

# HP EliteBook 820 G4 Notebook PC



Elevate your business with an ultrathin, professional laptop that empowers users to perform at their very best. Enterprise-class features, comprehensive security, and a refined collaboration experience handle even the most demanding tasks with streamlined efficiency.



HP recommends Windows 10 Pro.

## **Strong security, powerful manageability**

Get powerful protection and simplified management from HP's most secure and manageable PCs. HP Sure Start Gen3<sup>2</sup> protects against BIOS attacks and easily manage devices through Microsoft SCCM with HP Manageability Integration Kit<sup>3</sup>.

## **High performance, high portability**

Speed up demanding business applications and data. Combine high-performance and long battery life with 7th Gen Intel® Core™ processors<sup>4</sup>, and PCIe Gen3 solid state drives<sup>5</sup>. Amplify performance with up to 32 GB of DDR4 memory<sup>5</sup>.

## **Thin design, no adapters needed**

Give portability a whole new meaning with an ultrathin design that doesn't cut corners. Starting at an incredible 18.9mm, the HP EliteBook 820 includes several ports like full-size VGA, DisplayPort™, RJ-45, and enterprise docking.

## **See and hear them clearly**

Give your online collaboration the sharpness and clarity of a face-to-face meeting with HP Audio Boost, HP Noise Cancellation software, Audio by Bang & Olufsen, and an optional 720p webcam<sup>6</sup>.

- Power through your day with Windows 10 Pro<sup>1</sup> and the powerful, sleek, thin, and light HP EliteBook 820.
- Start with a genuine HP BIOS every time. HP Sure Start Gen3<sup>2</sup> monitors in-memory BIOS, recovers the platform without user or admin intervention, restores the BIOS to a custom state, and is enterprise ready for centralized management.
- Improve the quality and security of custom Windows images with HP Image Assistant which assists ITDMs with image creation, identifies problems, and provides recommendations and remediation.
- Deploy the HP Manageability Integration Kit<sup>3</sup> to help speed up image creation and the management of hardware, BIOS, and security when managing devices through Microsoft SCCM.
- Get up to 50% battery life in just 30 minutes of charging<sup>6</sup> with an HP fast charging battery.
- HP Audio Boost balances loudness and clarity, and enhances bass for improved speech quality.
- Suppress background noise including keyboard clicks with HP Noise Cancellation Software.
- HP WorkWise<sup>7</sup> is office intelligence rolled into one smartphone app to provide PC security, real-time PC performance information, and simplified printer driver installation for HP PC users.

