

# Expanded MPS services for a global community



## HP MPS Everywhere

Get expanded locations and extended service coverage with HP Managed Print Services Everywhere (MPSE). MPSE offers for an efficient, worldwide MPS approach in one complete package.



### What if you could...

- **Expand your HP MPS** coverage to include all your locations around the globe?
- **Simplify your experience** with one complete MPS package and one invoice from HP?
- **Minimise device types** by deploying the same device across your organisation?
- **Get the devices you need** shipped quickly, even to remote locations?
- **Get control of your MPS** with a unified service where HP manages everything from local contacts to delivery?
- **Implement the full range** of HP service offerings, including software and solutions?

## HP MPSE is the new standard

As a worldwide service, HP MPSE offers one MPS agreement for a single point of contact—now available in areas not previously reached by HP direct MPS.

HP MPSE provides a hassle-free, consistent experience, with HP managing the contractors and providers in areas not previously reached so your organisation can benefit from a higher level of service and support.

Just like our direct MPS offering, HP MPSE combines all countries globally under a single contract.

## Comprehensive service

HP MPSE can provide a variety of solutions and services, including:

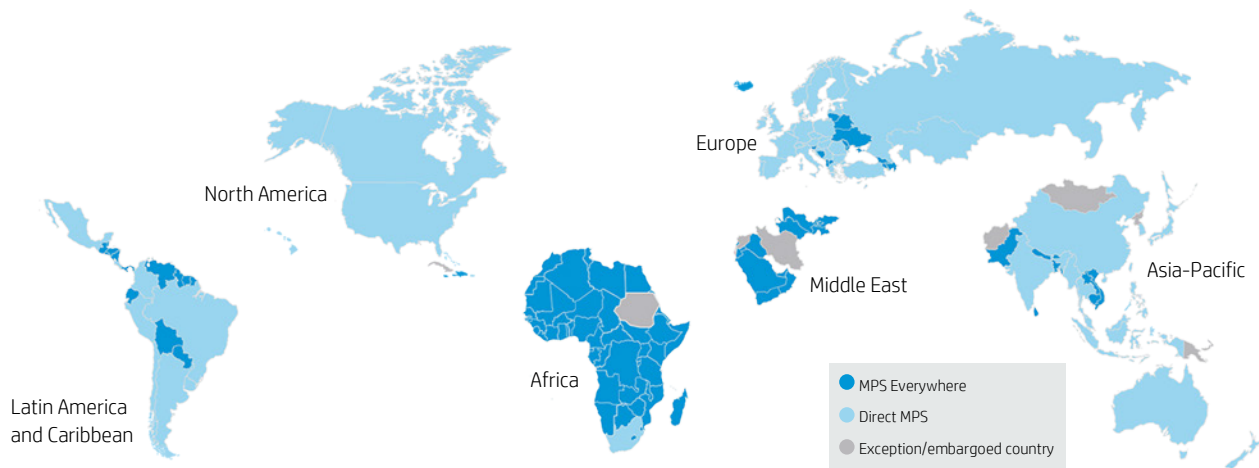
- Procurement of printers and supplies
- Installation service
- Support service
- Monitoring and reporting
- Remote diagnostics and support
- Responsible recycling—HP MPSE recycles consumables through HP Planet Partners

## Customised experience

HP can tailor your HP MPSE contract to provide just the right components, providers, and service model options for your situation.

As with direct HP MPS, for each program component there are multiple service options:

- **Hardware:** Choose from the full portfolio of HP managed devices
- **HP-branded software:** HP finds the right software solutions for your organisation
- **Supplies:** Using worldwide central hubs or local partners, HP manages and ships supplies for all countries
- **Security:** Get HP's industry-leading solutions for device, data, and document security
- **Services:** HP provides installation and support or remote management and diagnostic services
- **Partners:** HP offers the MPSE operation team, MPSE partner model, local partners, and more
- **Tools:** HP supplies you with the MPSE legal entity, configuration tools, and the portal
- **Billing:** A variety of options, including the MPSE service model, Base + click, MPSE P&L impact, Hardware invoicing, or Limited hardware service model



HP MPSE has you covered worldwide. Contact your local HP representative to learn about our expanding coverage.

## Typical challenges and responses

HP has an established infrastructure and the expertise to help meet your complex business needs. As a global technology leader, HP offers an efficient, worldwide MPS approach.



**Cost effectiveness:** I need to reduce our printer fleet management expenses.

**With HP, you can now get more** from your MPS solution than ever before. Choose from competitive pricing models and customise your solution to meet your needs, at your price point.



**Availability:** With our current provider, items we have ordered are often not available or take too long to arrive.

**With our established infrastructure,** HP can quickly ship many device types using our worldwide central hubs or local sources, whichever is best.<sup>1</sup> HP MPSE lets you select the specific devices you need and get them delivered quickly. Comprehensive and customisable programme options offer you even more convenience.



**Vendor management:** Today we manage many local vendors and service providers outside of our outsourcing agreement.

**HP MPSE provides a single global contract** and manages your organisation's MPS solution. HP will handle server management and remote monitoring, which enables asset tracking, client reporting, and MPS billing. Supplies replenishment orders are triggered automatically.



**Global support:** Our organisation is growing and expanding to new locations. Our MPS solution must keep up with our needs.

**HP MPSE can be virtually anywhere** you need us to be, thanks to our established worldwide infrastructure. When your organisation expands, so do we. Count on HP to meet your demands every step of the way.

## Why HP?

As a global leader in managed printing and content solutions for large organisations, HP offers technical expertise along with reliable products and services. We provide our clients:

- Consulting services, including procurement, installation, management, and support that can be customised to enhance your organisation's effectiveness.
- Relationships with industry-leading solution providers.
- Powerful solutions to help optimise your fleet, ensure data and document security, and manage your evolving workplace.

## Get started

Contact your local HP representative to:

- Set up a workshop to assess your specific business needs.
- Establish a plan to implement the best solution for today and into the future.
- Identify an environmental approach that can help your organisation save money.

**Learn more**  
[hp.com/go/mps](http://hp.com/go/mps)

<sup>1</sup> HP Managed Print Services Everywhere buys centrally, so there is an economy of scale. Buying more devices at once allows for independence from regional and local distribution.

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