

Brief

# We've got you covered



## Care Pack, part of HP Care

Help decrease costs and get the most from your printers and scanners with support from 4- and 5-year Care Pack services for high-end commercial products.



Reduced downtime



Increased productivity



Investment protection



Decreased support costs

## Help devices work better, longer

Tight budgets are a reality for many organisations, which is why it's imperative to get the most life out of your printing and imaging devices. But keeping devices for longer just to cut costs won't do you any good unless they continue to perform at a level that meets your needs.

Extended 4- and 5-year Care Pack services provide high-quality support that enhances the standard warranty coverage on HP hardware—at a price you can afford. When you include 4- or 5-year Care Pack services as part of your HP printer and scanner purchases, you gain the assurance that your devices can efficiently serve your business for the long haul.

## Coverage you can count on

When you rely on 4- and 5-year Care Pack services to support your IT environment, you can reduce spending by keeping printing and imaging assets longer. You can also count on experiencing the following benefits for the duration of your coverage:

### Reduced downtime and increased productivity

Keep devices running so employees can stay productive and focus on their work instead of being sidetracked by malfunctioning technology.

### Printing investment protection

Maximise the value of your imaging and printing investment with high-quality support from certified technicians using Original HP parts.

### Stable, decreased support costs

Help prevent unbudgeted repair expenses with predictable support costs and avoid adding extra years of coverage down the road. Plus, enjoy price protection for the duration of your coverage and lower administration costs when you make a single purchase order for all four or five years.



## You have options

Decide which services and response times best meet your business needs. Options include:<sup>1</sup>

- Next Business Day Onsite Service
- Same Day Onsite Service
- Next Business Day Onsite Exchange Service
- Next Business Day Exchange Service
- Advanced or Standard Exchange Service
- Return to Depot

## Get started

To learn more about Care Pack services for printing and imaging, contact your HP sales representative or preferred HP reseller.

For more information on Care Pack service levels by specific printer, multifunction printer, or scanner, visit Care Pack Central at [hp.com/go/cpc](http://hp.com/go/cpc).

## Learn more at

[hp.com/go/pcandprintservices](http://hp.com/go/pcandprintservices)

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<sup>1</sup> Service levels and response times may vary depending on your geographic location. Service starts on date of hardware purchase. Restrictions and limitations apply. For details, visit [www.hp.com/go/cpc](http://www.hp.com/go/cpc). HP services are governed by the applicable HP terms and conditions of service provided or indicated to Customer at the time of purchase. Customer may have additional statutory rights according to applicable local laws, and such rights are not in any way affected by the HP terms and conditions of service or the HP Limited Warranty provided with your HP Product.

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