



# HP Installation Services with Network Configuration for HP A3 LaserJet MFP E7xx/E8xx

## Top performance right from the start

This expert service is designed to integrate HP printing products into imaging and printing environments quickly and without disruption. It can also help your customer get the most from their HP technology—right from the start.

## You want and expect top performance from your HP imaging and printing products

That's why it's important to have HP service engineers and authorised technicians perform installation services for HP A3 LaserJet MFP E778/E725/E876/E825 machines.

HP offers installation services that include onsite installation and network configuration of these devices, all by an HP service engineer. Deliverables include a site assessment by phone, staging and setup, machine delivery, and installation.

HP A3 LaserJet MFP E778/E725/E876/E825 Installation Service can help assure that your printers are installed properly, with all features operating efficiently—ready to make an important contribution to your day-to-day business operations.

## Benefits

- **Minimum disruption:** HP specialists are trained to help keep installation activities from interfering with your business operations.
- **Quality performance:** An HP service engineer makes sure that products are installed and configured properly for optimum printer product performance right from the start.

## HP: the best choice for service

HP is the leader in supporting and managing imaging and printing environments, providing a wide range of tools and capabilities so that you can be sure of finding an ideal match for your requirements.

- HP has more than 50 years of experience designing, deploying, and supporting high-technology environments.
- HP Services for Imaging and Printing are delivered by service engineers or authorised and trained technicians.
- Our technicians use genuine HP parts and supplies.



## Comprehensive service for outstanding results

Upon purchase of the HP Installation Service as a Care Pack, be sure to register the Care Pack.

When ordering your HP Installation Service, call HP Technical Support to schedule your installation appointment.

HP will work closely with your staff to develop and coordinate a schedule that outlines tasks and resources.

### Delivery process

To order the installation service, please follow these steps:

- All partners, please **inform the distributor** where the printers have to be shipped for staging and installation. It should be the relevant drop point of the delivery partner who will do the staging and installation. Delivery partner “drop points/addresses” are indicated in a document posted in the Support and Services tile within the Learn section of the MPS portal.
- If you are not set up as an HP Delivery Partner, please call the standard support **phone number**.
- If you are an HP Delivery Partner, please call HP Channel Assist Support to schedule an appointment.

- Belgium	+3226200136
- Denmark	+4535158057
- Finland	+358981710030
- France	+33170485318
- Italy	+390238591307
- Luxembourg	+35227300000
- The Netherlands	+31207219256
- Norway	+4723500129
- Sweden	+46851993120
- Switzerland	+41225675247

### Installation process



**Site assessment:** Brief pre-deployment survey via phone to assess delivery and installation location.



**Staging/setup:** HP certified technicians will prepare the machine offsite for easy assembly when delivered.



**White glove delivery:** Machine will be boxed and secured for safe delivery to customer location.



**Installation:** HP certified service technician will do an end-to-end installation on site, including:

- Configure device
- Install on network
- Print demo and page configuration
- Perform adjustments and verify functionality
- Introduce customer to the machine
- Remove packaging material

Customer can expect devices to be fully functional after installation.

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### For more information

To identify the service availability for a specific HP printer, access the HP Care Pack Central Tool:  
[hp.com/go/cpc](https://hp.com/go/cpc).

To learn more, visit [hp.com](https://hp.com).

