

Salt Lake Regional Medical Center

HP Managed Print Services frees IT staff time

Business Need

Deploy productivity-enhancing print infrastructure while eliminating maintenance burden on IT staff

HP Solution

Engage HP Managed Print Services

Client Outcome

- Standardize on HP MFPs to minimize support and training requirements
- Implement HP Digital Sending Software as a scanning solution throughout the campus
- Advances EMR environment with electronic workflows and streamlined processes
- Frees IT staff for infrastructure upgrade projects
- Eliminates IT burden of daily onsite toner exchanges and break/fix repairs
- Supports business efficiency with printer device selection, lifecycle management and workflow solution recommendations



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“We rely on and trust HP recommendations to help select devices and solutions to meet our needs. From there, the HP MPS team starts to take care of the devices. They keep the fleet up and running, and I don’t have to be involved in the day-to-day support needs.”

—Mark Runyan, Director of Information Services
Salt Lake Regional Medical Center

