

# Dynamic Configuration Service



## Service benefits

- Ensure users get PCs tailored to their exact specifications
- Maintain control over the configuration process via task sequences and using the system management tool of your choice
- Connect to a dedicated server via a secure VPN
- Ease the burden on IT by reducing the time needed to prepare PCs for deployment

## Service highlights

- Complete comprehensive customisation of new PCs before they leave HP factories, including:
  - Custom images
  - Applications
  - Domain join
  - HDD encryption
  - BIOS settings
  - End user personalisation
- Meet the unique needs of each specific end user with dynamically configured PCs

## Service overview

Rolling out new PCs is a complicated, time-consuming process for many organisations. Ideally, you'd like to experience real-time configuration of your devices just prior to shipment, ensuring they reflect the latest and greatest requirements before they arrive onsite. Now you can take control of the configuration process using your system management tool of choice with HP Dynamic Configuration Services.

Dynamic Configuration allows you to extend your imaging environment into HP's factories or staging centres through a secure VPN connection — so you'll be able to directly control key configuration activities for your new PCs just before shipment, including images, applications, domain join, HDD encryption, BIOS settings, and end-user device personalisation.

## Key benefits

### Real-time dynamic configuration of new PCs

Through real-time dynamic configuration just before shipment, you can provide each end user with a PC configured to their exact specifications — including the latest and greatest images, applications, and settings.

### A secure connection to HP

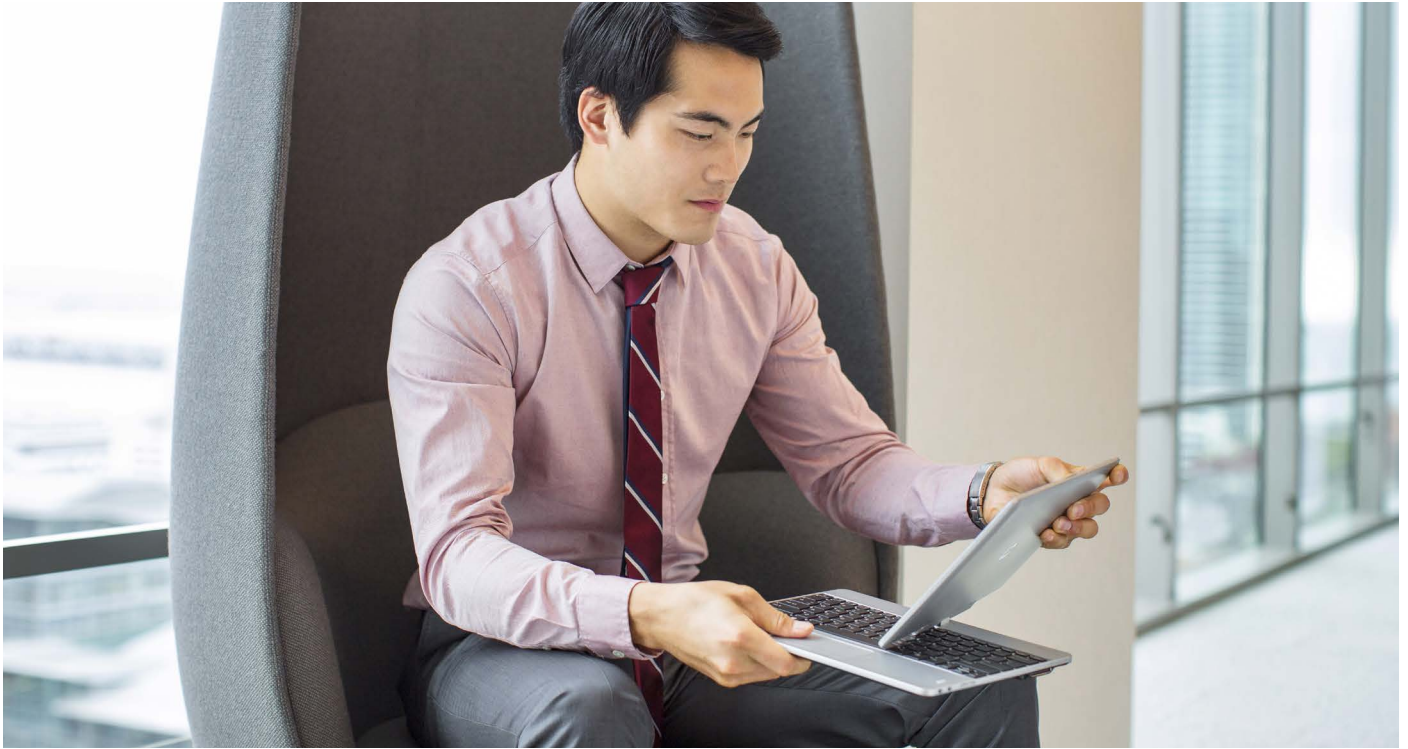
You'll have a secure VPN connection to a dedicated server inside HP's facilities, so you can use your own customised task sequences to configure your new devices before they leave the factory.

