



# HP Device as a Service (DaaS)

Smart, simplified computing solutions for today's world.

Optimize your IT assets and resources with HP Device as a Service (DaaS), a complete solution that combines hardware, insightful analytics, proactive management, and services for every stage of the device lifecycle.<sup>1</sup>



The right devices for the job

Choose a device mix that's as unique as your business, with a wide selection of HP commercial notebooks, desktops, and mobile and specialized devices.



Management with insight

ISO 27001:2013 certified



Secure and manage multi-OS devices, and proactively identify and mitigate issues with insightful HP TechPulse analytics.<sup>2</sup> Our Service Experts can enforce security policies and perform daily management with leading endpoint management tools.<sup>3</sup>



Flexibility for your business

Don't pay for more than you use. Tailor your solution with device lifecycle services—from design to configuration, maintenance, and end of use—and financial terms to meet your needs with the convenience of a single price per device.

## 6 RECOVER AND RENEW

HP will securely recover and repurpose or recycle your end of use devices.

## 5 MAINTAIN

Get support, repair, and replacement services in the workplace and on the road.



## 1 DISCOVER AND DESIGN

Take advantage of professional services to get the most from your IT investments.

## 2 CONFIGURE

Get your PCs expertly configured and ready to use out of the box.

## 3 DEPLOY

Let HP make the delivery, staging, installation, and setup of your devices easy.

## 4 OPTIMIZE

Your trusted, global partner to improve user productivity and IT manageability.



## One service, a complete solution

By delivering hardware and services with a one-price-per-device plan and payment, HP Device as a Service provides more predictable cash flow, flexibility to adjust plans to your workforce needs, and freedom to allocate capital to other investments. An HP representative or authorized HP DaaS partner will work with you to determine the needs within your organization—from executives and office workers to road warriors and sales teams—to ensure you have the right plan in place.

### HP Device as a Service (DaaS) plans

		Standard	Enhanced	Premium
Devices	HP commercial notebooks, desktops, workstations and retail point of sale devices <sup>4</sup>	✓	✓	✓
	Next business day onsite response	✓	✓	✓
Hardware support	Accidental damage protection <sup>4</sup>		✓	✓
	Defective media retention		✓	✓
Customer success management			✓	✓
Proactive Management delivered with HP TechPulse	Multi-vendor, multi-OS deployment and service onboarding <sup>5</sup>	✓	✓	✓
	Hardware, software, and BIOS inventory	✓	✓	✓
	Health incidents and reports dashboard	✓	✓	✓
	Security incidents and reports dashboard		✓	✓
	Application incidents and reports dashboard			✓
	Device hardware and software utilization reports	✓	✓	✓
	Predictive analytics on Windows devices	✓	✓	✓
	End user self-help and password reset	✓	✓	✓
	Unified endpoint management service		✓	✓
	Monitor analytics and reports		✓	✓
Proactive Management performed by HP Service Experts	Implement security configuration and encryption policy settings		✓	✓
	Initiate automatic parts replacement <sup>6</sup>		✓	✓
	Manage Windows OS upgrades, patches, and policy settings		✓	✓
	Provide device security incident reports		✓	✓
	Troubleshoot issues with remote assistance		✓	✓
	Reset the local password on Windows devices			✓
	Deploy applications or catalogs of applications			✓
	Provision Wi-Fi to end users in a secure manner			✓
	Implement application whitelisting and blacklisting policies			✓
	Create and manage Windows Information policies			✓

## Tailor a plan to your needs

### Actionable analytics and reports

Manage and plan proactively with HP TechPulse—predictive analytics that use machine learning, preconfigured logic, and contextual data to deliver device, application, and usage insights that help you optimize your IT spending and resources.

### Optimize IT spending

Reduce purchasing complexity with simple, curated plans that maximize spend, cash flows, and refresh cycles. Tailor for your needs with device lifecycle services for one predictable price per device.

### Built for every budget

Take advantage of HP Financial Services,<sup>7</sup> a flexible payment solution that helps you maximize your business productivity. Flex your plan based on changing workforce and IT needs, and refresh your devices mid-term. Or bring your own financing.

## HP Device as a Service (DaaS)

IT simplified. Resources maximized.

Learn more at [hp.com/go/DaaS](http://hp.com/go/DaaS)

- HP DaaS plans and/or included components may vary by region or by Authorized HP DaaS Service Partner. Please contact your local HP representative or Authorized HP DaaS Partner for specific details in your location. HP services are governed by the applicable HP terms and conditions of service provided or indicated to the customer at the time of purchase. Customer may have additional statutory rights according to applicable local laws, and such rights are not in any way affected by the HP terms and conditions of service or the HP limited warranty provided with your HP product.
- For full system requirements, please visit [hpdaas.com/requirements](http://hpdaas.com/requirements).
- HP unified endpoint management is provided by HP Service Experts in HP DaaS Enhanced or Premium plans. Service Experts deliver service using VMware Workspace ONE powered by AirWatch. Or, customers using Microsoft Intune may have our Experts manage using licenses they already have. Please check availability of options in your country.
- Availability may vary by country.
- iOS analytics and reports are available in HP DaaS Enhanced, Premium, and DaaS for Apple plans only.
- Automatic parts replacement available for HP manufactured devices only.
- Financing and service offerings available through Hewlett-Packard Financial Services Company and its subsidiaries and affiliates (collectively HPFSC) in certain countries and are subject to credit approval and execution of standard HPFSC documentation. Rates and terms are based on customer's credit rating, offering types, services and/or equipment type and options. Not all customers may qualify. Not all services or offers are available in all countries. Other restrictions may apply. HPFSC reserves the right to change or cancel this program at any time without notice.

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