

St. Joseph's Healthcare System

Healthcare system streamlines management, helps reduce operations costs with HP MPS

Business Need

- Help reduce print infrastructure costs, improve service to clinicians and administrators for better patient care

HP Solution

- Engage HP Managed Print Services

Client Outcome

- Deploy second onsite technician to speed response
- Streamline procurement silos to single-vendor centralization
- Deploy appropriate printers to ideal locations to help increase cost-efficiency
- Reliability of HP MPS supports mission critical print environment
- Free IT staff, shifting focus from tactical to strategic functions
- Ensure print infrastructure supports high-quality patient care
- Operations costs reduced more than \$120,000 annually with outsourced HP MPS

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“If a malfunctioning printer delays patient discharge, it impacts business operations and eventually impacts quality of care.”

—Jim Florian, Director of Technology and Information Security
St. Joseph's Healthcare System