

# How to Purchase wear parts for the HP PageWide Web Press 22" Primer



## Ordering process – Worldwide



### HP Services for 22" Primer

At HP Graphics Solutions Services, we offer you the same level of support for your 22" Primer that you are already entitled to with your HP PageWide Web Press support service agreement. This includes:

- Replacement parts (excluding consumables and wear parts)
- Remote support and site visits according to the terms of the HP PageWide Web Press support agreement

### Use the following process to order wear parts for your HP PageWide Web Press 22" Primer

To place an order, please contact the HP Customer Care Center at 877-431-3693.

### Please make the following information available at time of order placement:

- Company name
- Initiator contact name
- Approver contact (name and email address of person who can approve the purchase)
- Approver's phone number
- Parts needed (see the table below)
- Quantity for each part
- Urgency (standard delivery terms or expedited shipping)
- Delivery address

Following receipt of the order request, HP will create a quote and send it to the approver for review and approval. Once the electronic signature approval has been received, the order will be placed.

### Ordering information

Please use the following product numbers when placing an order:

| HP Primer Trade Part # | Consumable Wear Parts (not included in HP Service Contract) |
|------------------------|---|
| X7W42-60001            | HP 22in RH Gear Transfer Roller                             |
| X7W43-60001            | HP 22in LH Gear Transfer Roller                             |
| X7W44-60001            | HP 22in 2BCM 4.25 RH Gear Anilox Roller                     |
| X7W45-60001            | HP 22in 2BCM 4.25 LH Gear Anilox Roller                     |
| CR031-20105            | Blade, Doctor,23.5,.88,.007,MYLAR, x20                      |
| CR031-20104            | Seal, Doctor Blade, x40                                     |
| CR031-20106            | Blade, Doctor, 23.5,.750,.006,SS, x20                       |

For further information and pricing, please contact the wHP Customer Care Center at 877-431-3693