## Risk Free Rebate tips

- Please include **rebate offer #C007** in all correspondence.
- Claim documents must be received within 30 days after the expiration of the Care Pack.

\*Authorized HP partners and resellers are not required to register Care Packs for customers.

Receive a rebate for the lesser of the list price at the time of purchase of the Care Pack or the invoiced price of your eligible Care Pack, for purchases from May 1, 2017 - October 31, 2017 when you have not received service on your product throughout the service coverage period. Eligible Care Pack SKUs are listed to the left.

- Eligibility for this offer is not limited by redemption of rebates from previous "Risk Free" Rebate offers.
- Please include rebate offer **#C007** in all correspondence. Claim documents must be received within 30 days after the expiration of the Care Pack.

## How it works

### 1. Purchase

- Eligible Care Pack services during the specified promotional period from an authorized HP reseller or direct from HP.

### 2. Register

- If Care Pack was purchased through a partner, please confirm with your partner that the Care Pack has been registered\*.
- If you wish to register your Care Pack, you may contact the Care Pack Service Registration Group by calling 800-407-6210 or send an email to [SRG@hp.com](mailto:SRG@hp.com) or visit the [Care Pack Services Registration webpage](#).

### 3. Submit

- If your Care Pack was not used during the coverage period the completed claim form and HP product invoice with the Care Pack invoice must be sent within 30 days from the care pack expiration date to [focus.crc@hp.com](mailto:focus.crc@hp.com).
- Please circle the purchase price of the Care Pack service. The name on the invoice must match the name on the claim form.

### 4. Receive rebate

- Please allow 6–8 weeks from the time the claim is received by HP to receive your rebate check in the mail.
- HP is not responsible for any checks lost, damaged, or delayed in transit.
- Rebate checks are void if not cashed within 90 days of issuance and cannot be reissued.
- For any questions on your rebate claim contact the FOCUS Solutions team by calling 1-800-504-2007 or sending an email to [focus.crc@hp.com](mailto:focus.crc@hp.com).

### 5. Eligibility

- Care Pack service must have been registered with HP within 30 days of the original purchase date.
- The hardware in question must not have had a service event for the life of the Care Pack. For this offer a service event will have occurred if HP either sends parts, a replacement, or a person onsite to the customer or if the unit is transported to an HP repair depot during the life of the Care Pack service. A phone call or phone support will not negate eligibility for the rebate.

## The rules

- This offer may not be combined with any other promotional or discount offers or special pricing such as government/education pricing, big deal pricing or volume discounts.
- Offer not valid with other HP offers unless otherwise specified by those offers.
- Maximum of fifty (50) rebates per customer per program time period.
- Resellers cannot claim this rebate on behalf of customers.

## Rebate timeframe

For notebooks, desktops, workstations, thin clients, RPOS & MPOS, and Printers Care Packs purchased from May 1, 2017 – October 31, 2017.

## Additional information

Information about the Risk Free Rebate and its terms and conditions: [www.hp.com/go/riskfreerebate](http://www.hp.com/go/riskfreerebate)



Care Pack,  
part of HP Care

# Please fill in the following

Limit fifty (50) rebates per customer, business address, location and/or household. A street address is required to receive your rebate and no refunds will be made to a PO Box. This mail in rebate is only valid for end customers (no resellers). Allow 6 to 8 weeks from the time that the claim is received by HP to receive your rebate check.

For promotional questions and complete terms and conditions call toll free [1-800-504-2007](tel:1-800-504-2007) or email [focus.crc@hp.com](mailto:focus.crc@hp.com).

## I have read, understand and agree to the terms and conditions for the Care Pack Rebate Offer #C007

Customer signature

Date

First name

Last name

Company name

Title

Street address (No PO boxes)

City

Province

Postal Code

Phone

Fax

E-mail address

Serial Number(s) of hardware the Care Pack services were registered to and the SKU number of the Care Pack services purchased:

**Serial Number:** The product serial number can be found on the back or bottom of your HP product.

**General Terms and Conditions:** Offer good on purchases made between May 1, 2017 - Oct. 31, 2017. Product(s) purchased before or after these dates are not eligible for this offer. Both the Care Pack and the hardware/product must be purchased within the promotional period. Purchase date is determined by invoice or receipt date. Offer not valid with other HP offers unless otherwise specified by those offers. Offer not valid on refurbished HP products. Offer is limited to product on hand and NO substitutions with other products are eligible. Keep copies of materials submitted: originals become HP property and will not be returned. Please allow 6 to 8 weeks for receipt of check. HP reserves the right to request additional information regarding this claim. False information disqualifies this claim, making it subject to review under U.S. Postal Regulations or Canadian Law. Violators may be prosecuted. Only purchases made by an end-user customer or a commercial business from an authorized HP reseller or HP in the United States, Canada and their territories are valid. Purchases by HP resellers and internal HP orders are ineligible. Offer void where prohibited, taxed or restricted by law. HP reserves the right to change, modify, or cancel the offer without notice

If you have any questions regarding this offer, please call 1-800-504-2007 Monday through Friday between 9 am and 4 pm MST. Limit 50 rebates per customer, per time period.

To learn more about HP's privacy practices, please visit to [www.hp.com/privacy](http://www.hp.com/privacy).

Email rebate to: [focus.crc@hp.com](mailto:focus.crc@hp.com)

4AA6-6260ENCA, May 2017