## HP EliteBook 820 G4 Notebook PC Specifications Table



<b>Available Operating System</b>	Windows 10 Pro 64 – HP recommends Windows 10 Pro. <sup>1</sup> Windows 10 Home 64 <sup>1</sup> FreeDOS 2.0
<b>Processor Family</b>	7th Generation Intel® Core™ i7 processor; 7th Generation Intel® Core™ i5 processor; 7th Generation Intel® Core™ i3 processor
<b>Available Processors</b>	Intel® Core™ i7-7600U with Intel HD Graphics 620 (2.8 GHz, up to 3.9 GHz with Intel Turbo Boost Technology, 4 MB cache, 2 cores) Intel® Core™ i5-7300U with Intel HD Graphics 620 (2.6 GHz, up to 3.5 GHz with Intel Turbo Boost Technology, 3 MB cache, 2 cores) Intel® Core™ i7-7500U with Intel HD Graphics 620 (2.7 GHz, up to 3.5 GHz with Intel Turbo Boost Technology, 4 MB cache, 2 cores) Intel® Core™ i5-7200U with Intel HD Graphics 620 (2.5 GHz, up to 3.1 GHz with Intel Turbo Boost Technology, 3 MB cache, 2 cores) <small>9,21,26</small> In accordance with Microsoft's support policy, HP does not support the Windows 8 or Windows 7 operating system on products configured with Intel and AMD 7th generation and forward processors or provide any Windows 8 or Windows 7 drivers on <a href="http://www.support.hp.com">http://www.support.hp.com</a> .
<b>Chipset</b>	Chipset is integrated with processor
<b>Maximum Memory</b>	32 GB DDR4-2133 SDRAM
<b>Memory Slots</b>	2 SODIMM
<b>Internal Storage</b>	1 TB SATA (5400 rpm) <sup>11</sup> 500 GB SATA (7200 rpm) <sup>11</sup> 500 GB SATA SED (7200 rpm) <sup>11</sup> 500 GB SATA FIPS 140-2 SED (7200 rpm) <sup>11</sup> 500 GB (8 GB cache) SATA SSHD <sup>11</sup> 256 GB up to 512 GB M.2 PCIe Gen 3x4 NVMe SSD <sup>11</sup> 256 GB M.2 SATA TLC SED SSD <sup>11</sup> 512 GB M.2 SATA FIPS 140-2 TLC SSD <sup>11</sup>
<b>Display</b>	12.5" diagonal HD SVA anti-glare slim LED-backlit (1366 x 768); 12.5" diagonal HD SVA anti-glare slim LED-backlit with camera (1366 x 768); 12.5" diagonal FHD UWVA anti-glare ultra slim LED-backlit (1920 x 1080); 12.5" diagonal FHD UWVA anti-glare ultra slim LED-backlit with camera (1920 x 1080); 12.5" diagonal FHD UWVA ultra slim with camera, Corning® Gorilla® Glass 4 LED-backlit touch screen (1920 x 1080)
<b>Available Graphics</b>	Integrated: Intel® HD Graphics 620 <sup>6</sup>
<b>Wireless Technologies</b>	HP lt4120 Qualcomm® Snapdragon™ X5 LTE Mobile Broadband Module; HP hs3210 WW HSPA+ Mobile Broadband; Intel® Dual Band Wireless-AC 8265 802.11 a/b/g/n/ac (2x2) Wi-Fi® and Bluetooth® 4.2 Combo (vPro and non-vPro); Intel® Dual Band Wireless-AC 3168 802.11 a/b/g/n/ac (1x1) Wi-Fi® and Bluetooth® 4.2 Combo (non-vPro); Near Field Communication (NFC) module <sup>3,4,5,13</sup> (Support for Miracast (Windows 10))
<b>Communications</b>	Intel® Ethernet Connection I219-V; Intel® Ethernet Connection I219-LM
<b>Expansion Slots</b>	1 SD; 1 external SIM (Supports SD, SDHC, SDXC.)
<b>Ports and Connectors</b>	2 USB 3.1 Gen 1 (1 charging); 1 USB Type-C™; 1 DisplayPort™ 1.2; 1 VGA; 1 RJ-45; 1 docking connector; 1 headphone/microphone combo; 1 AC power (Cables are not included.)
<b>Input Device</b>	HP Premium Keyboard with drain, optional backlit and DuraKeys; Touchpad with on/off button, two-way scroll, taps and gestures enabled, two-finger scrolling, two finger zoom (pinch)
<b>Camera</b>	720p HD webcam (optional) <sup>3,6,7</sup>
<b>Available Software</b>	HP 3D DriveGuard (Windows required); HP ePrint Driver + JetAdvantage; HP Hotkey Support; HP Recovery Manager; HP Support Assistant; HP Noise Cancellation; HP Velocity; For a complete list of preinstalled software, please refer to the quick spec document for this product. <sup>14</sup>
<b>Security Management</b>	HP Device Access Manager; HP BIOSphere; HP Sure Start Gen3; Secure Erase; Absolute Persistence Module; HP Client Security Gen3; Fingerprint reader (select models); Security lock slot (lock must be purchased separately); TPM 2.0; Integrated smart card reader (active) <sup>8,10,19,20,23</sup>
<b>Management Features</b>	HP Driver Packs; HP SoftPaq Download Manager (SDM); HP System Software Manager (SSM); HP BIOS Config Utility (BCU); HP Client Catalog; HP Management Integration Kit for Microsoft System Center Configuration Manager; LANDESK Management <sup>16,17</sup>
<b>Power</b>	45 W Smart AC adapter (not available for China and India); 45 W Smart AC adapter 2-prong (Japan only); 65 W Smart AC adapter (not available for China and India); 65 W EM Smart AC adapter (China and India only) HP Long Life 3-cell, 49 Wh Li-ion Up to 14 hours and 45 minutes <sup>22</sup>
<b>Dimensions</b>	12.2 x 8.6 x 0.74 in 31 x 21.89 x 1.89 cm (Height varies depending upon where on the notebook the measurement is made.)

<b>Weight</b>	Starting at 2.78 lb Starting at 1.26 kg (Weight varies by configuration and components)
<b>Energy Efficiency Compliance</b>	ENERGY STAR® certified configurations available; EPEAT® Gold <sup>25</sup>
<b>Warranty</b>	Limited 3-year or 1-year limited warranty options available, depending on country. Batteries have a default 1-year limited warranty except for HP Long Life batteries which will have same 1-year or 3-year limited warranty as the platform. Service levels and response times for HP Care Packs may vary depending on your geographic location. Service starts on date of hardware purchase. Restrictions and limitations apply. For details, visit <a href="http://www.hp.com/go/cpc">www.hp.com/go/cpc</a> . HP services are governed by the applicable HP terms and conditions of service provided or indicated to Customer at the time of purchase. Customer may have additional statutory rights according to applicable local laws, and such rights are not in any way affected by the HP terms and conditions of service or the HP Limited Warranty provided with your HP Product.

