

Personal Systems Security Advisory Services

Personal Systems Services



Service benefits

- Comprehensive risk analysis
- Threat awareness
- Security strategy and risk mitigation recommendations

Feature highlights

- Personal system security education
- Detailed risk assessment down to the device level
- Security policy guidance
- Solution recommendations

Service overview

The most vulnerable points of a secure network are often its endpoint devices, including notebook and desktop PCs, tablets, and smartphones. Different combinations of brands, operating systems, and software create unpredictable avenues for exploitation, especially when mobile devices cannot be physically secured. Your IT infrastructure deserves a strong, proactive defence designed to fit the everyday processes and practicalities of your business, not some abstract, unapproachable ideal. That's where we come in.

Features and specifications

Our Security Advisory Services can help construct a security plan to protect your business's data, identity, and devices by identifying and mitigating potential vulnerabilities before they can be exploited against you. We employ a combination of security audits, vulnerability scans, penetration tests, and security architecture reviews to tighten your security.

- **PC security audit:** Our audit team evaluates the level of security protecting both company-owned devices and employee personal devices that access the company network.
- **Vulnerability scans:** We examine your system for outdated software, missing patches, improper configurations, and other lapses in security best practices that could create vulnerabilities.
- **Penetration testing:** Skilled agents employ the latest tools and methodologies in an effort to compromise your security under controlled conditions.
- **Security architecture review:** Our team evaluates your security posture relative to probable threats and risks facing your organisation.

Make HP your one-stop shop for PC Security Advisory Services. Our expertise covers all major brands, allowing us to recommend effective, comprehensive security solutions to protect your whole business.



Delivery specifications

- **PC audit:** Our security audit professionals will conduct a thorough qualitative and quantitative analysis of the security environment, interview key stakeholders, and evaluate system configuration against industry standards before making a full report.
- **Vulnerability scans:** Our security experts will conduct regular, case-specific internal and external scans for potential security risks, and recommend steps to mitigate system vulnerabilities.
- **Penetration testing:** We will test overall security by attempting to identify and exploit undetected weaknesses in endpoint devices, then report on our findings.
- **Security architecture review:** We will analyse security documents, management practices, and overall compliance with security policies and recommend improvements where necessary.
- **Onsite vs. remote service:** Service will be provided using a combination of onsite and remote delivery techniques as agreed upon in the planning stage.
- **Statement of Work (SOW):** This service is delivered based on a custom Statement of Work (SOW) tailored to your needs.

Customer responsibilities

- **Workspace and access:** Provide adequate work space for use by HP personnel, including necessary access to building facilities, computer room facilities, systems, passwords, remote logins, etc.
- **Escorts:** Assign project representatives to accompany HP personnel while they are on-site.
- **Communication:** Establish clear lines of communication for rapid resolution of critical problems.
- **Safety:** Inform HP personnel of any potential health or safety hazards.



Service limitations

- This service is advisory in nature and does not include the sale, installation, or maintenance of any part of a recommended solution, unless explicitly stated. Additional services are available to assist the customer with their security journey.
- Services are not available on HP holidays.
- We may subcontract services in whole or in part to an HP-authorized service provider.
- We reserve the right to charge for any additional work over and above the original assessment if you do not meet service prerequisites or other requirements.

Terms and conditions

See complete Care Pack [terms and conditions](#).

For more information

Contact your local HP sales representative or channel partner for details or visit hp.com/go/computersecurity

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