

# HP Device as a Service (DaaS)



## SMART, SIMPLIFIED COMPUTING SOLUTIONS FOR TODAY'S WORLD

Boost employee productivity and IT efficiency with world-class computing solutions from HP Device as a Service (DaaS). Get everything you need, and nothing you don't, from hardware and accessories to lifecycle services and support, with one contract and a fixed price per device.



## WHY HP DEVICE AS A SERVICE?

Offload the time-consuming tasks of device support and lifecycle management and start focusing on what moves your business forward. Reduce the complexity of purchasing computing solutions with flexible, predictable plans and easy quote building that make it simple to tailor a solution, regardless of your business size.



### The right devices for the job

Choose a device and accessory mix that's as unique as your business, with a selection of the latest PCs, notebooks, mobile and specialized devices.



### Management with insight

Optimize assets and resources so you can focus on strategic projects. HP puts its expertise to work for you with real-time analytics, insights, and proactive management.



### Flexibility for your business

Simple, yet flexible plans that scale to your business needs. Tailor your agreement by adding lifecycle services to supplement your core plan.

## AS YOUR TRUSTED PARTNER, HP DELIVERS:

- Broad product portfolio
- Extensive commercial experience
- Global footprint
- Expert support
- Multi-layered, enterprise-class HP security
- Convenience of a single contract and per-device pricing<sup>1</sup>
- Next-business-day break/fix repair services plus accidental damage protection<sup>2</sup>

## END-TO-END LIFECYCLE SERVICES

Our full portfolio of service options covers every phase of the end-user-device lifecycle—from start to finish—for HP devices and other brands. Our Customer Success Managers and expert consultants will help you choose a program to optimize your technology investment.



### DISCOVER AND DESIGN

Create your ideal tech environment with our assessment, design, and planning services.



### CONFIGURE

Save time and increase productivity by having your custom images and settings installed at our facility. Or, take more control with HP's new Dynamic Configuration Service and leverage industry-standard system management tools to dynamically configure your devices just before shipment.



### DEPLOY

Hit the ground running by letting HP handle everything from logistics to installation to data migration.



### OPTIMIZE

Get the most out of your IT environment through helpdesk services, priority support, and staff augmentation.



### MAINTAIN

Relieve your IT staff of maintenance hassles by letting HP handle onsite service, accidental damage protection, and more.



### DISPOSE AND REFRESH

Keep your technology current by letting HP securely and responsibly manage hardware that's at the end of its lifecycle—and then deliver new equipment to your users.





## ONE SERVICE, COMPLETE SOLUTIONS

By combining hardware and services into a single contract with one monthly payment, HP Device as a Service provides more predictable cash flow and budgets, flexibility to adjust plans to your workforce needs, and enables you to allocate capital to other investments. An HP representative, or authorized DaaS partner, will work with you to determine the needs within your organization—from executives and office workers to road warriors and sales teams—to ensure you have the right plan in place.

## CHOOSE YOUR HP PLAN

Customized plans are also available

		STANDARD	ENHANCED	PREMIUM
Devices	Desktops, notebooks, workstations and a continually expanding portfolio of devices and accessories	✓	✓	✓
	Next day break/fix service	✓	✓	✓
Hardware Support	Accidental damage protection		✓	✓
	Defective media retention		✓	✓
Customer Success Management	An Account Delivery Manager for onboarding and regular service check-ins		✓	✓
	Hardware and software inventory and health monitoring	✓	✓	✓
Analytics and Proactive Management <sup>3</sup>	Dashboard with analytics and reports	✓	✓	✓
	Security and compliance status	✓	✓	✓
	End-user self-help	✓	✓	✓
	A proactive HP Service Agent to help you monitor and manage your fleet		✓	✓
	Predictive analytics		✓	✓
	Device locate/alarm/lock/wipe		✓	✓
	Security policy setting and enforcement		✓	✓
	Automatic parts replacement <sup>3</sup>		✓	✓
	Remote assistance		✓	✓
	Windows information protection			✓
	Password recovery			✓
	Application deployment			✓
	Third party and OS patch management			✓
Wi-Fi provisioning			✓	

## TAILOR A PLAN TO YOUR NEEDS

### Lifecycle Services

- Additional lifecycle services to deliver end-to-end solutions such as: Design and planning, installation & asset tagging, imaging, Tech-Cafe, and secure wipe and recycle solutions.

### Financial Services

- HP Device as a Service (DaaS) plans include options from HP Financial Services with 1, 2, 3, 4, or 5 year terms<sup>2</sup>.
- Fleet Flexibility<sup>4</sup> options are available to match workloads.

Learn more at [hp.com/go/DaaS](http://hp.com/go/DaaS)

1. Financing and service offerings available through Hewlett-Packard Financial Services Company and its subsidiaries and affiliates (collectively HPFSC) in certain countries and is subject to credit approval and execution of standard HPFSC documentation. Rates and terms are based on customer's credit rating, offering types, services and/or equipment type and options. Not all customers may qualify. Not all services or offers are available in all countries. Other restrictions may apply. HPFSC reserves the right to change or cancel this program at any time without notice.

2. Device support may vary by country. Available on Enhanced or Premium HP DaaS plans only.

3. Security Policy and Enforcement and Find, Lock, Erase available on Enhanced or Premium HP DaaS plans only. Automatic parts replacement is only available on HP Devices under warranty.

4. Fleet flexibility feature currently available with only a flex down option via HP DaaS Contractual Service directly from HP or an Approved Global System Integrator only. Flex up available in subsequent releases.

