

# HP Train to Maintain

Care Pack, Part of HP Care for HP Jet Fusion 3D 4210/4200 Printing Solutions



## Service benefits

- Take control and become a certified technician
- Advance your staff's skill set
- Perform system fixes on your own

## Service features

- Five-day training course
- Lessons on maintenance, troubleshooting, repair

## Service overview

The HP Train to Maintain course for HP Jet Fusion 3D Printing Solutions is a combined lecture-style and hands-on instruction course focused on the repair, maintenance, and troubleshooting of your 3D printer and complementary systems. The course is ideal for support and maintenance technicians interested in learning how to repair their HP Jet Fusion 3D Printer and associated products, as well as experienced operators who may be part of break and fix processes.

## Features and specifications

By the end of this course, participants will be able to:

- Identify issues, incidents, and malfunctions in all relevant systems.
- Perform operator-level maintenance and repair tasks.
- Remove and install mechanical assemblies and electronic boards (spare parts).
- Perform advanced troubleshooting at a component and system level.
- Calibrate and adjust printer systems and subsystems.
- Describe when and how to access additional HP support.
- Identify safety issues related to the printer in general, and specific procedures to follow.

HP will issue a Certificate of Completion after the course has been successfully completed.

## Delivery specifications

The HP Train to Maintain course for HP Jet Fusion 3D Printing Solutions is delivered at HP Training Centers.

- This course is delivered over a 5-day, Monday-Friday period.
- Each Care Pack for HP Train to Maintain covers training for one person.

## Prerequisites

All attendees must have technical background including mechanical and electrical knowledge.

It is highly recommended that trainees have previous experience in 3D printing systems and solutions.

Please refer to the service manual and other documents provided during the training.

## Service limitations

- Travel and accommodation expenses are not included.
- Courses are currently delivered in English only. Please verify your personnel have a good working knowledge of English.
- Availability may vary depending on region and scheduling. Please contact your HP sales representative for country-specific coverage and limitations, to access the available schedule and find the recommended HP Training Center nearest you.

## Ordering information

Please use the following product number for inclusion with your HP Jet Fusion 3D Printing Solution configuration from HP or an HP-authorized reseller, based on your product and required service level:

Service level and product number		
HP product or system covered	Product number	Location
HP Jet Fusion 3D Printing Solution	U9UB1E	HP Training Center

## Terms and conditions

For the full list, see [Terms and conditions](#)

## For more information

For additional information on HP Care for HP Jet Fusion 3D Printing contact your HP sales Representative or visit: [hp.com/go/3Dsupport](http://hp.com/go/3Dsupport)

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