### Stay in control

Maintain control over an automated configuration process that leverages industry-standard deployment tools, including Microsoft SCCM, Symantec Altiris, and LANDesk to configure your devices.

### Ease the burden on IT

Reduce the time needed to prepare PCs for your end users since they will arrive fully configured and customised for each end user.



## Feature

## Specification

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Global availability

Dynamic Configuration is available worldwide, and has been proven for large multinational enterprises across many industries including public sector, financial services, and insurance. Most HP commercial products are supported.

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Comprehensive customisation

Have full control over the configuration and deployment of new PCs, including:

- Custom images
- Applications
- Domain join
- HDD encryption
- BIOS settings
- End user personalisation

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Command centre

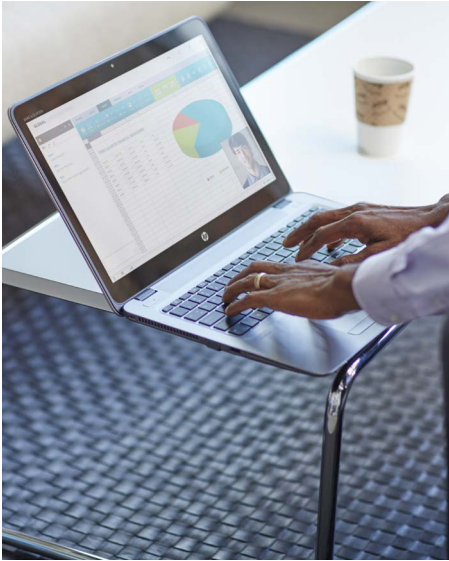
With HP's command centre, you'll get years of expertise in setting up and managing Dynamic Configuration Service projects, ensuring the most optimised, seamless, and automated experience in the industry.

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Dynamic Configuration technical experts

Work with Dynamic Configuration technical resources every step of the way to make sure your configuration requirements are understood and your projects operate as intended. Services they provide include:

- Serving as primary point of contact
  - Working out technical aspects of the service and identifying HP's and your responsibilities
  - Providing the HP command centre with detailed execution tasks
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## Delivery specifications

### HP responsibilities

- A Dynamic Configuration technical expert will help determine your needs, serve as your primary contact, and oversee the project.
- HP will create a custom part number for each hardware configuration, including Dynamic Configuration service.
- HP will ensure that internet connectivity is established at HP sites.
- You'll receive a static IP address and assigned virtual space on a hosted Windows Server from HP.
- The hardware devices you want to dynamically configure will be built based on the purchase order you submit.
- Devices will be connected to a server that will control the configuration process using your SCCM or Altiris or LANDesk task sequences.
- HP will set up scripts to push applicable data from the device such as serial number and MAC address to your SQL table.
- Fully configured PCs tailored to each end user will be shipped to your location.

### Customer responsibilities

- After you decide to purchase the service, you'll attend project planning and requirement review meetings.
- You will be required to provide a router to establish a network connection.
- You will be responsible for the licensing of the Windows Server, the installation and configuration of the SCCM server, setting up and providing read/write access to the SQL Table for information to be passed to and from HP, the creation of custom task sequences within the SCCM server to gather information from the SQL table, and installation of image and application packages.
- You'll be required to configure the VPN router to connect to your network using the static IP address, ship the VPN router to the designated dynamic configuration site for network access, and manage your network security/firewall.
- A unique purchase order is required for each rollout. You will also need to provide spreadsheet containing user and site data with device level configuration instructions.
- Through the secure VPN network, you will be able to push live images, applications, domain join, and more from your network to your new PCs inside HP's factories or staging centers.
- Information exchanged under this Agreement will be treated as confidential if identified as such at disclosure or if the circumstances of disclosure would reasonably indicate such treatment. Confidential information may only be used for the purpose of fulfilling obligations or exercising rights under this Agreement, and shared with employees, agents or contractors with a need to know such information to support that purpose. Confidential information will be protected using a reasonable degree of care to prevent unauthorized use or disclosure for 3 years from the date of receipt or (if longer) for such period as the information remains confidential. These obligations do not cover information that: i) was known or becomes known to the receiving party without obligation of confidentiality; ii) is independently developed by the receiving party; or iii) where disclosure is required by law or a governmental agency.
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## Coverage

Most HP commercial hardware will be supported for Dynamic Configuration Service. The service is available in most countries.

Services must be received/executed in the country of ordering.

You may cancel your order for this service prior to appointment booking/delivery at no charge.

## Terms and conditions

For a full list, see [Terms and Conditions](#).

## For more information

To learn more about Dynamic Configuration, as well as other related services from HP, contact your local HP preferred reseller or HP sales representative.

Sign up for updates  
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