## HP EliteBook 820 G4 Notebook PC

Accessories and services (not included)

### HP UltraSlim Docking Station



Designed exclusively for ultraslim HP EliteBook Notebook PCs, the HP UltraSlim Docking Station expands display, network, and device connectivity so you can be more productive throughout the day—all through a simple one-click slide-in side dock.

**Product number: D9Y32AA**

### HP Ultra Mobile Wireless Mouse



Low-profile, long-life, and designed for comfort.

Here's the long-life wireless mouse that's so compact you can toss it in your carrying case without bulking out its profile, so power-smart it keeps up with your work day, and so comfortable you'll look for reasons to use it.

**Product number: H6F25AA**

### HP 65W Slim AC Adapter



Be productive with the HP Slim 65W Combo Adapter, which can power your HP Business Notebook or Ultrabook™.

**Product number: H6Y82AA**

### HP Conferencing Keyboard



Drive your Microsoft Lync voice and video calls directly from your HP Conferencing Keyboard and connect, disconnect, and manage your calls and videoconferencing settings with simple dedicated keys<sup>1</sup>.

**Product number: K8P74AA**

### HP USB Travel Dock



Connect to your devices and network in a dongle-free environment with the sleek HP USB Travel Dock, which delivers a range of ports in a highly-portable size that goes where you go.

**Product number: TOK30AA**

### HP SN03XL Rechargeable Battery



Stay on task and keep up your HP 700 and 800 series Notebook PCs up and running longer with the HP SN03XL Rechargeable Battery, which is designed to last up to three years<sup>1</sup> to help you maximize your investment and lower your total cost of ownership.

**Product number: T7B33AA**

### HP ST03XL Long Life Rechargeable Battery



Use a long-life battery that keeps pace with your busy day and beyond. The HP ST03XL Rechargeable Battery can be recharged up to 1,000 cycles<sup>1</sup> to help you maximize your HP 700/800 G4 Notebook investment and lower your total cost of ownership.

**Product number: 1FN05AA**

### HP 3 Year Next Business Day Onsite Hardware Support W/Accidental Damage Protection



Care Pack

When hardware issues come up, the sooner you can get running again, the better. Have expertise at the ready with HP Hardware Next Business Day<sup>1</sup> Onsite Service with Accidental Damage Protection, and vastly improve your product uptime. With high-quality remote assistance or convenient onsite support available the next business day, help is there when you need it—so you can get back to work.

**Product number: UC282E (for 1 year platforms), UC279E (for 3 year platforms)**

## Messaging Footnotes

- <sup>1</sup> Not all features are available in all editions or versions of Windows. Systems may require upgraded and/or separately purchased hardware, drivers and/or software to take full advantage of Windows functionality. Windows 10 is automatically updated, which is always enabled. ISP fees may apply and additional requirements may apply over time for updates. See <http://www.windows.com>.
- <sup>2</sup> Available on HP EliteBook and HP EliteDesk products equipped with Intel® and AMD 7th generation processors/APUs.
- <sup>3</sup> HP Manageability Integration Kit can be downloaded from <http://www8.hp.com/us/en/ads/clientmanagement/overview.html>.
- <sup>4</sup> Multi-Core is designed to improve performance of certain software products. Not all customers or software applications will necessarily benefit from use of this technology. Performance and clock frequency will vary depending on application workload and your hardware and software configurations. Intel's numbering is not a measurement of higher performance.
- <sup>5</sup> Sold separately or as an optional feature.
- <sup>6</sup> Recharges your battery up to 50% within 30 minutes when the system is off or in standby mode. Power adapter with a minimum capacity of 65 watts is required. After charging has reached 50% capacity, charging will return to normal. Charging time may vary +/-10% due to System tolerance.
- <sup>7</sup> HP WorkWise smartphone app will soon be available as a free download on the App Store and Google Play.

