



Delivery specifications

- **PC audit:** Our security audit professionals will conduct a thorough qualitative and quantitative analysis of the security environment, interview key stakeholders, and evaluate system configuration against industry standards before making a full report.
- **Vulnerability scans:** Our security experts will conduct regular, case-specific internal and external scans for potential security risks, and recommend steps to mitigate system vulnerabilities.
- **Penetration testing:** We will test overall security by attempting to identify and exploit undetected weaknesses in endpoint devices, then report on our findings.
- **Security architecture review:** We will analyse security documents, management practices, and overall compliance with security policies and recommend improvements where necessary.
- **Onsite vs. remote service:** Service will be provided using a combination of onsite and remote delivery techniques as agreed upon in the planning stage.
- **Statement of Work (SOW):** This service is delivered based on a custom Statement of Work (SOW) tailored to your needs.

Customer responsibilities

- **Workspace and access:** Provide adequate work space for use by HP personnel, including necessary access to building facilities, computer room facilities, systems, passwords, remote logins, etc.
- **Escorts:** Assign project representatives to accompany HP personnel while they are on-site.
- **Communication:** Establish clear lines of communication for rapid resolution of critical problems.
- **Safety:** Inform HP personnel of any potential health or safety hazards.



Service limitations

- This service is advisory in nature and does not include the sale, installation, or maintenance of any part of a recommended solution, unless explicitly stated. Additional services are available to assist the customer with their security journey.
- Services are not available on HP holidays.
- We may subcontract services in whole or in part to an HP-authorized service provider.
- We reserve the right to charge for any additional work over and above the original assessment if you do not meet service prerequisites or other requirements.

Terms and conditions

See complete Care Pack [terms and conditions](#).

For more information

Contact your local HP sales representative or channel partner for details or visit hp.com/go/computersecurity

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