

# HP Device as a Service (DaaS)

## SMART, SIMPLIFIED COMPUTING SOLUTIONS FOR TODAY'S WORLD

Boost employee productivity and IT efficiency with world-class computing solutions from HP Device as a Service (DaaS). Get everything you need, and nothing you don't, from hardware and accessories to lifecycle services and support, with one price per device.



## WHY HP DEVICE AS A SERVICE?

With HP DaaS, you get a complete hardware, support, analytics, and unified endpoint management solution with more predictable IT spending. Offload the time-consuming tasks of supporting, securing and managing multi-OS devices so you can focus on what moves your business forward. Reduce the complexity of purchasing with simple, flexible plans that make it easy to tailor to your specific business needs.



### The right devices for the job

Choose a device and accessory mix that's as unique as your business, with a selection of PCs, notebooks, mobile and specialized devices.



### Management with insight

Optimize assets and resources so you can focus on other priorities. HP puts its expertise to work for you with actionable analytics, insights, and proactive management.



### Flexibility for your business

Simple, yet flexible plans that scale to your business needs. Tailor your agreement by adding lifecycle services to supplement your plan.

## AS YOUR TRUSTED PARTNER, HP DELIVERS:

- Broad product portfolio
- Extensive commercial experience
- Global footprint
- Expert support
- Multi-layered, enterprise-class HP security
- Convenience of a single price per device<sup>1</sup>
- Next business day repair services

## END-TO-END LIFECYCLE SERVICES

Our full portfolio of service options covers every phase of the end-user-device lifecycle—from start to finish—for HP devices and other brands. HP, or authorized DaaS partners, can tailor services to your specific needs.



### DISCOVER AND DESIGN

Create your ideal tech environment with our assessment, design, and planning services.



### CONFIGURE

Save time and increase productivity by having your custom images and settings installed.



### DEPLOY

Hit the ground running with deployment services including installation and data migration.



### DISPOSE AND REFRESH

Keep your technology current by letting HP securely and responsibly manage hardware that's at the end of its lifecycle—and then deliver new equipment to your users.



### MAINTAIN

Relieve your IT staff of maintenance hassles by letting HP handle onsite service, accidental damage protection, and more.



### OPTIMIZE

Get the most out of your IT environment through helpdesk services, priority support, and staff augmentation.





## ONE SERVICE, COMPLETE SOLUTIONS

By delivering hardware and services with a one-price-per-device plan and payment, HP Device as a Service provides more predictable cash flow and budgets, flexibility to adjust plans to your workforce needs, and enables you to allocate capital to other investments. An HP representative, or authorized DaaS partner, will work with you to determine the needs within your organization—from executives and office workers to road warriors and sales teams—to ensure you have the right plan in place.

## HP DEVICE AS A SERVICE PLANS

Customized plans are also available<sup>2</sup>

		STANDARD	ENHANCED	PREMIUM
Devices	Desktops, notebooks, workstations and a continually expanding portfolio of devices and accessories	✓	✓	✓
Hardware Support	Next day repair or replace service	✓	✓	✓
	Optional: Installation Services	✓	✓	✓
	Accidental Damage Protection	✓	✓	✓
	Defective Media Retention	✓	✓	✓
Customer Success Management	A Remote Account Delivery Manager for onboarding and regular service check-ins		✓	✓
	Bulk device enrollment	✓	✓	✓
	Inventory and health monitoring	✓	✓	✓
	Dashboard with analytics and reports	✓	✓	✓
	End-user self-help	✓	✓	✓
	Monitoring and management by HP Service Experts		✓	✓
Analytics and Proactive Management	• Predictive analytics on HP devices		✓	✓
	• Device locate/lock/wipe <sup>3</sup>		✓	✓
	• Security configuration settings		✓	✓
	• Automatic parts replacement <sup>4</sup>		✓	✓
	• Windows OS patch management		✓	✓
	• Device encryption settings		✓	✓
	• Security incident reports		✓	✓
	• Remote assistance		✓	✓
	• Windows information protection			✓
	• Windows password recovery			✓
	• Application deployment			✓
	• Wi-Fi provisioning			✓
	• Application whitelisting/blacklisting			✓

### TAILOR A PLAN TO YOUR NEEDS

#### Lifecycle Services

- Additional lifecycle services to deliver end-to-end solutions such as: Design and planning, installation and asset tagging, imaging, workforce support, and secure wipe and recycle solutions.

#### Financial Services

- HP Device as a Service (DaaS) plans include options from HP Financial Services with 1, 2, 3, 4, or 5 year terms<sup>1</sup>.
- Fleet Flexibility options<sup>5</sup> available to flex down to match workloads available for 2,3,4 and 5 year terms.

Learn more at [hp.com/go/DaaS](http://hp.com/go/DaaS)

1. Financing and service offerings available through Hewlett-Packard Financial Services Company and its subsidiaries and affiliates (collectively HPFSC) in certain countries and is subject to credit approval and execution of standard HPFSC documentation. Rates and terms are based on customer's credit rating, offering types, services and/or equipment type and options. Not all customers may qualify. Not all services or offers are available in all countries. Other restrictions may apply. HPFSC reserves the right to change or cancel this program at any time without notice.  
 2. HP DaaS plans and/or included components may vary by region or by Authorized HP DaaS Service Partner. Please contact your local HP Representative or Authorized DaaS Partner for specific details in your location.  
 3. Remote find, lock, and wipe functionality requires the device to be powered on and have Internet access.  
 4. Automatic parts replacement is only available on HP Devices under warranty.  
 5. Feature allowing customers to flex down at 5, 10, and 15% increments is currently available via HP DaaS custom agreement contracts directly from HP or an Approved Global System Integrator only.

