



Get expert help to protect and secure

HP Print Security Services



Organisations devote more resources than ever to protecting their data. But many IT security strategies do not extend to printing and imaging vulnerabilities. You don't have to protect and secure on your own. HP print security experts can help you identify your risks, then develop and implement a custom print security policy and plan. HP can even monitor print device security compliance for you.

Get help to protect your devices, data, and documents



Lost confidential data, client records, or proprietary information can easily cost companies millions of dollars. And that doesn't even factor in the lasting damage done to their reputation.

HP Print Security Services—combined with innovative device, data, and document security—can help you protect your fleet, address compliance requirements, and proactively identify gaps in your defenses. Our Credentialed Security Experts and trained print specialists have the experience and knowledge to help you assess your environment, develop and implement a plan, and provide ongoing management.

HP Print Security Services can be used individually or in combination to strengthen protection for your devices, data, and documents. They fall into two categories: one-time services and recurring services.

One-time services

HP Print Security Advisory Services

Credentialed security experts help you assess your print security vulnerabilities, build a comprehensive print security policy based on business needs and best practices, and create a plan to achieve improved security within your unique environment.

HP Print Security Implementation Services

When it's time to roll out your security plan, implementation services can provide additional support. For example, HP technical experts can help you deploy your security settings, add security enhancements like device certificates, and integrate printers into security monitoring systems (such as ArcSight, SIEMonster or Splunk).

Print Security Advisory Services



Assess and recommend

- Thorough evaluation of device, data, and document security vulnerabilities
- Custom security policy and plan
- Process and technology recommendations

Print Security Implementation Services



Implement recommendations

- The support you need to roll out your print security plan



Strengthen compliance

HP Print Security Services can help your organisation meet industry compliance and regulations such as EU General Data Protection Regulation, EU Network and Security Infrastructure Directive, PCI DSS, PCI-DSS, ISO 27001, HIPPA, US CERT recommendations, and the NIST Framework. For example:

- ✓ Security controls and procedures are documented and maintained for all systems
- ✓ Print fleet infrastructure is regularly scanned for vulnerabilities and remediated
- ✓ Controls are in place to protect systems from viruses and malicious code
- ✓ Sensitive information is encrypted at rest and in transit
- ✓ Printer fleet systems are reporting compliance data

Recurring services

HP Print Security Advisory Retainer Service

This ongoing service gives you access to additional security expertise, whenever you need it. For example, HP security experts can help you review your security plan, update your security status, and upgrade settings to address constantly evolving threats.

HP Print Security Governance and Compliance Service

Concentrate on running your business and let HP manage print security compliance.¹ Only HP offers a governance and compliance service that provides trained experts to monitor print device security and identify potential issues.² Experts perform regular risk assessments and assume the administrative burden of compliance management. Let HP help your company sustain protections, avoid costly fines, and prove compliance with company policies and industry regulations.

Print Security Advisory Retainer Service



Reassess and assist

- Consultation time with credentialed security advisors
- Assistance to update security plans, respond to compliance audits, and more

Print Security Governance and Compliance Service



Maintain and monitor

- Trained HP experts monitor compliance and identify potential issues
- Proof of compliance maintained for regulatory requirements



Get the help you need

Select individual print security services—or with HP Secure Managed Print Services (MPS), let HP manage your print security from device hardening to deploying advanced security solutions which address people, processes, and compliance. HP Secure MPS can include:

- The world's most secure printers,³ with built-in, self-healing features
- Security solutions to automate device, data, and document protection
- Experts to help you design, deploy, and maintain a comprehensive print security and compliance plan

With HP Secure MPS, you can be confident that your print environment has the strongest protections available in the industry,⁴ proactively maintained over time to address evolving threats and compliance requirements.

Get started

For more information about HP Print Security Services and HP Secure MPS, contact your HP representative today.

Learn more at
hp.com/go/SecureMPS

¹ Requires an HP Managed Print Services contract and additional security fleet management software.

² Based on HP internal research on competitor offerings of governance and compliance services. As of August 2016, only HP offers a service specifically for print devices.

³ "Most secure printers" claim applies to HP Enterprise-class devices introduced beginning in 2015 and is based on HP review of 2016 published embedded security features of competitive in-class printers. Only HP offers a combination of security features for integrity checking down to the BIOS with self-healing capabilities. A FutureSmart service pack update may be required to activate security features. For a list of compatible products, visit: <http://h20195.www2.hp.com/V2/GetDocument.aspx?docname=4AA6-1177EEW>. For more information: hp.com/go/printersecurityclaims.

⁴ Includes device, data and document security capabilities by leading managed print service providers. Based on HP review of 2015-2016 publicly available information on security services, security and management software and device embedded security features of their competitive in-class printers. For more information, visit hp.com/go/MPSsecurityclaims or hp.com/go/mps.

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