

Bellevue College

Increasing staff productivity, streamlining costs with HP MPS

Business Need

- Centralize and simplify print management, improve reliability, and help reduce costs of print infrastructure to support employee productivity

HP Solution

- Engage HP Managed Print Services in multi-phased approach to centralize and maintain more than 500 printers

Client Outcome

- Free IT staff for more business-critical projects
- Proactively resolve printer problems and reduce downtime
- Improve document workflow
- Dramatically improve end-user satisfaction and productivity
- Free IT staff to focus on faculty support instead of printers and copiers
- Provide reliable printer uptime and ensure consistent print quality
- Streamline and simplify device and supplies management

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“It’s like we hired 13 new full-time IT staff. Now we’re able to be proactive ourselves on the many mission-critical initiatives we were hired to accomplish, instead of running all over campus fixing printers.”

—Russ Beard , Vice President of Information Technology Services
Bellevue College