## Technical Specifications Footnotes

- <sup>1</sup> Not all features are available in all editions or versions of Windows. Systems may require upgraded and/or separately purchased hardware, drivers, software or BIOS update to take full advantage of Windows functionality. Windows 10 is automatically updated, which is always enabled. ISP fees may apply and additional requirements may apply over time for updates. See <http://www.windows.com>.
- <sup>2</sup> Sold separately or as an optional feature.
- <sup>4</sup> WiFi is optional. Wireless access point and Internet service is required and is not included. Availability of public wireless access points limited.
- <sup>5</sup> WWAN module is optional and requires separately purchased service contract. Check with service provider for coverage and availability in your area. Connection speeds will vary due to location, environment, network conditions, and other factors. 4G LTE not available on all products, in all regions.
- <sup>6</sup> HD content required to view HD images.
- <sup>7</sup> Internet access required.
- <sup>8</sup> HP BIOSphere available only on business PCs with HP BIOS.
- <sup>9</sup> vPro™ is not available on Intel i3-7100U, i5-7200U, or i7-7500U processors.
- <sup>10</sup> Secure Erase for the methods outlined in the National Institute of Standards and Technology Special Publication 800-88.
- <sup>11</sup> For storage drives, GB = 1 billion bytes. TB = 1 trillion bytes. Actual formatted capacity is less. Up to 30GB of system disk is reserved for system recovery software.
- <sup>13</sup> NFC is optional.
- <sup>14</sup> HP ePrint Driver requires an Internet connection to HP web-enabled printer and HP ePrint account registration (for a list of eligible printers, supported documents and image types and other HP ePrint details, see [www.hp.com/go/eprintcenter](http://www.hp.com/go/eprintcenter)).
- <sup>16</sup> HP SoftPaq Download Manager (SDM); HP System Software Manager (SSM); HP Microsoft Integration Kit for Microsoft System Center Configuration Manager: Not preinstalled, however available for download at <http://www.hp.com/go/clientmanagement>.
- <sup>17</sup> LANDESK Management subscription required.
- <sup>18</sup> NeoKylin Linux 64 is available for China only.
- <sup>19</sup> Absolute agent is shipped turned off, and will be activated when customers activate a purchased subscription. Subscriptions can be purchased for terms ranging multiple years. Service is limited, check with Absolute for availability outside the U.S. The Absolute Recovery Guarantee is a limited warranty. Certain conditions apply. For full details visit: <http://www.absolute.com/company/legal/agreements/computrace-agreement>. Data Delete is an optional service provided by Absolute Software. If utilized, the Recovery Guarantee is null and void. In order to use the Data Delete service, customers must first sign a Pre-Authorization Agreement and either obtain a PIN or purchase one or more RSA SecurID tokens from Absolute Software.
- <sup>20</sup> Opt in and internet connection required for updates.
- <sup>21</sup> Multicore is designed to improve performance of certain software products. Not all customers or software applications will necessarily benefit from use of this technology. Performance and clock frequency will vary depending on application workload and your hardware and software configurations. Intel's numbering is not a measurement of higher performance.
- <sup>22</sup> Windows 10/MM14 battery life will vary depending on various factors including product model, configuration, loaded applications, features, use, wireless functionality, and power management settings. The maximum capacity of the battery will naturally decrease with time and usage. See [www.bapco.com](http://www.bapco.com) for additional details.
- <sup>23</sup> HP Sure Start Gen 3 is available on HP EliteBook products equipped with Intel® 7th generation processors.
- <sup>25</sup> EPEAT® registered where applicable. EPEAT registration varies by country. See [www.epeat.net](http://www.epeat.net) for registration status by country. See HP's 3rd party option store for solar energy accessory [www.hp.com/go/options](http://www.hp.com/go/options).
- <sup>26</sup> NOTE: In accordance with Microsoft's support policy, HP does not support the Windows 8 or Windows 7 operating system on products configured with Intel and AMD 7th generation and forward processors or provide any Windows 8 or Windows 7 drivers on <http://www.support.hp.com>.

**Sign up for updates**  
[hp.com/go/getupdated](http://hp.com/go/getupdated)

**Learn more at**  
[hp.com](http://hp.com)

© Copyright 2017 HP Development Company, L.P. The information contained herein is subject to change without notice. The only warranties for HP products and services are set forth in the express warranty statements accompanying such products and services. Nothing herein should be construed as constituting an additional warranty. HP shall not be liable for technical or editorial errors or omissions contained herein. Intel, Core and vPro are trademarks of Intel Corporation or its subsidiaries in the U.S. and/or other countries. Bluetooth is a trademark of its proprietor and used by HP Inc. under license. USB Type-C™ and USB-C™ are trademarks of USB Implementers Forum. ENERGY STAR is a registered trademark of the U.S. Environmental Protection Agency. Qualcomm is a trademark of Qualcomm Incorporated, registered in the United States and other countries, used with permission. DisplayPort™ and the DisplayPort™ logo are trademarks owned by the Video Electronics Standards Association (VESA®) in the United States and other countries. USB Type-C™ and USB-C™ are trademarks of USB Implementers Forum. All other trademarks are the property of their respective owners.

