

Form

Risk-Free Print Care Pack Rebate



Flyer and Rebate Form #CP001

For select HP Printers

HP Care Pack Services Risk-Free rebate allows you to claim a rebate for the price paid for the Care Pack if no service event occurred after the purchase date of the Care Pack.

How it works

Purchase

Eligible Care Pack Services during promotional period from HP. Care Pack must be purchased within 6 months of the purchase date of the HP device that it covers. This offer is only applicable to eligible HP Printer Care Packs purchased in the US.

Submit

- A completed and signed claim form that is received within 90 days after expiration of the HP Care Pack Service. Make sure both pages are submitted 1-2.
- A copy of each original invoice/receipt or "Confirmation of HP Care Pack Service Payment." The name on the invoice must match the name on the claim form.

Receive

Please allow 6–8 weeks from the time the claim is received by HP to receive your rebate check payment. Does not include sales or similar taxes. If terms and conditions are not met, rebate will not be sent. HP is not responsible for any claims lost, damaged, or delayed in transit. Rebate checks are void if not cashed within 90 days of issuance and cannot be reissued.

Eligibility

A service event will have occurred if HP either sends parts, a replacement or a person onsite to the customer or if the product is transported to an HP repair depot. A phone call, phone support, or chat support is not a service event. Maximum ten (10) rebates per customer, business address, location and/or household not to exceed \$3500.

What Care Packs are eligible?

Printer Care Packs purchased via Instant Ink promotion

Valid August 1 – October 1, 2017

3 Year Care Pack for OfficeJet Pro 8710 Printer
M9L66A (3-Year Next Day Exchange Service)

Eligible Product Services (first three characters): **22L** –
Description: HP 3 Year Next Business Day Hardware Exchange

Printer Care Packs purchased via Instant Ink promotion on HPshopping.com

Valid May 2 – May 16, 2017 and June 13 – June 27, 2017

Eligible 3 Year Instant Ink Printer Care Pack SKUs:

UG071A	HP 3 Year Care Pack w/Next Day Exchange for Officejet Printers
UG073A	HP 3 Year Care Pack w/Next Day Exchange for Officejet Printers
UG607A	HP 3 Year Care Pack w/Next Day Exchange for Printers
UG608A	HP 3 Year Care Pack w/Next Day Exchange for Printers

Questions about your rebate status?

Call **1-800-504-2007**

Monday through Friday between 8:00 am -5:00 pm CST

Email focus.crc@hp.com

Need HP Support?

Call HP Tech Support at **1-888-999-4747**

Rebate Form #CP001

Limit ten (10) rebates/max \$3500 per customer, business address, location and/or household. A street address is required to receive your rebate check and no refunds will be made to a P.O. Box. This mail-in rebate is only valid for end customers (no resellers). Allow 6 to 8 weeks from the time that the claim is received by HP to receive your rebate check payment.

For questions regarding this CP001 promotion and how to fill out the rebate form, call toll free 1-800-504-2007 Monday through Friday between 8:00 am - 5:00 pm CST or e-mail focus.crc@hp.com; reference the rebate code (CP001) in all of your communications.

I have read, understand and agree to the terms and conditions for this HP Print Care Pack Rebate Offer #CP001

Customer signature

Date

First name

Last name

Company name

Title

Street address (No PO boxes)

City

State

ZIP Code

Phone

Fax

E-mail address

Serial Number(s) of hardware the Care Pack services were registered to and the SKU or product number of the Care Pack services purchased:

*The product serial number can be found on the back or bottom of your HP product.

Service levels and response times for HP Care Packs may vary depending on your geographic location. Service starts on date of hardware purchase. Restrictions and limitations apply. For details, visit www.hp.com/go/cpc. HP services are governed by the applicable HP terms and conditions of service provided or indicated to Customer at the time of purchase. Customer may have additional statutory rights according to applicable local laws, and such rights are not in any way affected by the HP terms and conditions of service or the HP Limited Warranty provided with your HP Product.

General Terms and Conditions:

Offer good on purchases of HP Printer Care Packs through Instant Ink starting May 2, 2017- May 16, 2017 and June 13, 2017-June 27, 2017. Offer good on purchases of HP Printer Care Packs through Instant Ink starting August 1, 2017- October 1, 2017 Care Pack must be purchased within 6 months of the purchase date of the device that it covers. The original claim form must be received within 90 days after expiration of the HP Printer Care Pack Service. HP Printer Care Packs purchased before or after these dates are not eligible for this offer. Purchase date is determined by invoice date. Offer not valid with other HP offers unless otherwise specified by those offers. Offer is limited to product on hand and NO substitutions with other products are eligible. Keep copies of materials submitted: originals become HP property and will not be returned. Please allow 6 to 8 weeks for receipt of payment. HP reserves the right to request additional information regarding this claim. False information disqualifies this claim, making it subject to review under U.S. Postal Regulations or applicable local laws. Violators may be prosecuted.

Only HP Printer CarePacks made by an end-user customer from HP in the United States are valid. Purchases by HP resellers are ineligible. Offer void where prohibited, taxed or restricted by law. Rebate payments do not include sales or similar taxes. Limit ten (10) rebates per customer, business address, location and/or household not to exceed \$3500.

To learn more about HP's privacy practices in the United States, please visit: <http://www8.hp.com/us/en/privacy/privacy.html>

